

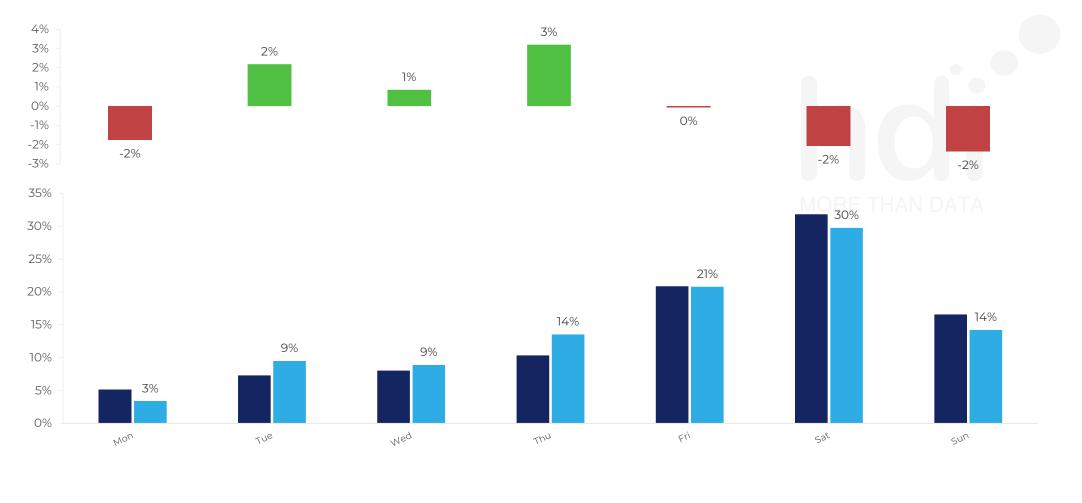
Spend by Weekpart

Site Intel

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How is customer spend distributed throughout the week for Princess Royal Inn TA11SW versus its competitors?

% of spend for Princess Royal Inn TA11SW and 97 Chains in 1 Miles from 10/05/2023 - 01/05/2024 split by Day of Week



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Competitor

Princess Royal Inn TA11SW

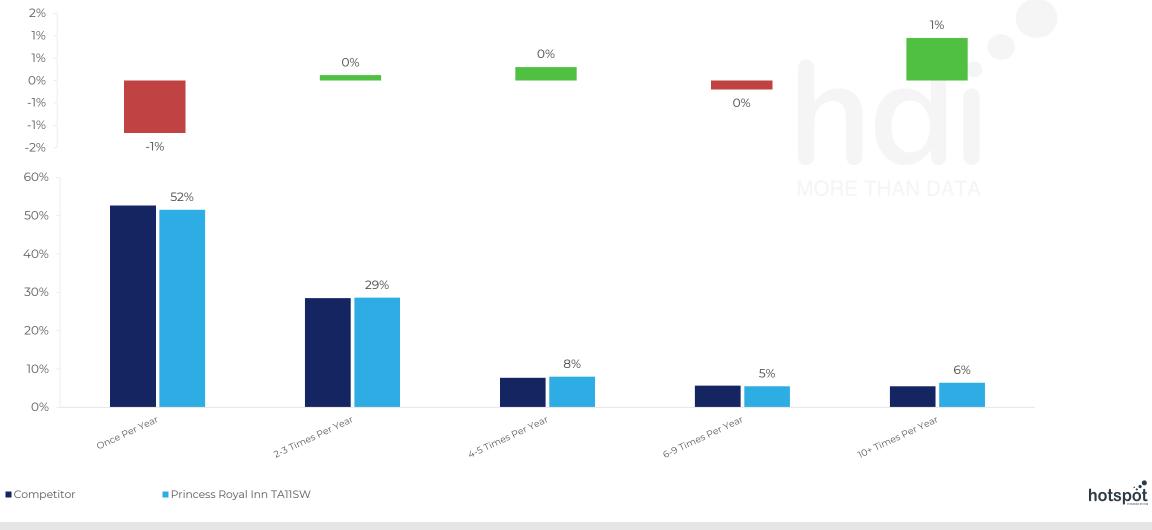
97 Chains

Visit Frequency

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How frequently per year do customers visit Princess Royal Inn TA11SW versus its competitors?

% of customer numbers for Princess Royal Inn TA11SW and 97 Chains in 1 Miles from 10/05/2023 - 01/05/2024 and the number of visits made Per Annum



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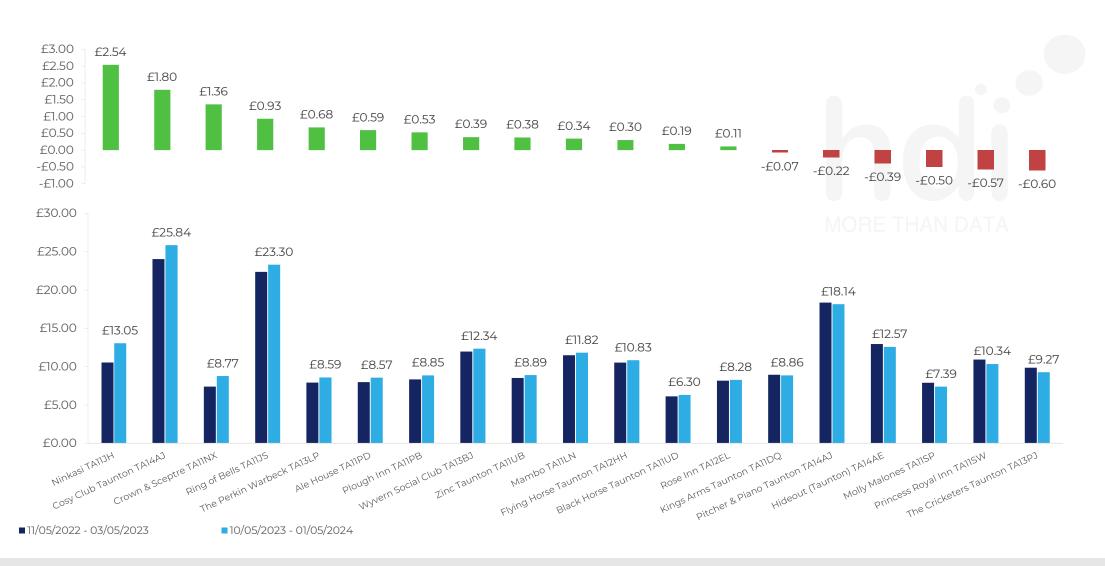
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ATV Change

Site Intel

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#### How has ATV changed between two date ranges?



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951 Site Customers

97 Chains

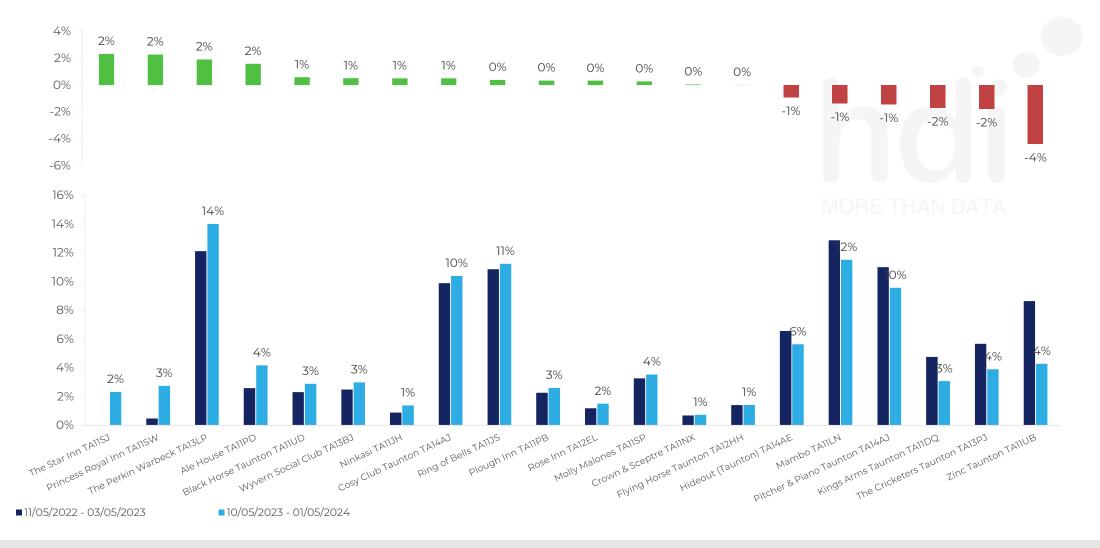
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Market Share Change

Site Intel

How has market share changed between two date ranges?

% of market share spend for Princess Royal Inn TA11SW and 97 Chains in 1 Miles from 10/05/2023 - 01/05/2024



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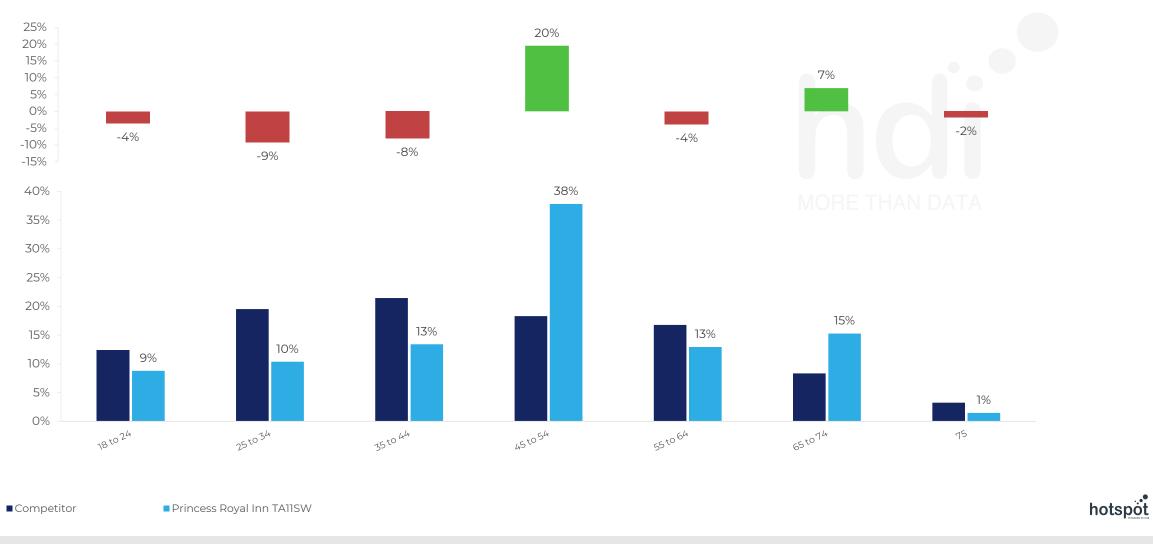
951 Site Customers

Age

Site Intel

How does the age profile of customers who visit Princess Royal Inn TA11SW compare versus its competitors?

% of spend for Princess Royal Inn TA11SW and 97 Chains in 1 Miles from 10/05/2023 - 01/05/2024 split by Age Range



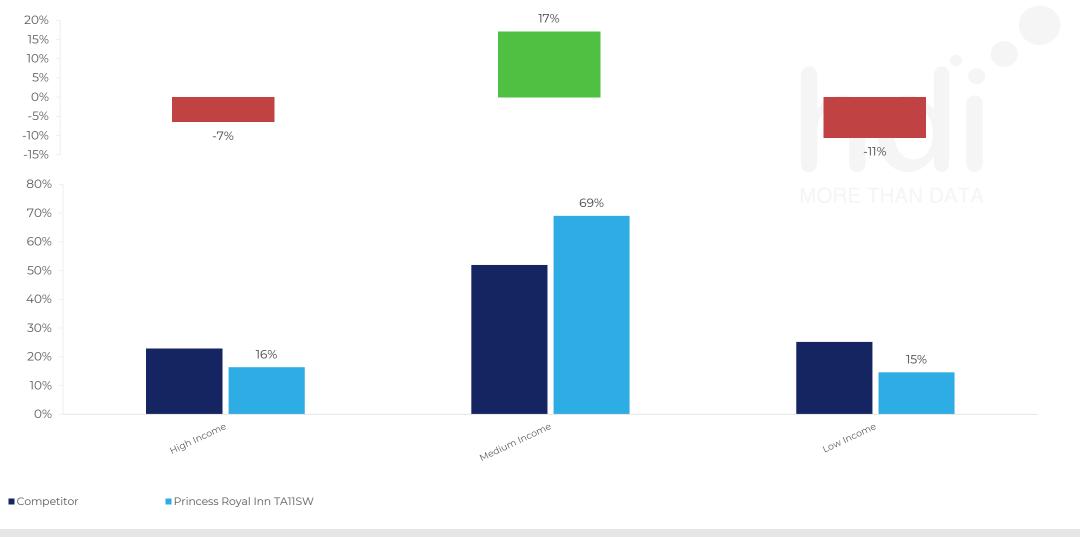
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Affluence

Site Intel

How does the affluence of customers who visit Princess Royal Inn TA11SW compare versus its competitors?

% of spend for Princess Royal Inn TA11SW and 97 Chains in 1 Miles from 10/05/2023 - 01/05/2024 split by Affluence



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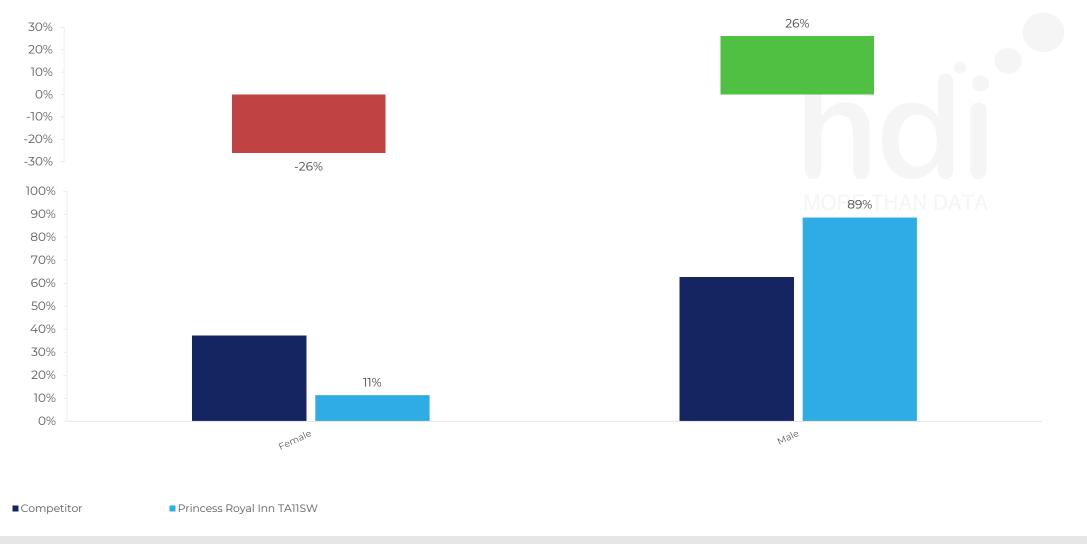
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Gender

Site Intel

How does the gender profile of customers who visit Princess Royal Inn TA11SW compare versus its competitors?

% of spend for Princess Royal Inn TA11SW and 97 Chains in 1 Miles from 10/05/2023 - 01/05/2024 split by Gender



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# **SEGMENT SNAPSHOTS**



| 1 – Family<br>Familiar    | <ul> <li>Value-oriented family groups who are particularly prevalent in the Midlands and the North.</li> <li>These customers more regularly visit McDonalds or Nandos or order Just Eat but do occasionally use suburban pubs for eating – particularly on a Sunday.</li> <li>Great value is essential with menu preferences for grilled meat, the kids menu and soft drinks.</li> </ul>   | 5 – METRO<br>SOPHISTICATES | <ul> <li>Metro Sophisticates are younger, more affluent guests often found in and around larger cities.</li> <li>These customers favour more premium venues and tend to make healthier, more ethical choices.</li> <li>Living active lives, Metro Sophisticates will choose more premium brands such as Neck Oil, Fever Tree and Bombay Sapphire. They're interested in vegetarian / vegan menu options.</li> </ul>          |
|---------------------------|--|----------------------------|--|
| 2 – Occasional<br>& Local | <ul> <li>Occasional &amp; Local are lower frequency habitual drink-led customers.</li> <li>These value-oriented customers typically drink in lower priced suburban locations midweek.</li> <li>Occasional &amp; Local favour recognised mainstream drinks brands such as Carling, Fosters, John Smiths or Smirnoff.</li> </ul>   | 6 – YOUNG &<br>CONNECTED   | <ul> <li>Young &amp; Connected customers are typically younger, less affluent customers. They favour branded businesses and have high online usage</li> <li>They tend to use lower-priced pubs in high street locations with a preference for spirits, cocktails, shots and burgers in Punch sites.</li> <li>Young &amp; Connected customers are responsive to events in the pub, e.g. live sport, bank holidays.</li> </ul> |
| 3 – Mid-week<br>Seniors   | <ul> <li>Mid-week Grey Social customers are older<br/>customers who prefer a peaceful pub – typically<br/>visiting midweek daytime and often avoiding busy<br/>events.</li> <li>These customers are of varying affluence.</li> <li>They prefer classic menu items such as fish and<br/>chips and hunters chicken with a lean towards<br/>cask ale, hot drinks and wines.</li> </ul>  | 7 - Bubbly<br>Weekenders   | <ul> <li>Bubbly Weekenders are slightly health-conscious younger customers who confine their pub use to high street venues at the weekend.</li> <li>Disproportionately female, Bubbly Weekenders favour spirits, cocktails and shots when in Punch sites.</li> <li>If eating, they've an interest in vegetarian / vegan dishes and have a preference for chicken burgers.</li> </ul>   |
| 4 – PART OF<br>THE PUB    | <ul> <li>Part of the Pub customers are very habitual value-<br/>oriented drink-led customers.</li> <li>They drink in their local pub during the week with<br/>a preference for mainstream draught (Carling,<br/>Fosters, John Smiths, Strongbow) and recognised<br/>brands such as Bud, Smirnoff and Jamesons.</li> <li>These customers are more likely to visit betting<br/>shops, off licences and watch live football.</li> </ul> | 8 – UPMARKET<br>DINERS     | <ul> <li>Upmarket Diners are affluent, older guests who tend to visit higher-priced rural pubs during the daytime (often Sunday) for food.</li> <li>These active customers make healthy, ethical choices and aren't overly price conscious.</li> <li>When with Punch, Upmarket Diners are more likely to buy a roast or a special. If buying drinks, they lean towards wine, hot drinks and softs.</li> </ul>                |

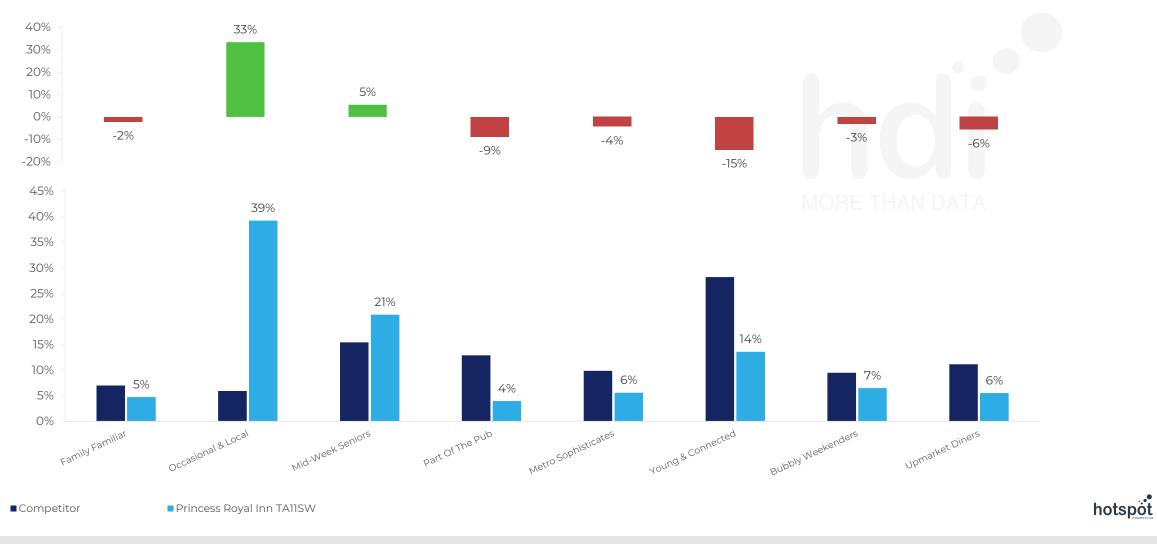
Punch Segmentation

Site Intel

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How does the Custom segmentation profile of customers who visit Princess Royal Inn TA11SW compare versus its competitors?

% of spend for Princess Royal Inn TA11SW and 97 Chains in 1 Miles from 10/05/2023 - 01/05/2024 split by Segment



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951 Site Customers

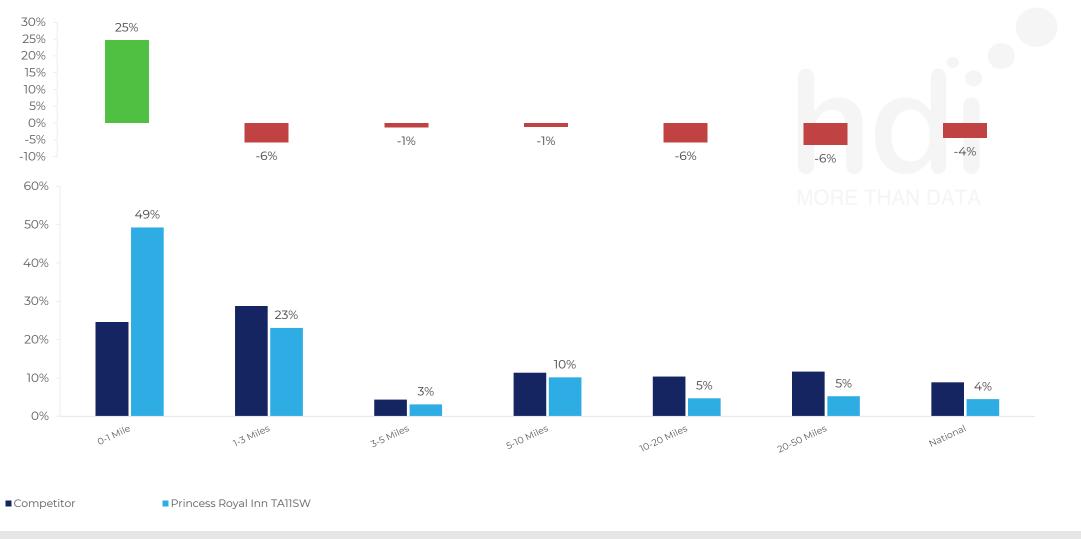
41934 Competitor Customers

Spend by Distance

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How does the spend profile of Princess Royal Inn TA11SW compare versus its competitors based on travel distances?

% of spend for Princess Royal Inn TA11SW and 97 Chains in 1 Miles from 10/05/2023 - 01/05/2024 split by Distance travelled



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466 Site Customers

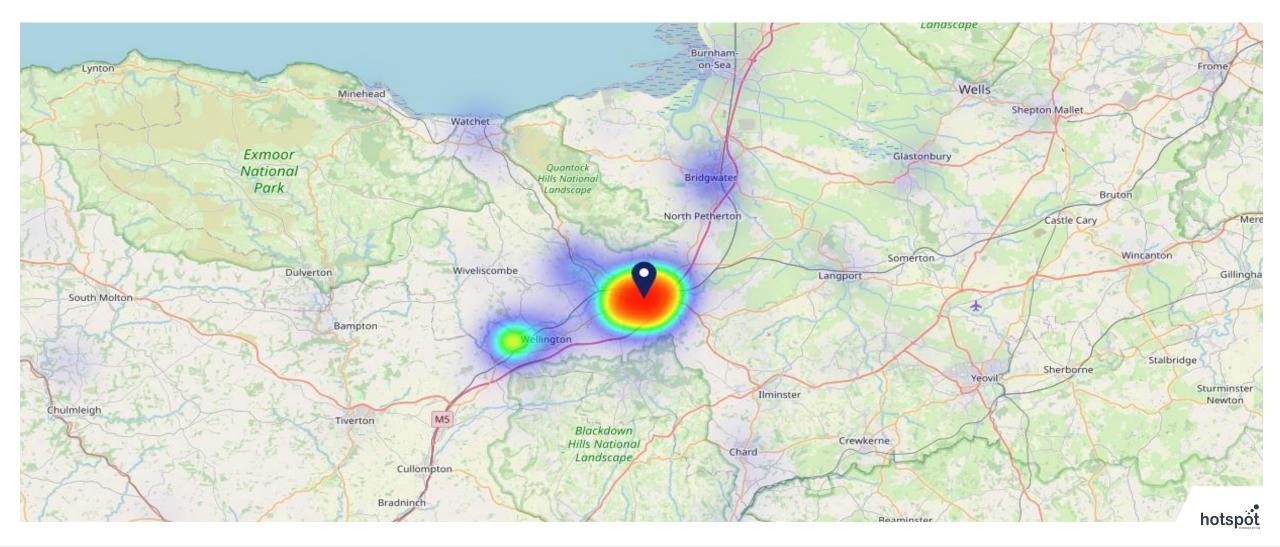
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## Map of Guest Origin

Where do customers of Princess Royal Inn TA11SW come from?

Where do customers of Princess Royal Inn TA11SW for 10/05/2023 - 01/05/2024 live



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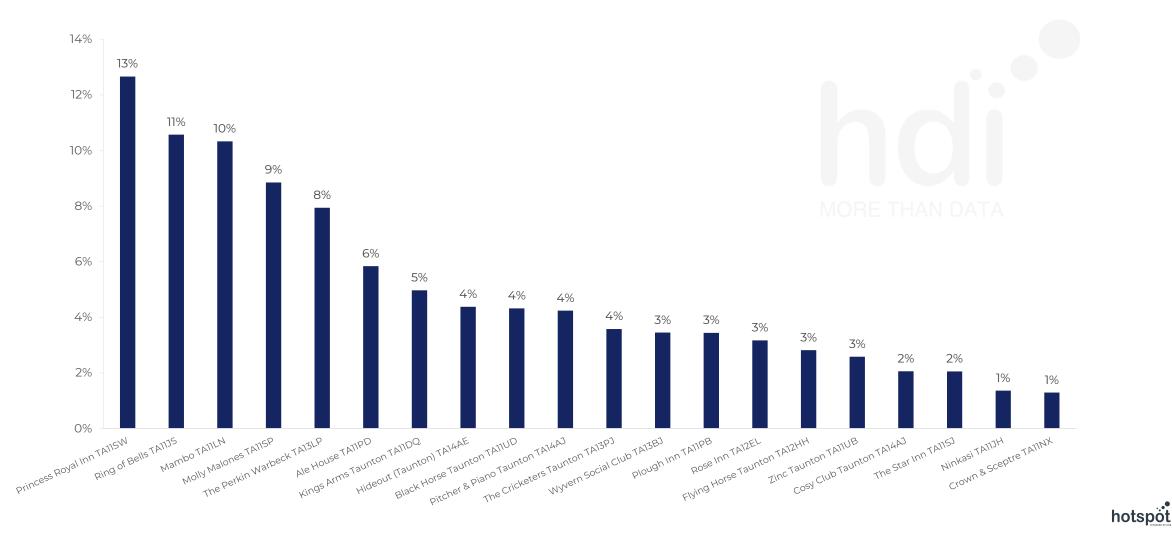
97 Chains

### Share of Wallet

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What are the Top 20 venues (by spend) that customers of Princess Royal Inn TA11SW also visit?

For customers of Princess Royal Inn TA11SW, who are the top 20 competitors from 97 Chains in 1 Miles for 10/05/2023 - 01/05/2024 split by Venue



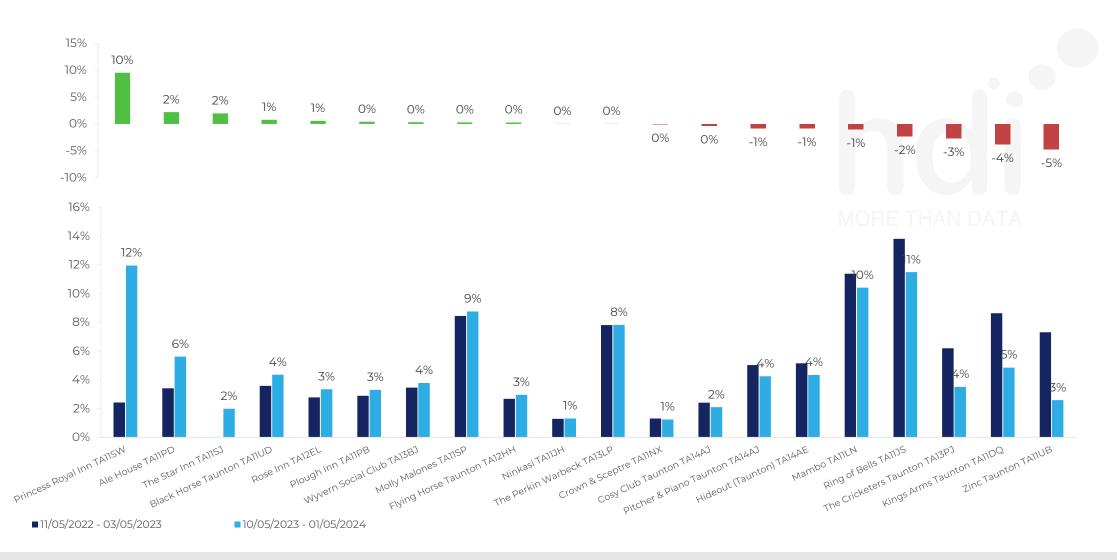
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Share of Wallet Change

Site Intel

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How has share of wallet of customers of Princess Royal Inn TA11SW changed between two date ranges?



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951 Site Customers



Market Summary

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How does the local area for Princess Royal Inn TA11SW compare to the national average (1 = low, 10 = high)

| Data Type | Name                        | Spend in 250m | 250m Spend vs<br>National | Spend in 500m | 500m Spend vs<br>National | Spend in 1 mile | 1 mile Spend vs<br>National | Spend in 3 miles | 3 mile Spend vs<br>National |
|-----------|-----------------------------|---------------|---------------------------|---------------|---------------------------|-----------------|-----------------------------|------------------|-----------------------------|
| Total     | Annual Sales                | £5.06M        | 7                         | £38.79M       | 9                         | £58.10M         | 8                           | £91.40M          | 6                           |
| Weekpart  | Mon - Thu                   | 39.2%         | 5                         | 39.3%         | 5                         | 41.5%           | 6                           | 43.5%            | 8                           |
| Weekpart  | Fri - Sat                   | 50.4%         | 9                         | 46.5%         | 7                         | 45.1%           | 7                           | 42.2%            | 6                           |
| Weekpart  | Sun                         | 10.4%         | 2                         | 14.2%         | 5                         | 13.4%           | 2                           | 14.3%            | 2                           |
| Age       | 18 to 24                    | 6.8%          | 6                         | 10.4%         | 8                         | 9.1%            | 7                           | 8.9%             | 7                           |
| Age       | 25 to 34                    | 15.5%         | 3                         | 18.6%         | 4                         | 17.8%           | 3                           | 18.4%            | 3                           |
| Age       | 35 to 44                    | 16.8%         | 2                         | 21.7%         | 4                         | 21.5%           | 4                           | 21.8%            | 3                           |
| Age       | 45 to 54                    | 21.5%         | 7                         | 18.8%         | 4                         | 19.4%           | 4                           | 19.2%            | 4                           |
| Age       | 55 to 64                    | 19.5%         | 8                         | 16.0%         | 6                         | 17.1%           | 7                           | 16.8%            | 7                           |
| Age       | 65 to 74                    | 11.9%         | 9                         | 8.9%          | 7                         | 9.3%            | 8                           | 9.4%             | 8                           |
| Age       | 75+                         | 8.0%          | 10                        | 5.7%          | 9                         | 5.7%            | 9                           | 5.6%             | 9                           |
| CAMEO     | Business Elite              | 5.5%          | 5                         | 3.6%          | 3                         | 3.6%            | 3                           | 3.2%             | 2                           |
| CAMEO     | Prosperous Professionals    | 8.9%          | 8                         | 7.3%          | 7                         | 7.4%            | 7                           | 7.3%             | 7                           |
| CAMEO     | Flourishing Society         | 16.8%         | 8                         | 14.8%         | 7                         | 15.0%           | 7                           | 15.1%            | 7                           |
| CAMEO     | Content Communities         | 15.4%         | 8                         | 13.8%         | 7                         | 14.6%           | 8                           | 14.5%            | 8                           |
| CAMEO     | White Collar Neighbourhoods | 13.4%         | 8                         | 10.2%         | 4                         | 9.4%            | 3                           | 9.2%             | 3                           |
| CAMEO     | Enterprising Mainstream     | 8.5%          | 6                         | 10.1%         | 7                         | 9.9%            | 7                           | 10.4%            | 7                           |
| CAMEO     | Paying The Mortgage         | 17.0%         | 7                         | 18.4%         | 8                         | 17.9%           | 8                           | 18.0%            | 8                           |
| CAMEO     | Cash Conscious Communities  | 9.1%          | 6                         | 10.8%         | 7                         | 10.8%           | 7                           | 10.6%            | 7                           |
| CAMEO     | On A Budget                 | 3.7%          | 3                         | 6.2%          | 5                         | 6.2%            | 5                           | 6.2%             | 5                           |
| CAMEO     | Family Value                | 1.7%          | 5                         | 4.8%          | 7                         | 5.2%            | 7                           | 5.4%             | 7                           |
| Affluence | AB                          | 31.3%         | 6                         | 25.7%         | 5                         | 26.0%           | 5                           | 25.6%            | 4                           |
| Affluence | C1C2                        | 54.3%         | 8                         | 52.5%         | 7                         | 51.8%           | 7                           | 52.2%            | 7                           |
| Affluence | DE                          | 14.5%         | 3                         | 21.8%         | 6                         | 22.2%           | 6                           | 22.2%            | 7                           |

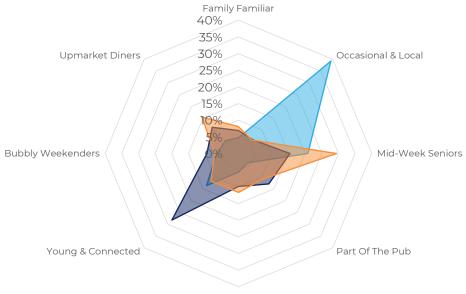
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## Local Market Profile

#### Mix of spend by customer segment in Punch site and local market



|                                       | Customer Count | Family Familiar | Occasional &<br>Local | Mid-Week Senior | Part Of The Pub | Metro<br>Sophisticates | Young &<br>Connected | Bubbly<br>Weekenders | Upmarket Diners |
|---------------------------------------|----------------|-----------------|-----------------------|-----------------|-----------------|------------------------|----------------------|----------------------|-----------------|
| Princess Royal Inn                    | 215            | 4.72%           | 39.26%                | 20.86%          | 3.95%           | 5.57%                  | 13.60%               | 6.50%                | 5.51%           |
| Local Catchment                       | 3971           | 6.95%           | 5.93%                 | 15.45%          | 12.91%          | 9.86%                  | 28.23%               | 9.48%                | 11.15%          |
| Punch T&L                             | 106089         | 8.06%           | 5.74%                 | 29.46%          | 10.68%          | 11.68%                 | 11.71%               | 7.11%                | 15.51%          |
| Princess Royal Inn vs Local Catchment |                | -2.23%          | 33.33%                | 5.41%           | -8.96%          | -4.29%                 | -14.63%              | -2.98%               | -5.64%          |
| Princess Royal Inn vs Punch T&L       |                | -3.34%          | 33.52%                | -8.60%          | -6.73%          | -6.11%                 | 1.89%                | -0.61%               | -10.00%         |
| Local Catchment vs Punch T&L          |                | -1.11%          | 0.19%                 | -14.01%         | 2.23%           | -1.82%                 | 16.52%               | 2.37%                | -4.36%          |

Metro Sophisticates

