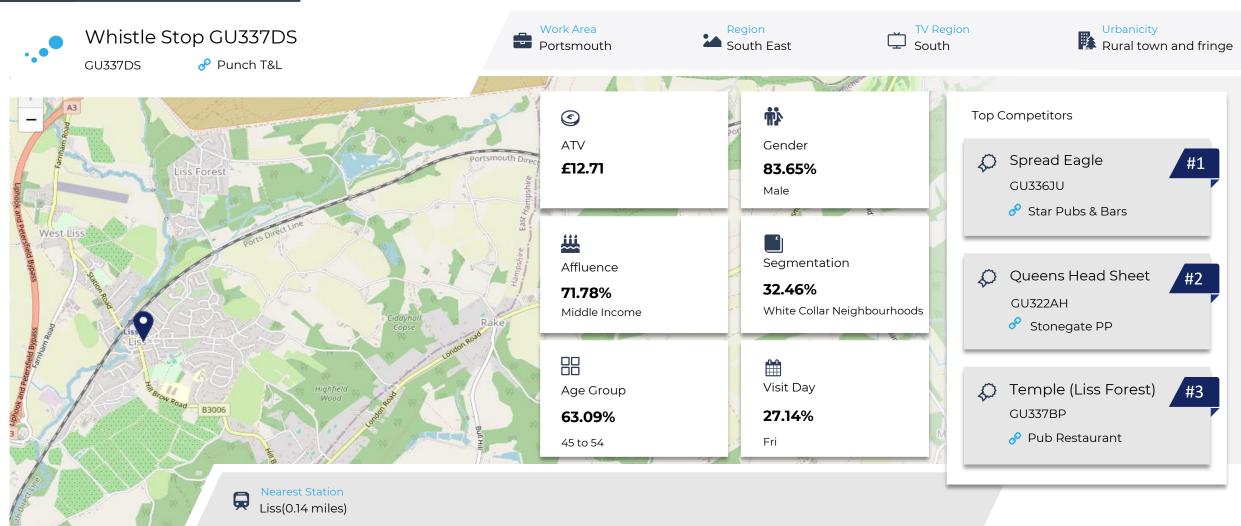
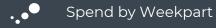


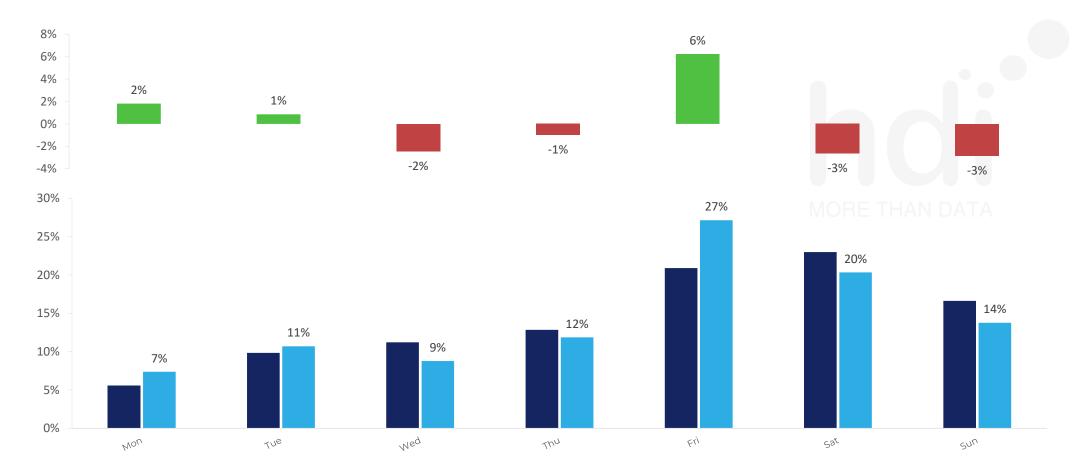
## Site Summary





How is customer spend distributed throughout the week for Whistle Stop GU337DS versus its competitors?

% of spend for Whistle Stop GU337DS and 97 Chains in 3 Miles from 01/02/2023 - 24/01/2024 split by Day of Week

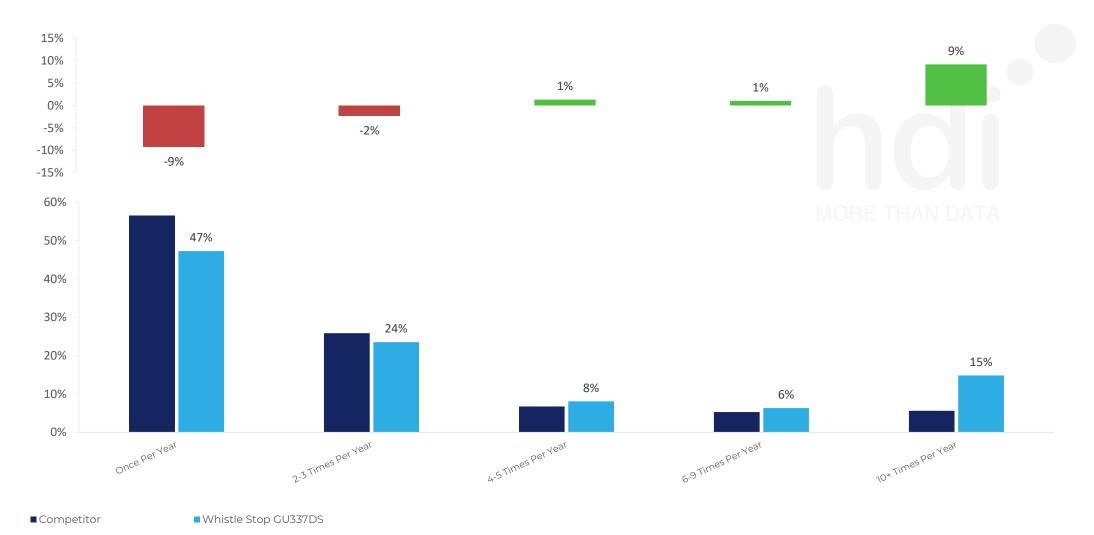




■ Competitor ■ Whistle Stop GU337DS

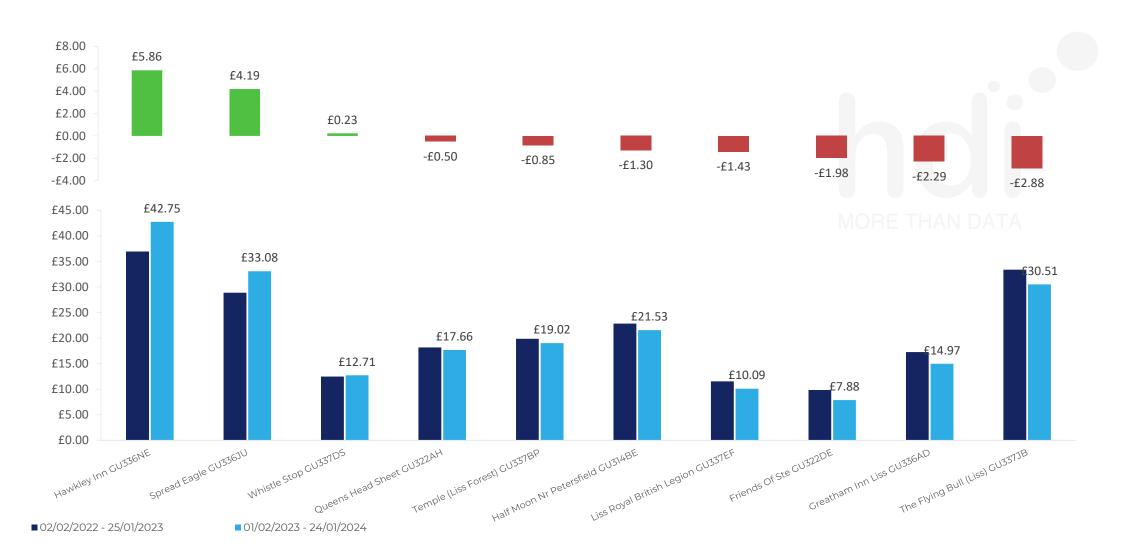
How frequently per year do customers visit Whistle Stop GU337DS versus its competitors?

% of customer numbers for Whistle Stop GU337DS and 97 Chains in 3 Miles from 01/02/2023 - 24/01/2024 and the number of visits made Per Annum





How has ATV changed between two date ranges?



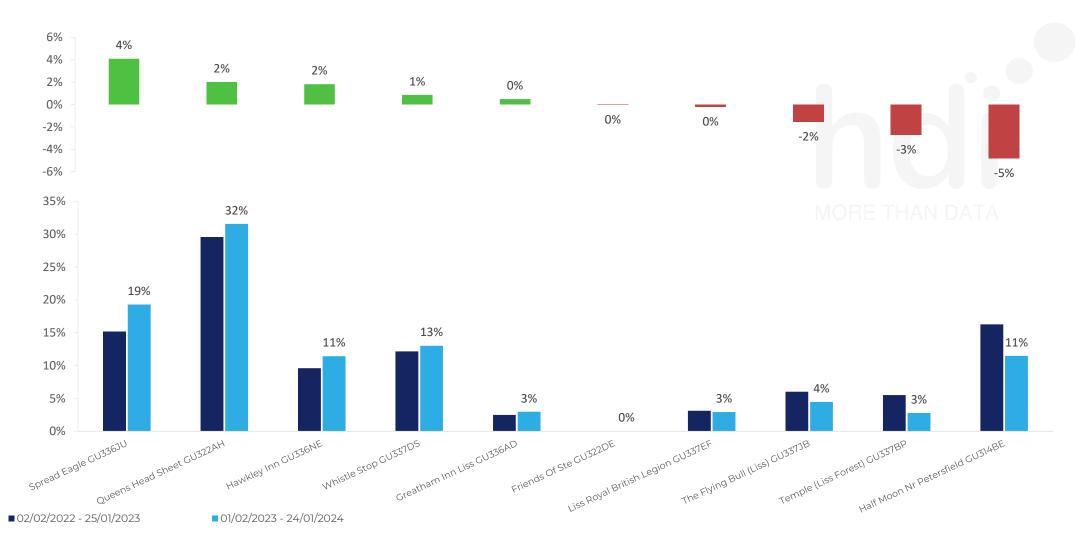




Market Share Change

How has market share changed between two date ranges?

% of market share spend for Whistle Stop GU337DS and 97 Chains in 3 Miles from 01/02/2023 - 24/01/2024

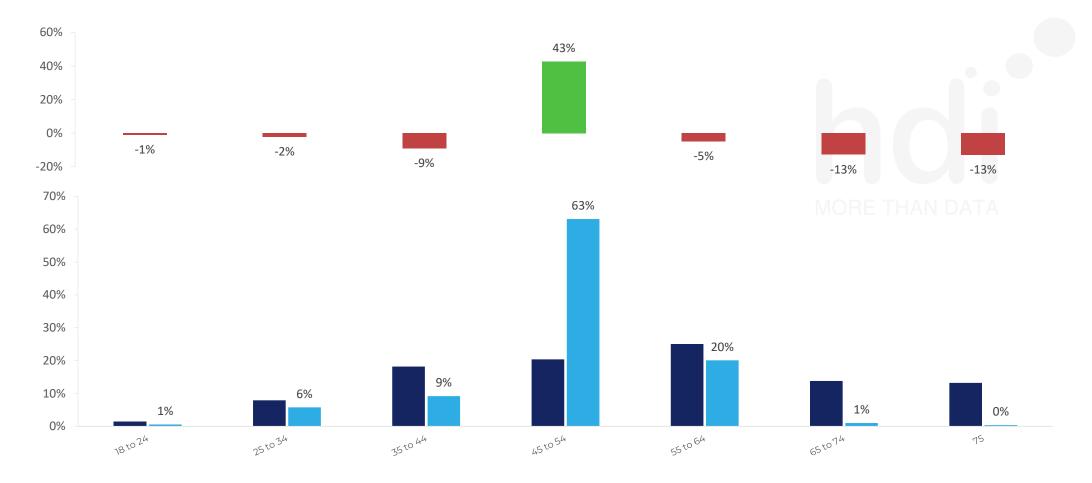






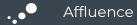
How does the age profile of customers who visit Whistle Stop GU337DS compare versus its competitors?

% of spend for Whistle Stop GU337DS and 97 Chains in 3 Miles from 01/02/2023 - 24/01/2024 split by Age Range



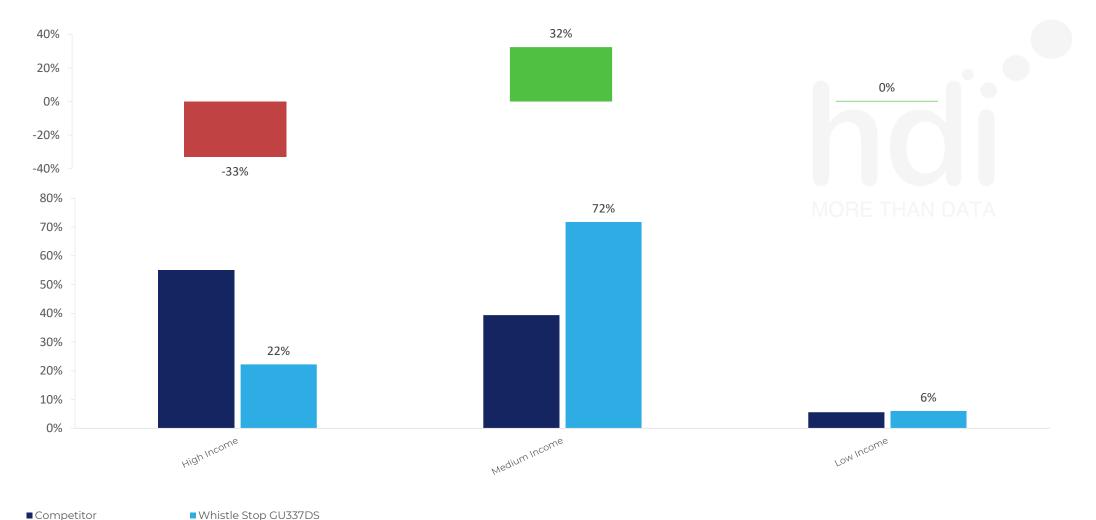


■Competitor ■Whistle Stop GU337DS



How does the affluence of customers who visit Whistle Stop GU337DS compare versus its competitors?

% of spend for Whistle Stop GU337DS and 97 Chains in 3 Miles from 01/02/2023 - 24/01/2024 split by Affluence



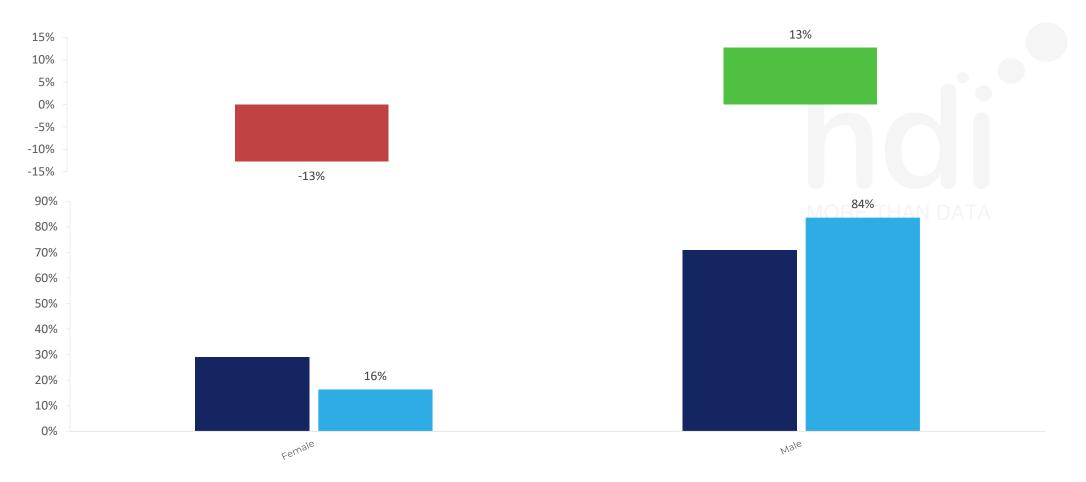


190 Site Customers 12 Competitors 2628 Competitor Customers



How does the gender profile of customers who visit Whistle Stop GU337DS compare versus its competitors?

% of spend for Whistle Stop GU337DS and 97 Chains in 3 Miles from 01/02/2023 - 24/01/2024 split by Gender





■ Competitor ■ Whistle Stop GU337DS

# **SEGMENT SNAPSHOTS**



#### 1 – Family Familiar

- Value-oriented family groups who are particularly prevalent in the Midlands and the North.
- These customers more regularly visit McDonalds or Nandos or order Just Eat but do occasionally use suburban pubs for eating – particularly on a Sunday.
- Great value is essential with menu preferences for grilled meat, the kids menu and soft drinks.



### 5 - METRO SOPHISTICATES

- Metro Sophisticates are younger, more affluent guests often found in and around larger cities.
- These customers favour more premium venues and tend to make healthier, more ethical choices.
- Living active lives, Metro Sophisticates will choose more premium brands such as Neck Oil, Fever Tree and Bombay Sapphire. They're interested in vegetarian / vegan menu options.



#### 2 - Occasional & Local

- Occasional & Local are lower frequency habitual drink-led customers.
- These value-oriented customers typically drink in lower priced suburban locations midweek.
- Occasional & Local favour recognised mainstream drinks brands such as Carling, Fosters, John Smiths or Smirnoff.



# 6 - YOUNG & CONNECTED

- Young & Connected customers are typically younger, less affluent customers. They favour branded businesses and have high online usage
- They tend to use lower-priced pubs in high street locations with a preference for spirits, cocktails, shots and burgers in Punch sites.
- Young & Connected customers are responsive to events in the pub, e.g. live sport, bank holidays.



# 3 - Mid-week Seniors

- Mid-week Grey Social customers are older customers who prefer a peaceful pub – typically visiting midweek daytime and often avoiding busy events.
- These customers are of varying affluence.
- They prefer classic menu items such as fish and chips and hunters chicken with a lean towards cask ale, hot drinks and wines.



#### 7 - Bubbly Weekenders

- Bubbly Weekenders are slightly health-conscious younger customers who confine their pub use to high street venues at the weekend.
- Disproportionately female, Bubbly Weekenders favour spirits, cocktails and shots when in Punch sites.
- If eating, they've an interest in vegetarian / vegan dishes and have a preference for chicken burgers.



## 8 - UPMARKET DINERS

- Upmarket Diners are affluent, older guests who tend to visit higher-priced rural pubs during the daytime (often Sunday) for food.
- These active customers make healthy, ethical choices and aren't overly price conscious.
- When with Punch, Upmarket Diners are more likely to buy a roast or a special. If buying drinks, they lean towards wine, hot drinks and softs.



# 4 – PART OF THE PUB

oriented drink-led customers.

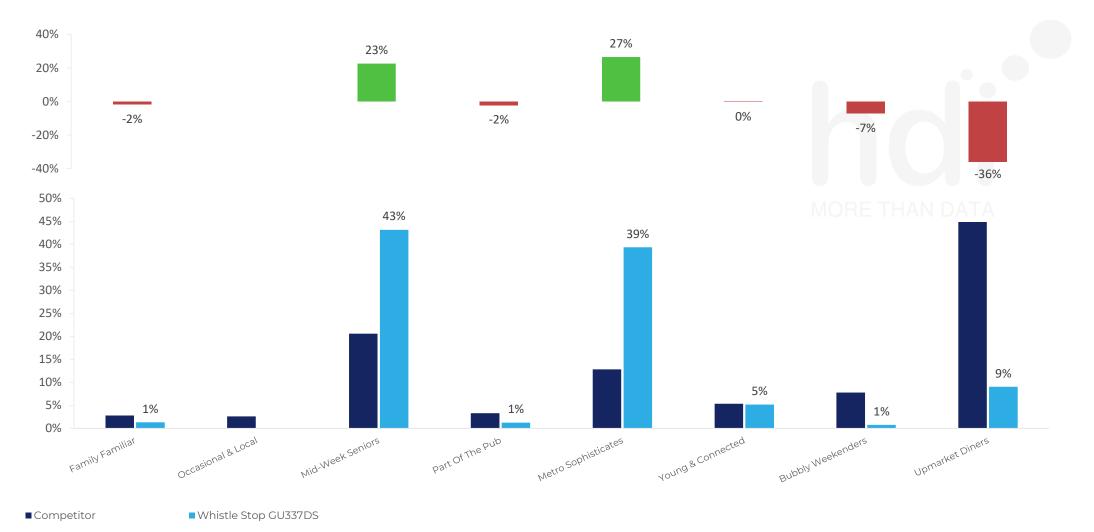
They drink in their local pub during the week with a preference for mainstream draught (Carling,

Part of the Pub customers are very habitual value

- a preference for mainstream draught (Carling, Fosters, John Smiths, Strongbow) and recognised brands such as Bud, Smirnoff and Jamesons.
- These customers are more likely to visit betting shops, off licences and watch live football.

How does the Custom segmentation profile of customers who visit Whistle Stop GU337DS compare versus its competitors?

% of spend for Whistle Stop GU337DS and 97 Chains in 3 Miles from 01/02/2023 - 24/01/2024 split by Segment







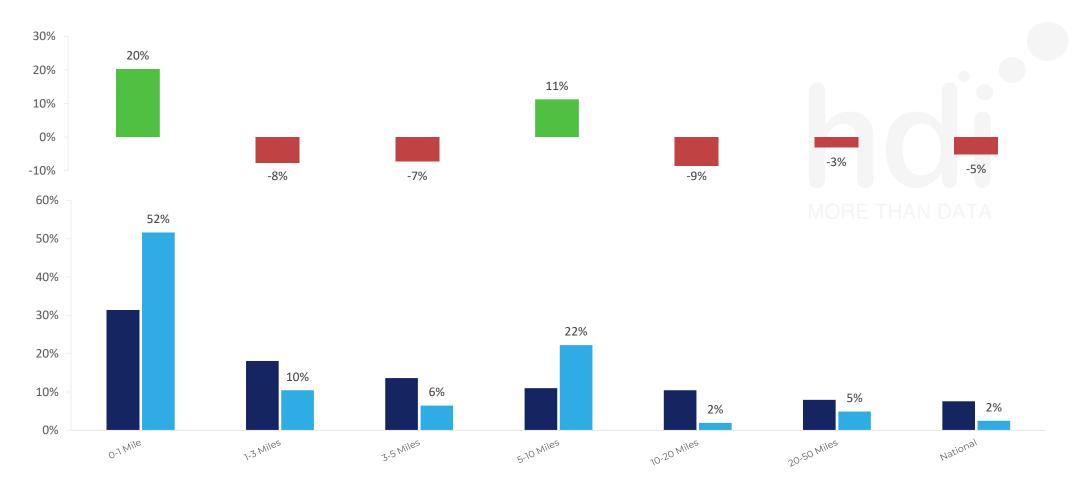
Spend by Distance

■ Competitor

■ Whistle Stop GU337DS

How does the spend profile of Whistle Stop GU337DS compare versus its competitors based on travel distances?

% of spend for Whistle Stop GU337DS and 97 Chains in 3 Miles from 01/02/2023 - 24/01/2024 split by Distance travelled





182 Site Customers 12 Competitors 2546 Competitor Customers

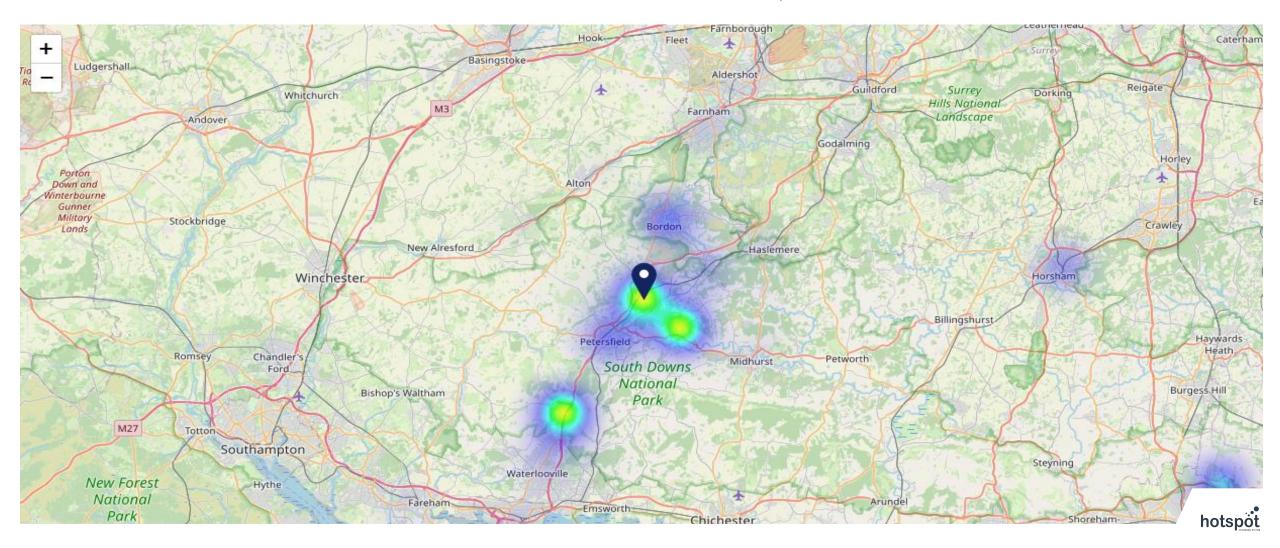




Map of Guest Origin

Where do customers of Whistle Stop GU337DS come from?

Where do customers of Whistle Stop GU337DS for 01/02/2023 - 24/01/2024 live

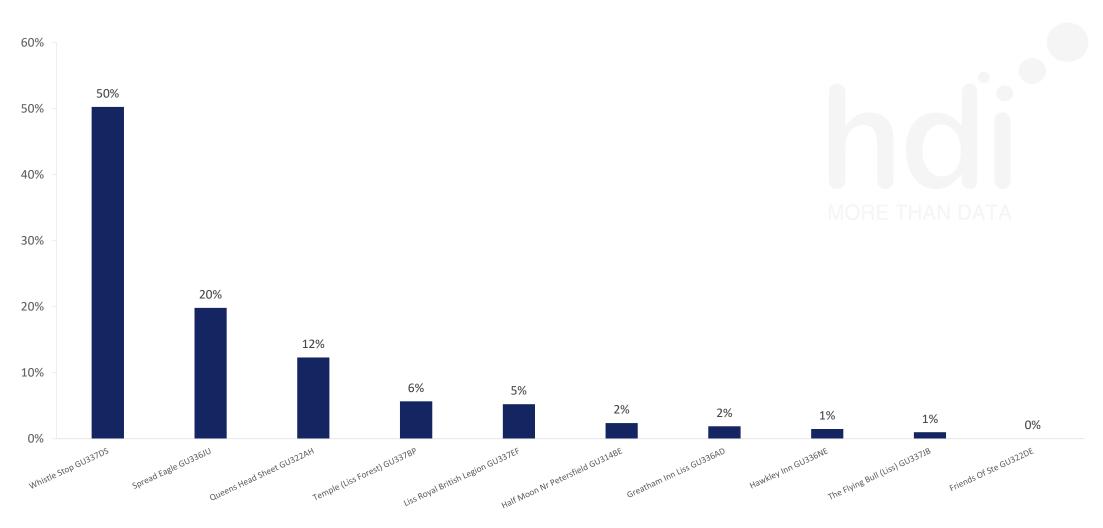




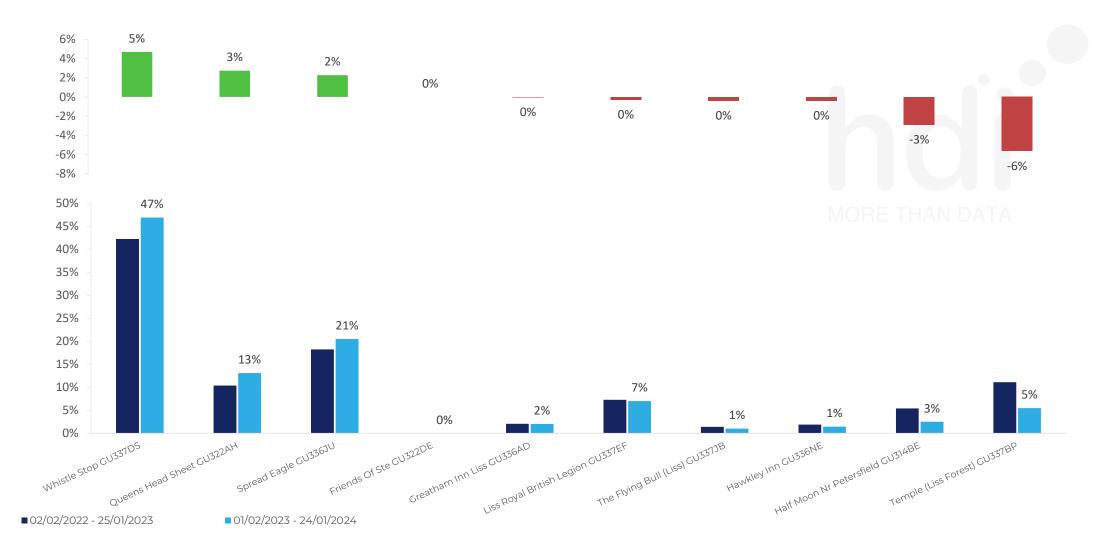
Share of Wallet

What are the Top 20 venues (by spend) that customers of Whistle Stop GU337DS also visit?

For customers of Whistle Stop GU337DS, who are the top 20 competitors from 97 Chains in 3 Miles for 01/02/2023 - 24/01/2024 split by Venue



How has share of wallet of customers of Whistle Stop GU337DS changed between two date ranges?







How does the local area for Whistle Stop GU337DS compare to the national average (1 = low, 10 = high)

Data Type	Name	Spend in 250m	250m Spend vs National	Spend in 500m	500m Spend vs National	Spend in 1 mile	1 mile Spend vs National	Spend in 3 miles	3 mile Spend vs National
Total	Annual Sales	£1.39M	5	£1.89M	4	£2.99M	2	£6.93M	2
Weekpart	Mon - Thu	40.2%	5	38.3%	4	38.2%	3	41.7%	5
Weekpart	Fri - Sat	46.2%	7	49.1%	9	48.5%	10	44.1%	8
Weekpart	Sun	13.6%	4	12.6%	3	13.3%	2	14.2%	2
Age	18 to 24	0.8%	1	0.6%	1	0.7%	1	1.7%	1
Age	25 to 34	6.7%	1	7.3%	1	7.2%	1	8.9%	1
Age	35 to 44	14.2%	1	15.4%	1	17.2%	1	18.7%	1
Age	45 to 54	40.2%	10	37.5%	10	31.5%	10	24.7%	10
Age	55 to 64	25.4%	10	25.9%	10	25.2%	10	24.3%	10
Age	65 to 74	8.6%	7	9.1%	8	10.5%	9	11.7%	9
Age	75+	4.2%	8	4.3%	8	7.7%	10	10.0%	10
CAMEO	Business Elite	10.6%	7	12.6%	8	12.6%	8	11.7%	8
CAMEO	Prosperous Professionals	5.3%	5	6.7%	6	8.2%	8	10.9%	10
CAMEO	Flourishing Society	21.3%	9	25.9%	10	26.8%	10	28.8%	10
CAMEO	Content Communities	19.2%	10	16.2%	9	15.9%	9	15.2%	8
CAMEO	White Collar Neighbourhoods	17.2%	9	14.2%	8	12.0%	6	10.9%	5
CAMEO	Enterprising Mainstream	9.5%	7	9.1%	6	9.6%	7	8.2%	5
CAMEO	Paying The Mortgage	7.3%	1	6.9%	1	7.7%	1	7.0%	1
CAMEO	Cash Conscious Communities	6.3%	3	5.2%	2	4.0%	1	4.3%	1
CAMEO	On A Budget	3.0%	2	3.0%	2	2.9%	1	2.6%	1
CAMEO	Family Value	0.2%	1	0.2%	1	0.3%	1	0.4%	1
Affluence	AB	37.2%	7	45.1%	9	47.6%	9	51.3%	10
Affluence	C1C2	53.3%	7	46.4%	5	45.2%	4	41.3%	3
Affluence	DE	9.5%	2	8.4%	1	7.2%	1	7.3%	1









