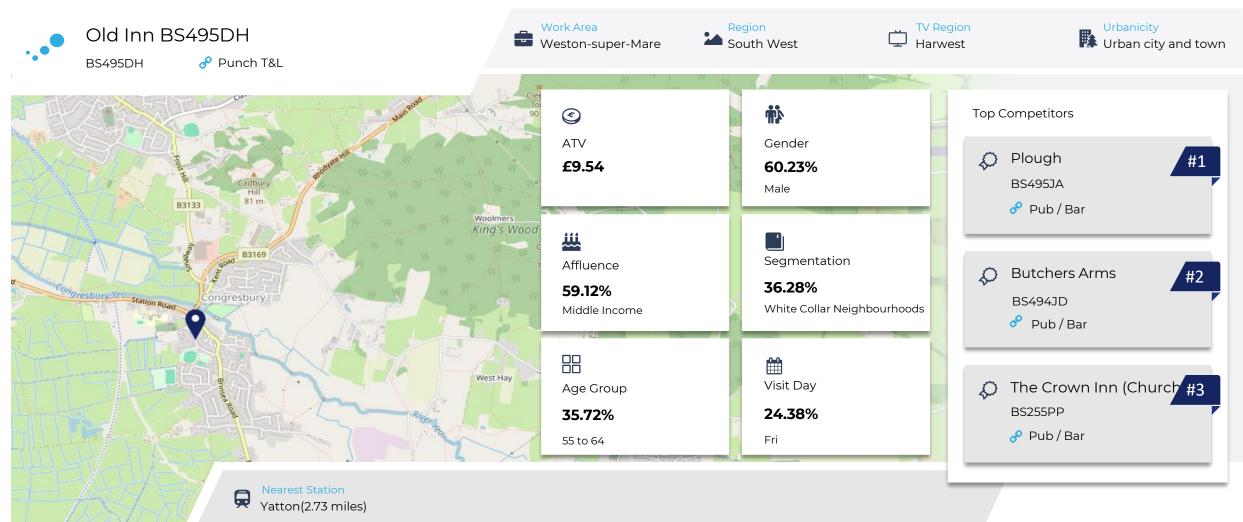
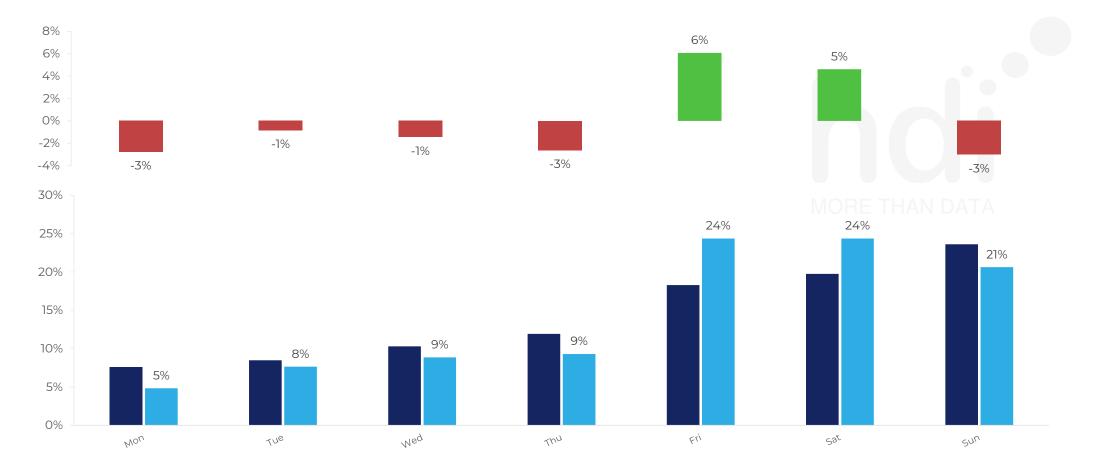


Site Summary



How is customer spend distributed throughout the week for Old Inn BS495DH versus its competitors?

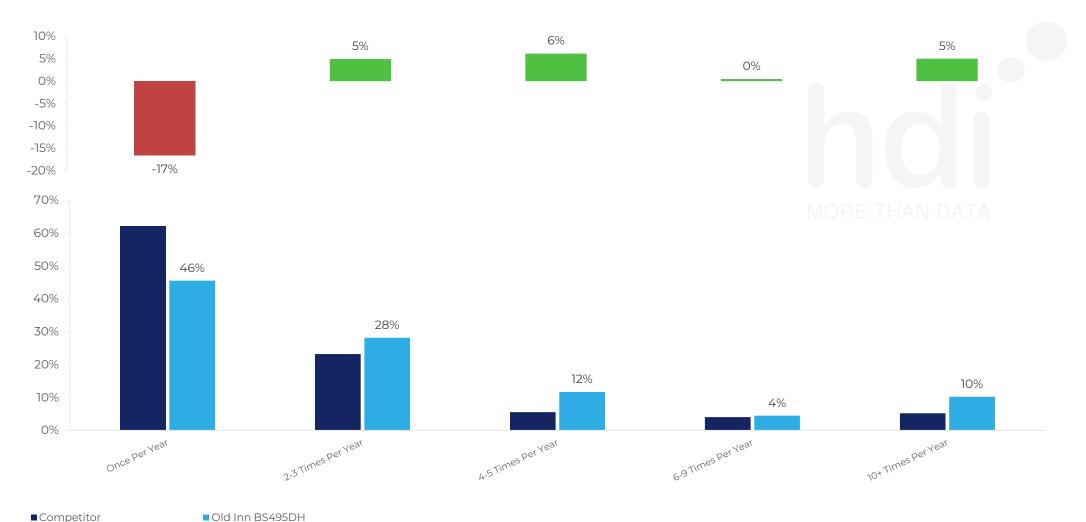
% of spend for Old Inn BS495DH and 97 Chains in 3 Miles from 09/08/2023 - 31/07/2024 split by Day of Week





■Competitor ■ Old Inn BS495DH

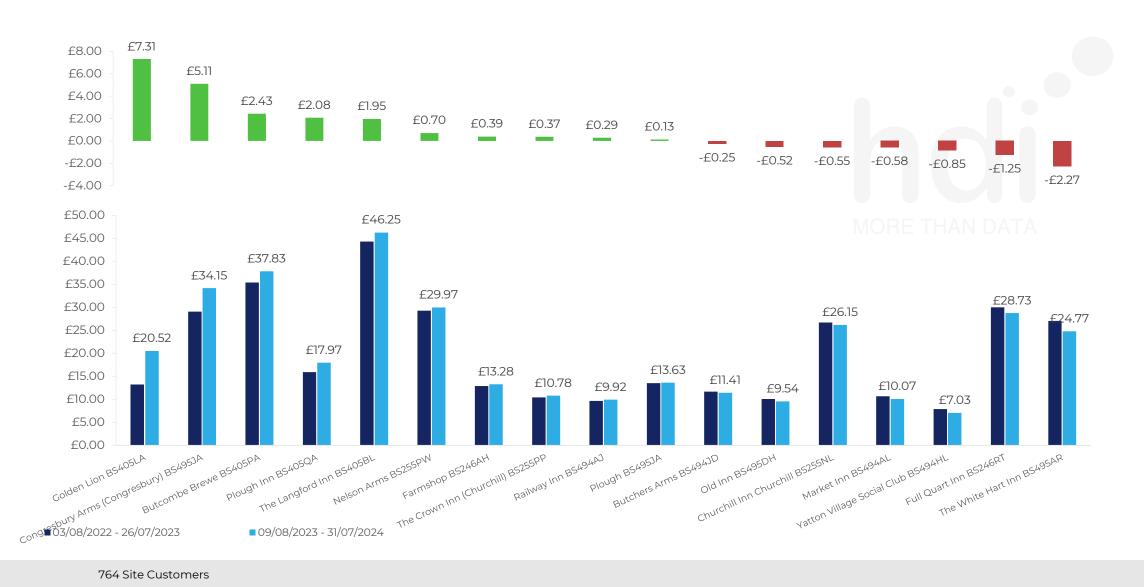
% of customer numbers for Old Inn BS495DH and 97 Chains in 3 Miles from 09/08/2023 - 31/07/2024 and the number of visits made Per Annum





764 Site Customers 29 Competitors 20250 Competitor Customers

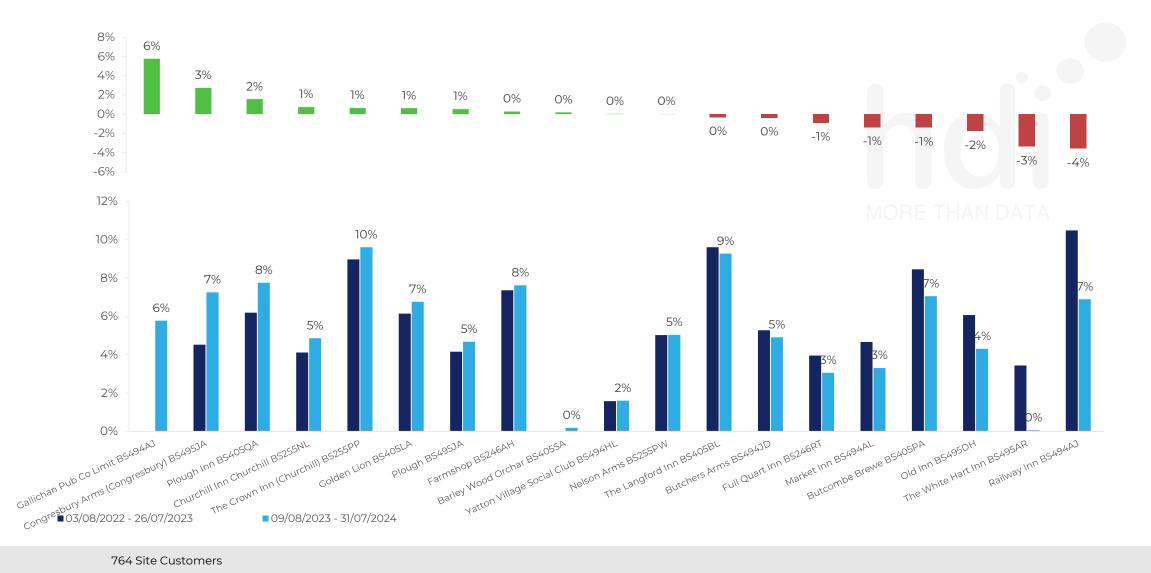
How has ATV changed between two date ranges?





How has market share changed between two date ranges?

% of market share spend for Old Inn BS495DH and 97 Chains in 3 Miles from 09/08/2023 - 31/07/2024

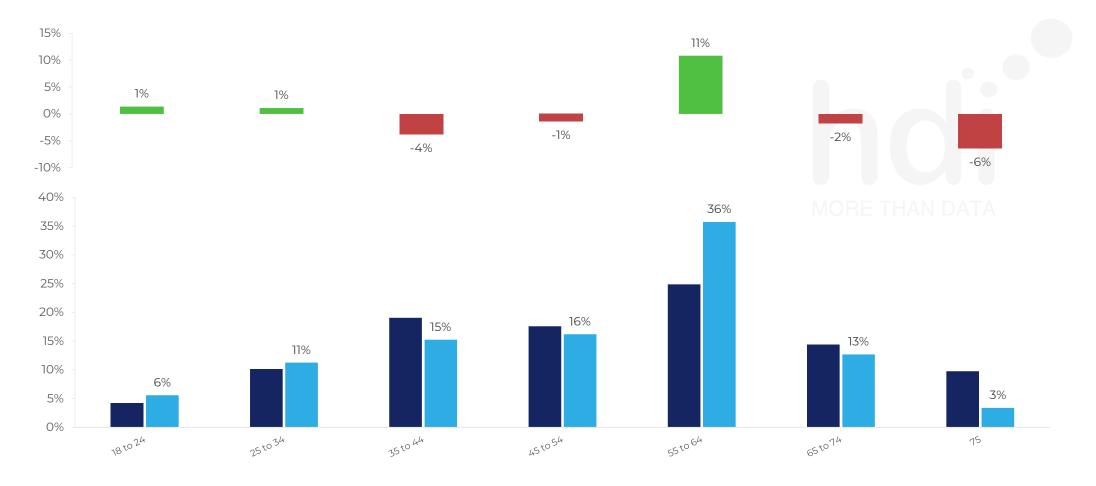






How does the age profile of customers who visit Old Inn BS495DH compare versus its competitors?

% of spend for Old Inn BS495DH and 97 Chains in 3 Miles from 09/08/2023 - 31/07/2024 split by Age Range

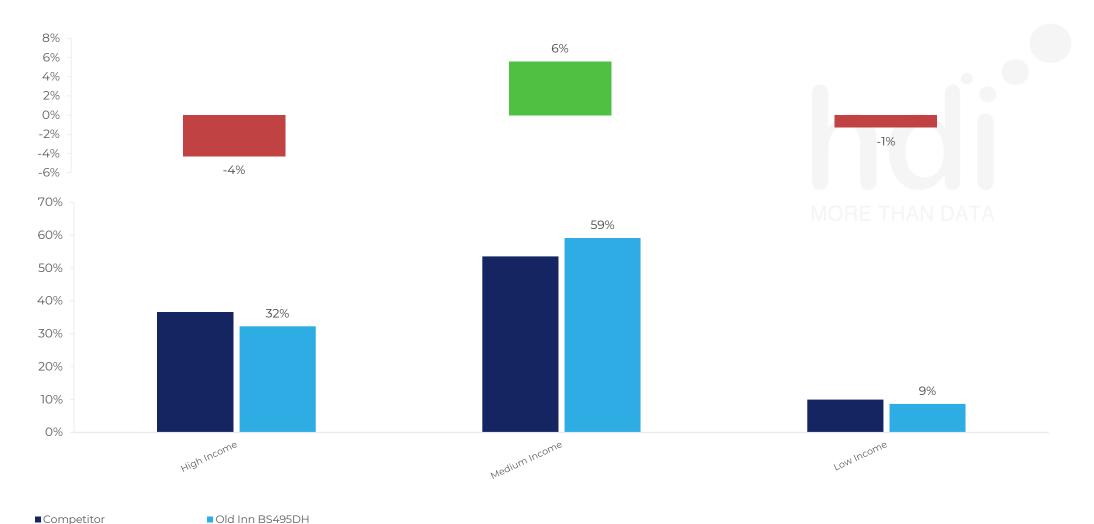




■Competitor ■ Old Inn BS495DH

How does the affluence of customers who visit Old Inn BS495DH compare versus its competitors?

% of spend for Old Inn BS495DH and 97 Chains in 3 Miles from 09/08/2023 - 31/07/2024 split by Affluence

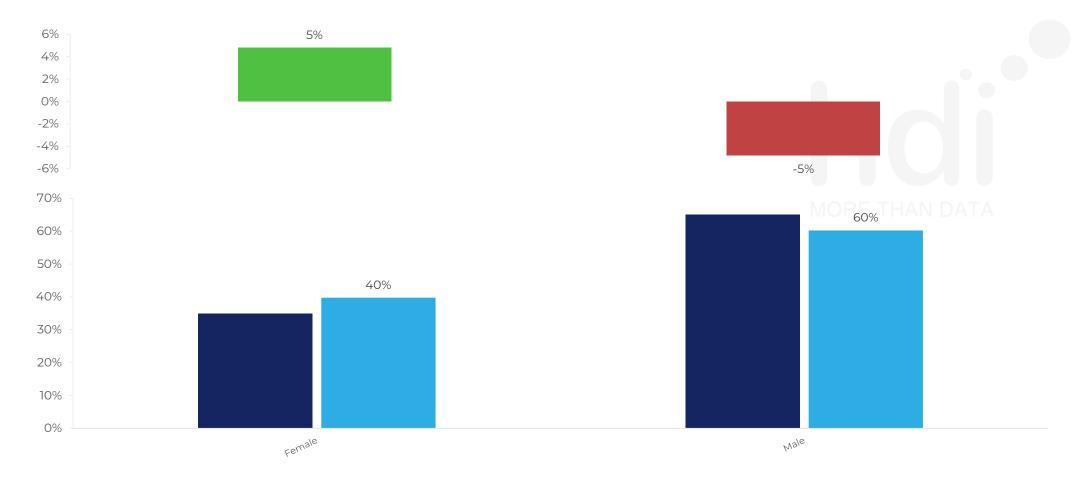




346 Site Customers 29 Competitors 10662 Competitor Customers

How does the gender profile of customers who visit Old Inn BS495DH compare versus its competitors?

% of spend for Old Inn BS495DH and 97 Chains in 3 Miles from 09/08/2023 - 31/07/2024 split by Gender





■Competitor ■ Old Inn BS495DH

SEGMENT SNAPSHOTS



1 - Family Familiar

- Value-oriented family groups who are particularly prevalent in the Midlands and the North.
- These customers more regularly visit McDonalds or Nandos or order Just Eat but do occasionally use suburban pubs for eating - particularly on a Sunday.
- Great value is essential with menu preferences for grilled meat, the kids menu and soft drinks.



5 - METRO SOPHISTICATES

- Metro Sophisticates are younger, more affluent guests often found in and around larger cities.
- These customers favour more premium venues and tend to make healthier, more ethical choices.
- Living active lives, Metro Sophisticates will choose more premium brands such as Neck Oil, Fever Tree and Bombay Sapphire. They're interested in vegetarian / vegan menu options.



2 - Occasional & Local

- Occasional & Local are lower frequency habitual drink-led customers.
- These value-oriented customers typically drink in lower priced suburban locations midweek.
- Occasional & Local favour recognised mainstream drinks brands such as Carling, Fosters, John Smiths or Smirnoff.



6 - YOUNG & CONNECTED

- Young & Connected customers are typically younger, less affluent customers. They favour branded businesses and have high online usage
- They tend to use lower-priced pubs in high street locations with a preference for spirits, cocktails, shots and burgers in Punch sites.
- Young & Connected customers are responsive to events in the pub, e.g. live sport, bank holidays.



3 - Mid-week Seniors

- Mid-week Grey Social customers are older customers who prefer a peaceful pub - typically visiting midweek daytime and often avoiding busy
- These customers are of varying affluence.
- They prefer classic menu items such as fish and chips and hunters chicken with a lean towards cask ale, hot drinks and wines.



DINERS

7 - Bubbly Weekenders

- **Bubbly Weekenders are slightly health-conscious** younger customers who confine their pub use to high street venues at the weekend.
- Disproportionately female, Bubbly Weekenders favour spirits, cocktails and shots when in Punch
- o If eating, they've an interest in vegetarian / vegan dishes and have a preference for chicken burgers.



4 - PART OF THE PUB

- Part of the Pub customers are very habitual value oriented drink-led customers.
- They drink in their local pub during the week with a preference for mainstream draught (Carling, brands such as Bud. Smirnoff and Jamesons.
- These customers are more likely to visit betting shops, off licences and watch live football.

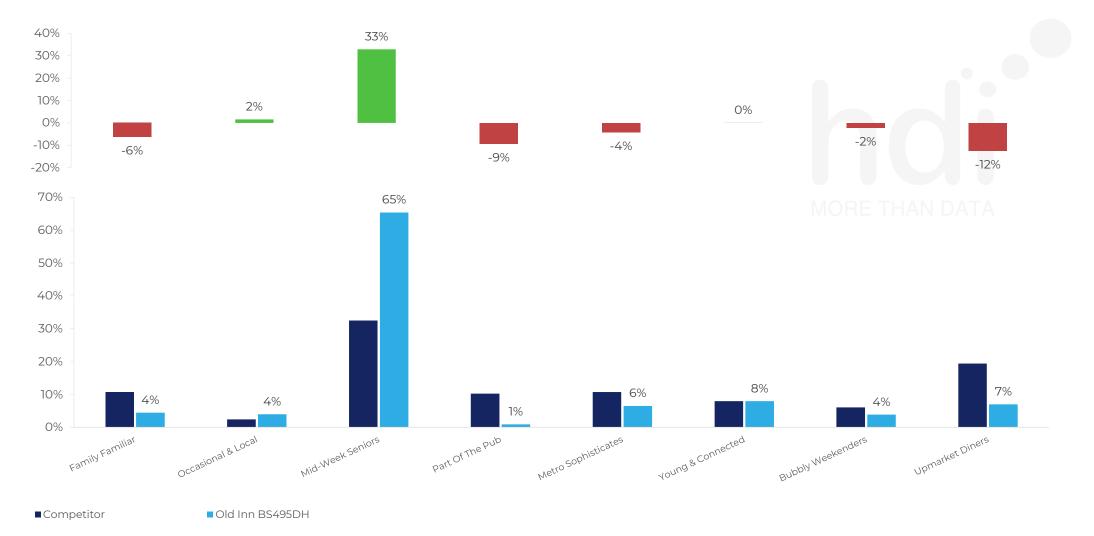
8 - UPMARKET

- Upmarket Diners are affluent, older quests who tend to visit higher-priced rural pubs during the daytime (often Sunday) for food.
- These active customers make healthy, ethical choices and aren't overly price conscious.
- When with Punch, Upmarket Diners are more likely to buy a roast or a special. If buying drinks, they lean towards wine, hot drinks and softs.



How does the Custom segmentation profile of customers who visit Old Inn BS495DH compare versus its competitors?

% of spend for Old Inn BS495DH and 97 Chains in 3 Miles from 09/08/2023 - 31/07/2024 split by Segment





764 Site Customers 29 Competitors 20250 Competitor Customers



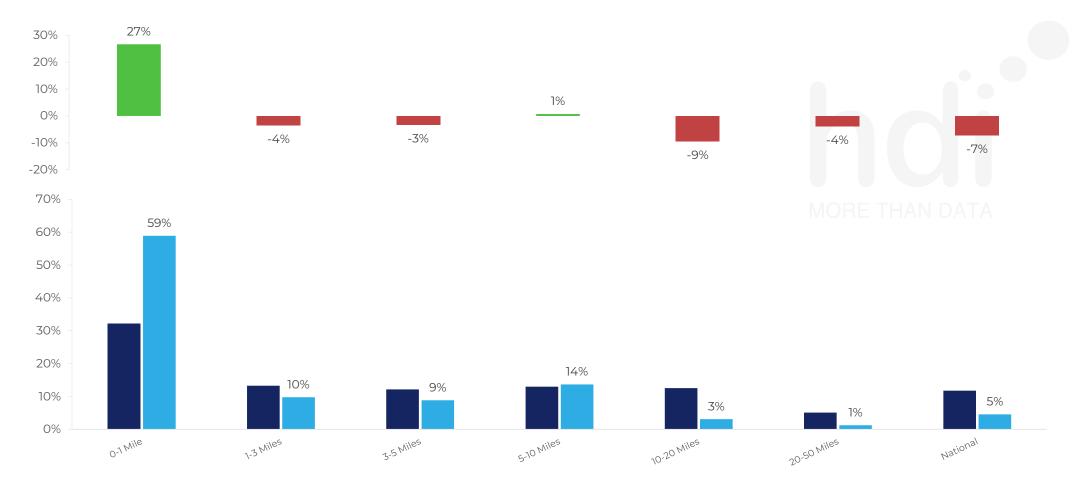
Spend by Distance

■Competitor

Old Inn BS495DH

How does the spend profile of Old Inn BS495DH compare versus its competitors based on travel distances?

% of spend for Old Inn BS495DH and 97 Chains in 3 Miles from 09/08/2023 - 31/07/2024 split by Distance travelled





330 Site Customers 29 Competitors 10295 Competitor Customers

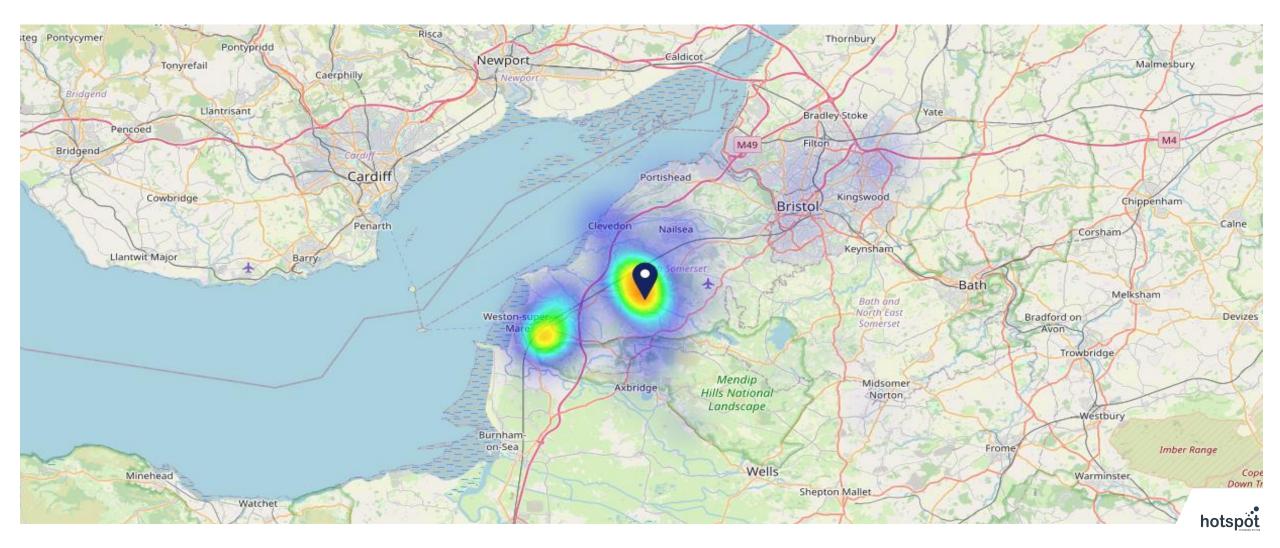




Map of Guest Origin

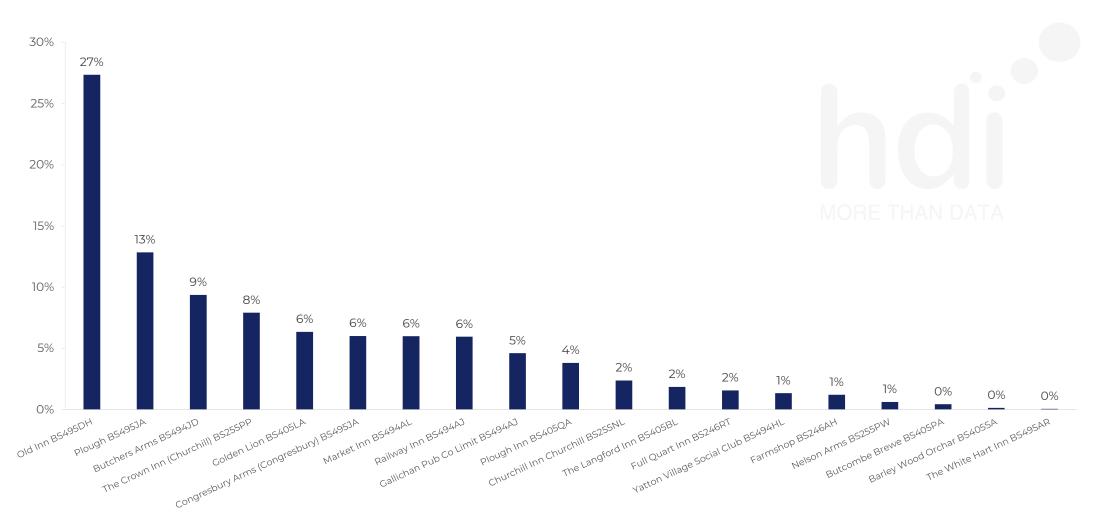
Where do customers of Old Inn BS495DH come from?

Where do customers of Old Inn BS495DH for 09/08/2023 - 31/07/2024 live



What are the Top 20 venues (by spend) that customers of Old Inn BS495DH also visit?

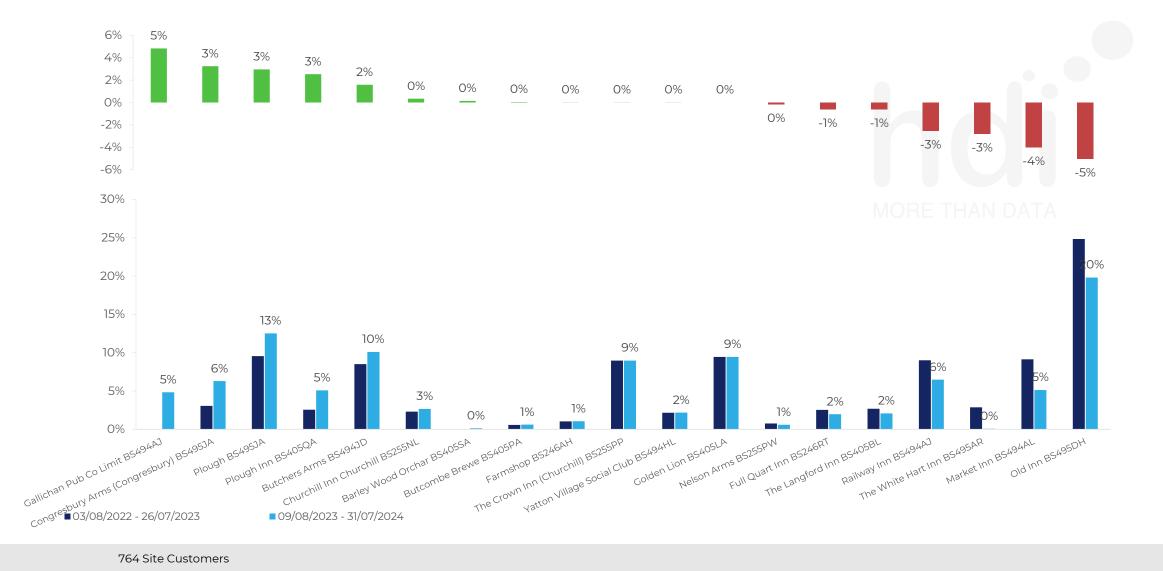
For customers of Old Inn BS495DH, who are the top 20 competitors from 97 Chains in 3 Miles for 09/08/2023 - 31/07/2024 split by Venue





Share of Wallet Change

How has share of wallet of customers of Old Inn BS495DH changed between two date ranges?







How does the local area for Old Inn BS495DH compare to the national average (1 = low, 10 = high)

Data Type	Name	Spend in 250m	250m Spend vs National	Spend in 500m	500m Spend vs National	Spend in 1 mile	1 mile Spend vs National	Spend in 3 miles	3 mile Spend vs National
Total	Annual Sales	£2.14M	6	£2.86M	5	£8.61M	4	£31.35M	4
Weekpart	Mon - Thu	38.9%	5	41.2%	6	46.4%	9	41.1%	5
Weekpart	Fri - Sat	42.3%	4	44.5%	6	37.0%	1	38.8%	1
Weekpart	Sun	18.7%	9	14.3%	5	16.7%	8	20.1%	10
Age	18 to 24	2.6%	3	2.8%	2	2.0%	1	3.2%	1
Age	25 to 34	8.4%	1	8.2%	1	10.7%	1	12.1%	1
Age	35 to 44	13.2%	1	14.9%	1	17.4%	1	20.8%	3
Age	45 to 54	16.5%	2	16.1%	2	14.3%	1	16.8%	1
Age	55 to 64	26.5%	10	25.4%	10	22.1%	10	21.5%	10
Age	65 to 74	20.5%	10	20.2%	10	19.8%	10	14.7%	10
Age	75+	12.3%	10	12.5%	10	13.7%	10	10.9%	10
CAMEO	Business Elite	3.9%	4	3.7%	3	4.3%	3	4.9%	4
CAMEO	Prosperous Professionals	16.2%	10	15.2%	10	10.4%	9	10.1%	9
CAMEO	Flourishing Society	25.3%	10	25.4%	10	18.0%	8	17.2%	8
CAMEO	Content Communities	15.8%	8	17.5%	9	16.5%	9	16.7%	9
CAMEO	White Collar Neighbourhoods	15.8%	9	13.8%	8	13.2%	8	12.1%	6
CAMEO	Enterprising Mainstream	6.3%	4	6.9%	5	10.6%	7	10.7%	8
CAMEO	Paying The Mortgage	9.3%	2	9.1%	2	14.0%	5	14.3%	5
CAMEO	Cash Conscious Communities	3.9%	2	5.1%	2	6.7%	3	7.4%	4
CAMEO	On A Budget	2.5%	2	2.5%	1	4.4%	3	4.5%	2
CAMEO	Family Value	1.1%	3	0.9%	3	2.0%	5	2.0%	4
Affluence	AB	45.3%	9	44.2%	9	32.7%	6	32.3%	6
Affluence	C1C2	47.2%	5	47.3%	5	54.3%	8	53.8%	8
Affluence	DE	7.4%	1	8.5%	1	13.1%	3	13.9%	2

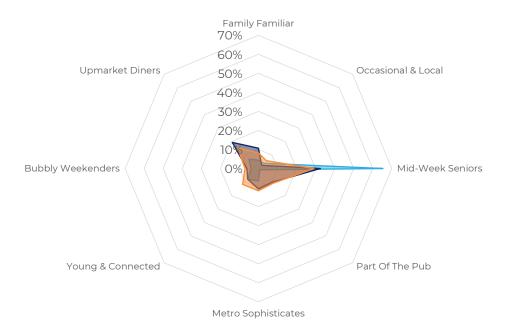






Local Market Profile

Mix of spend by customer segment in Punch site and local market



	Customer Count	Family Familiar	Occasional & Local	Mid-Week Seniors	Part Of The Pub	Metro Sophisticates	Young & Connected	Bubbly Weekenders	Upmarket Diners
Old Inn	155	4.43%	3.96%	65.38%	0.91%	6.49%	7.97%	3.84%	6.97%
Local Catchment	2835	10.70%	2.39%	32.51%	10.23%	10.73%	7.95%	6.04%	19.41%
Punch T&L	103138	8.21%	5.89%	29.04%	10.91%	11.65%	11.75%	7.09%	15.43%
Old Inn vs Local Catchment		-6.27%	1.57%	32.87%	-9.32%	-4.24%	0.02%	-2.20%	-12.44%
Old Inn vs Punch T&L		-3.78%	-1.93%	36.34%	-10.00%	-5.16%	-3.78%	-3.25%	-8.46%
Local Catchment vs Punch T&L		2.49%	-3.50%	3.47%	-0.68%	-0.92%	-3.80%	-1.05%	3.98%





■Punch T&L

