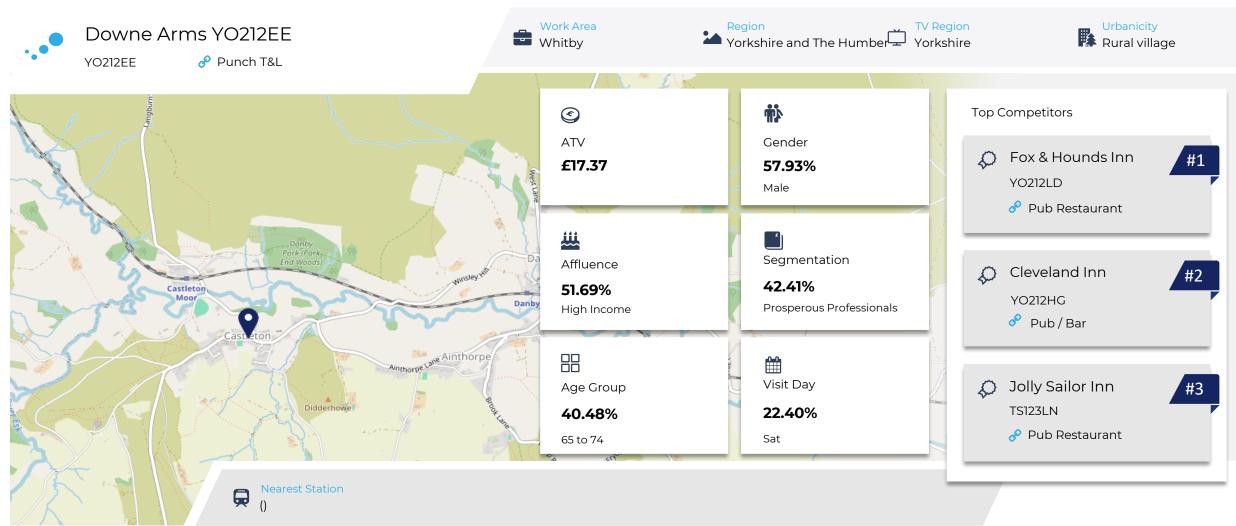
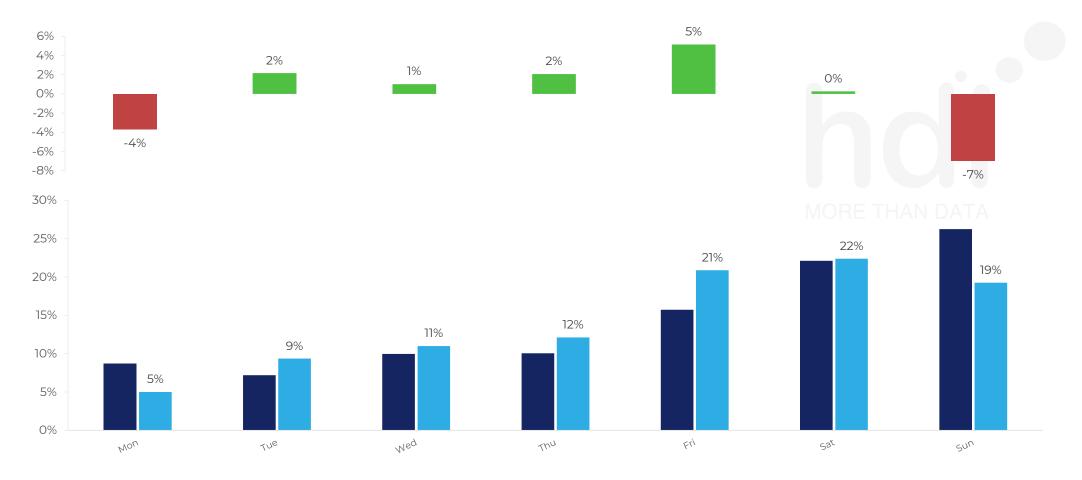


Site Summary



How is customer spend distributed throughout the week for Downe Arms YO212EE versus its competitors?

% of spend for Downe Arms YO212EE and 106 Chains in 3 Miles from 13/12/2023 - 04/06/2025 split by Day of Week

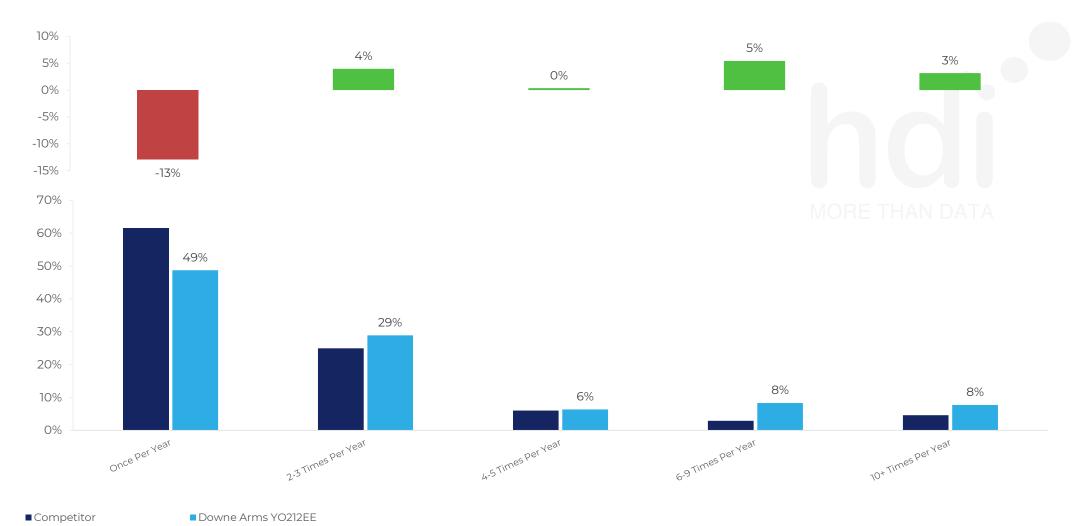




■ Competitor ■ Downe Arms YO212EE

How frequently per year do customers visit Downe Arms YO212EE versus its competitors?

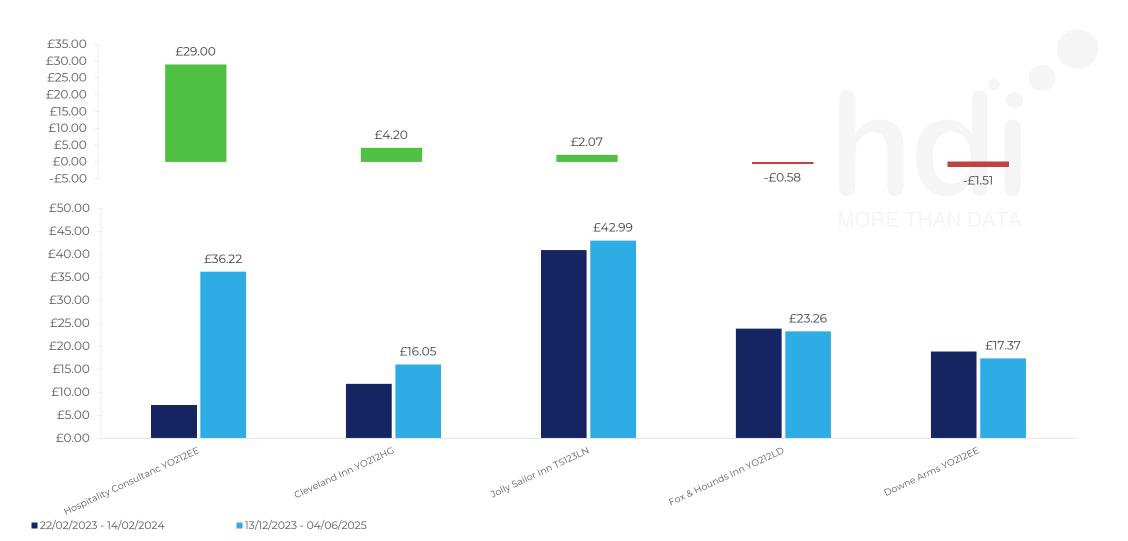
% of customer numbers for Downe Arms YO212EE and 106 Chains in 3 Miles from 13/12/2023 - 04/06/2025 and the number of visits made Per Annum







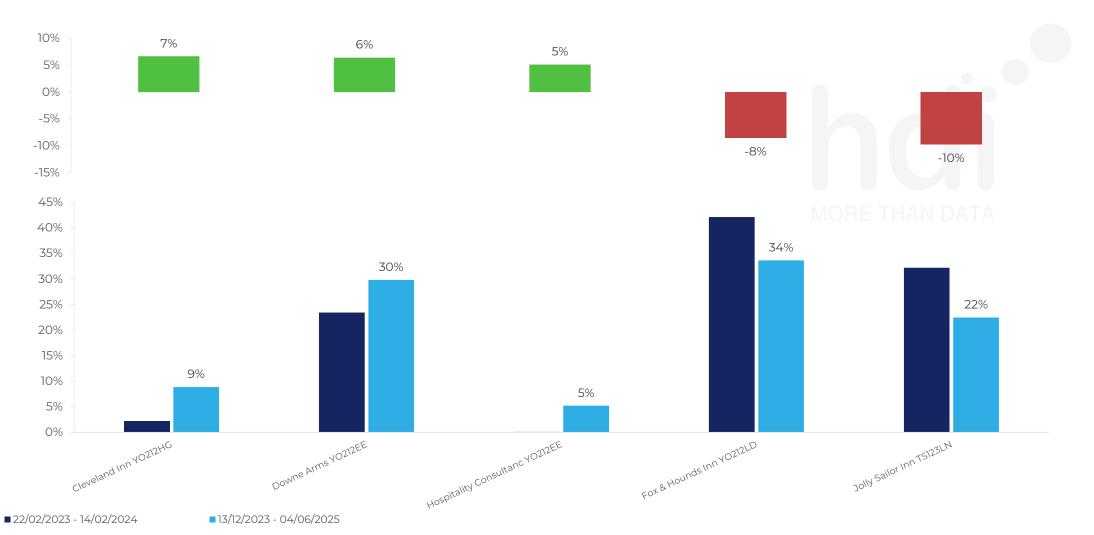
How has ATV changed between two date ranges?



Market Share Change

How has market share changed between two date ranges?

% of market share spend for Downe Arms YO212EE and 106 Chains in 3 Miles from 13/12/2023 - 04/06/2025

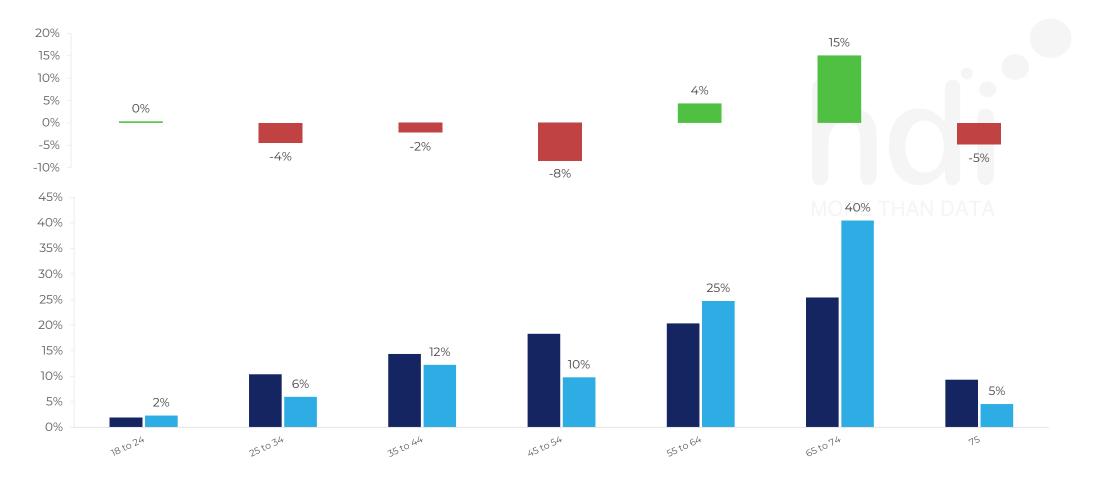






How does the age profile of customers who visit Downe Arms YO212EE compare versus its competitors?

% of spend for Downe Arms YO212EE and 106 Chains in 3 Miles from 13/12/2023 - 04/06/2025 split by Age Range





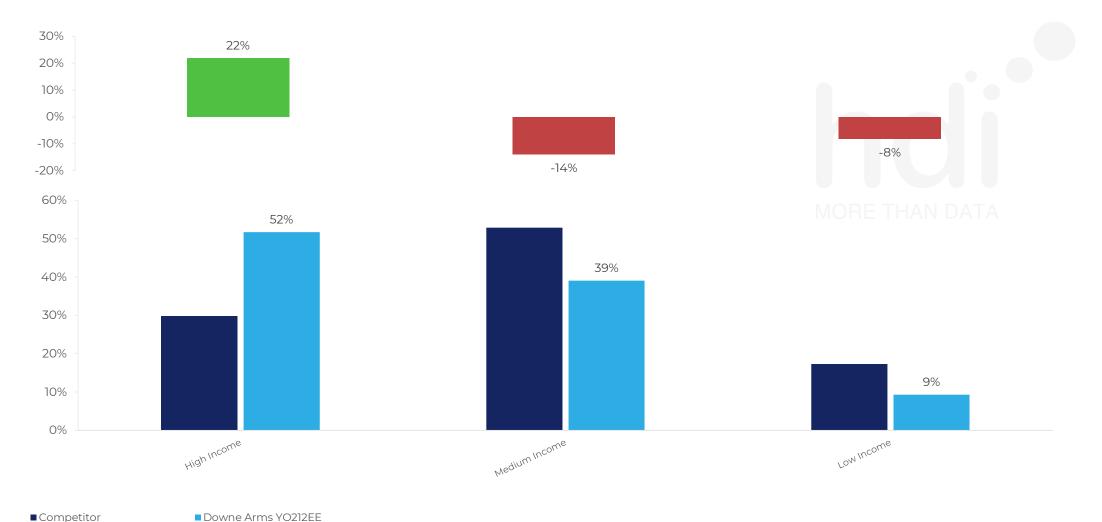
392 Site Customers

■ Downe Arms YO212EE

■ Competitor

How does the affluence of customers who visit Downe Arms YO212EE compare versus its competitors?

% of spend for Downe Arms YO212EE and 106 Chains in 3 Miles from 13/12/2023 - 04/06/2025 split by Affluence





370 Site Customers 5 Competitors 1127 Competitor Customers

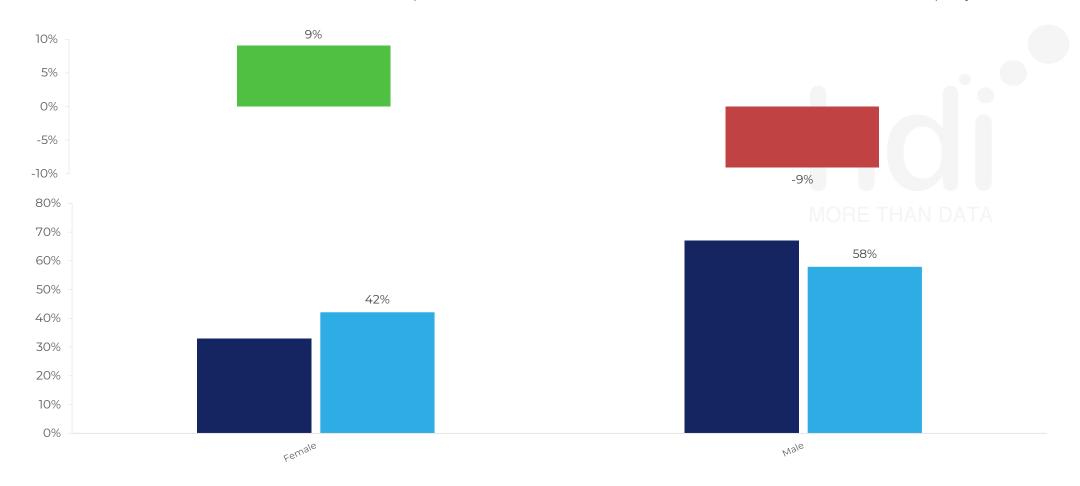
■ Competitor

■ Downe Arms YO212EE



How does the gender profile of customers who visit Downe Arms YO212EE compare versus its competitors?

% of spend for Downe Arms YO212EE and 106 Chains in 3 Miles from 13/12/2023 - 04/06/2025 split by Gender





386 Site Customers 5 Competitors 1181 Competitor Customers

SEGMENT SNAPSHOTS



1 - Family Familiar

- Value-oriented family groups who are particularly prevalent in the Midlands and the North.
- These customers more regularly visit McDonalds or Nandos or order Just Eat but do occasionally use suburban pubs for eating - particularly on a Sunday.
- Great value is essential with menu preferences for grilled meat, the kids menu and soft drinks.



5 - METRO SOPHISTICATES

- Metro Sophisticates are younger, more affluent guests often found in and around larger cities.
- These customers favour more premium venues and tend to make healthier, more ethical choices.
- Living active lives, Metro Sophisticates will choose more premium brands such as Neck Oil, Fever Tree and Bombay Sapphire. They're interested in vegetarian / vegan menu options.



2 - Occasional & Local

- Occasional & Local are lower frequency habitual drink-led customers.
- These value-oriented customers typically drink in lower priced suburban locations midweek.
- Occasional & Local favour recognised mainstream drinks brands such as Carling, Fosters, John Smiths or Smirnoff.



6 - YOUNG & CONNECTED

- Young & Connected customers are typically younger, less affluent customers. They favour branded businesses and have high online usage
- They tend to use lower-priced pubs in high street locations with a preference for spirits, cocktails, shots and burgers in Punch sites.
- Young & Connected customers are responsive to events in the pub, e.g. live sport, bank holidays.



3 - Mid-week Seniors

- Mid-week Grey Social customers are older customers who prefer a peaceful pub - typically visiting midweek daytime and often avoiding busy
- These customers are of varying affluence.
- They prefer classic menu items such as fish and chips and hunters chicken with a lean towards cask ale, hot drinks and wines.



7 - Bubbly Weekenders

- Bubbly Weekenders are slightly health-conscious younger customers who confine their pub use to high street venues at the weekend.
- Disproportionately female, Bubbly Weekenders favour spirits, cocktails and shots when in Punch
- o If eating, they've an interest in vegetarian / vegan dishes and have a preference for chicken burgers.



- Upmarket Diners are affluent, older quests who tend to visit higher-priced rural pubs during the daytime (often Sunday) for food.
- These active customers make healthy, ethical choices and aren't overly price conscious.
- When with Punch, Upmarket Diners are more likely to buy a roast or a special. If buying drinks, they lean towards wine, hot drinks and softs.

4 - PART OF THE PUB

- Part of the Pub customers are very habitual value
- They drink in their local pub during the week with brands such as Bud. Smirnoff and Jamesons.
- These customers are more likely to visit betting shops, off licences and watch live football.





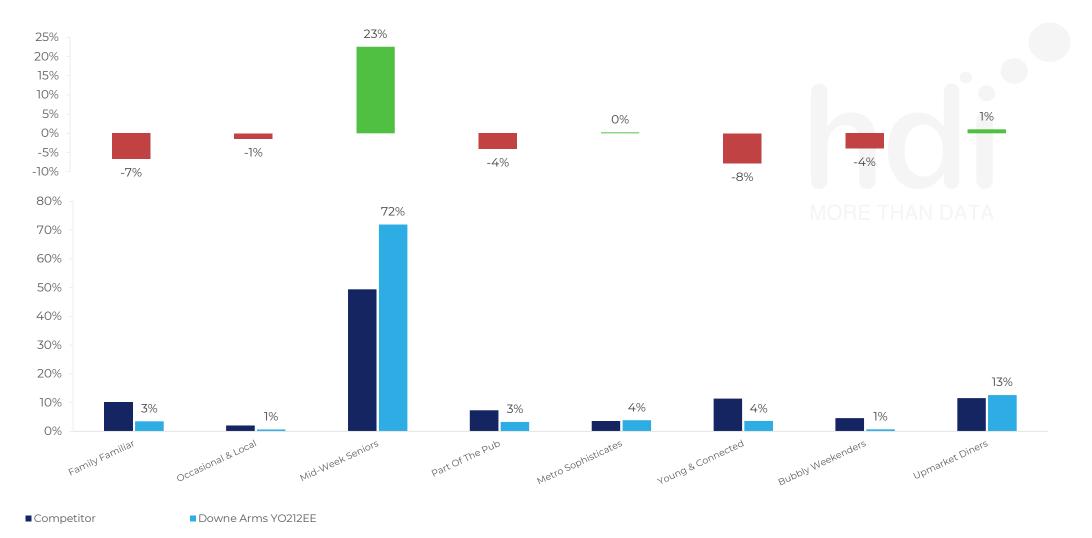




Punch Segmentation

How does the Custom segmentation profile of customers who visit Downe Arms YO212EE compare versus its competitors?

% of spend for Downe Arms YO212EE and 106 Chains in 3 Miles from 13/12/2023 - 04/06/2025 split by Segment





720 Site Customers 5 Competitors 2167 Competitor Customers



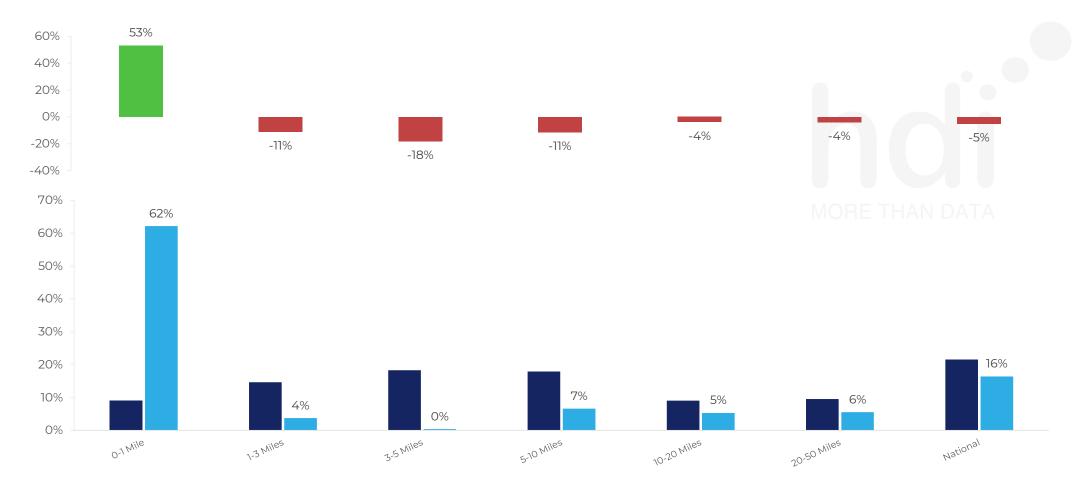
Spend by Distance

■ Competitor

■ Downe Arms YO212EE

How does the spend profile of Downe Arms YO212EE compare versus its competitors based on travel distances?

% of spend for Downe Arms YO212EE and 106 Chains in 3 Miles from 13/12/2023 - 04/06/2025 split by Distance travelled





386 Site Customers 5 Competitors 1181 Competitor Customers

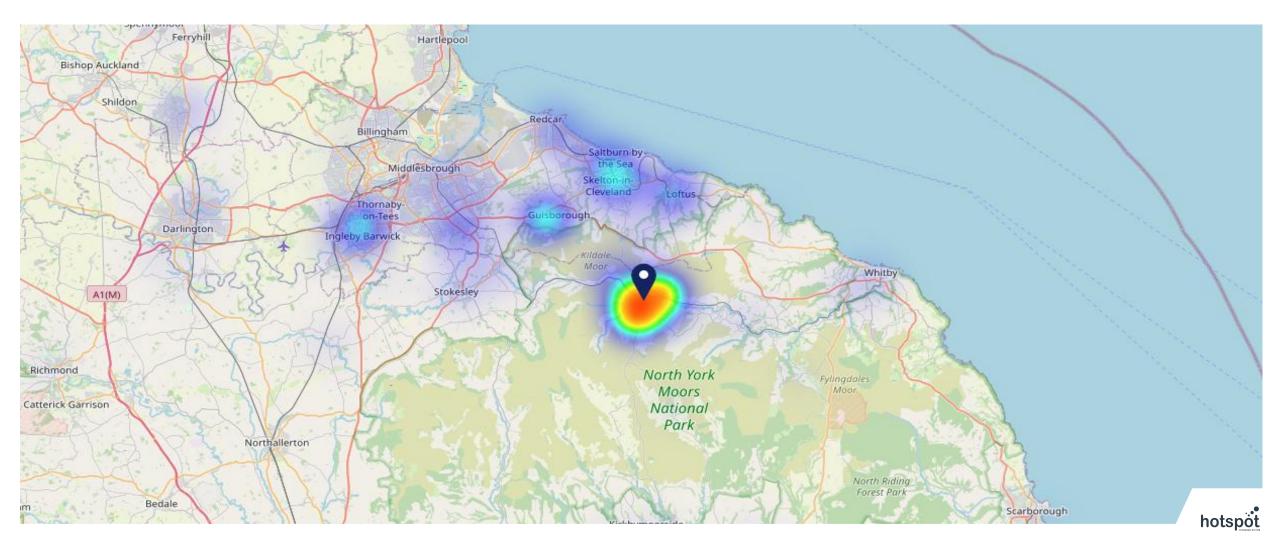




Map of Guest Origin

Where do customers of Downe Arms YO212EE come from?

Where do customers of Downe Arms YO212EE for 13/12/2023 - 04/06/2025 live

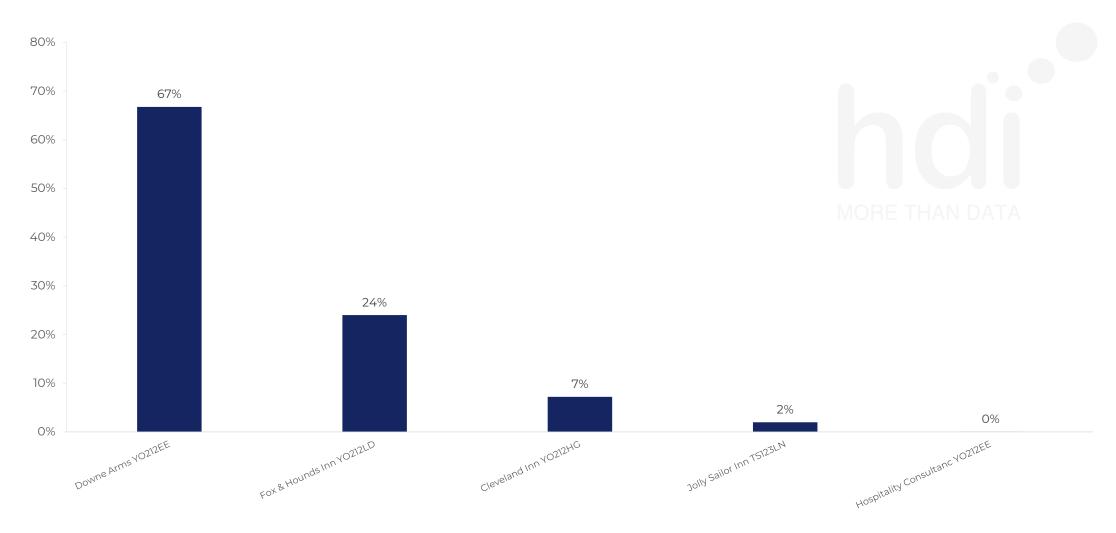




Share of Wallet

What are the Top 20 venues (by spend) that customers of Downe Arms YO212EE also visit?

For customers of Downe Arms YO212EE, who are the top 20 competitors from 106 Chains in 3 Miles for 13/12/2023 - 04/06/2025 split by Venue

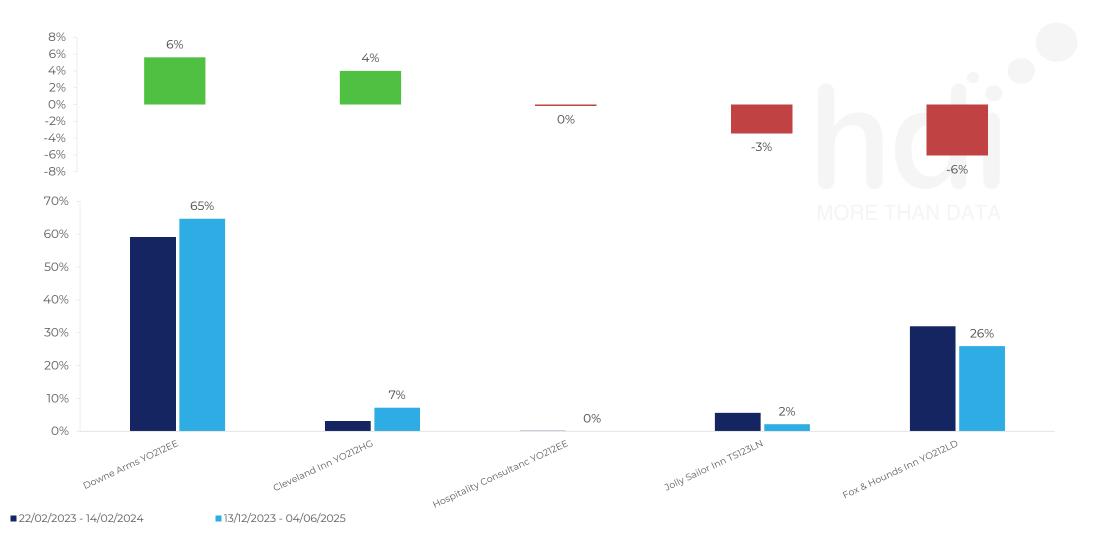






Share of Wallet Change

How has share of wallet of customers of Downe Arms YO212EE changed between two date ranges?







How does the local area for Downe Arms YO212EE compare to the national average (1 = low, 10 = high)

Data Type	Name	Spend in 250m	250m Spend vs National	Spend in 500m	500m Spend vs National	Spend in 1 mile	1 mile Spend vs National	Spend in 3 miles	3 mile Spend vs National
Total	Annual Sales	£425K	3	£425K	2	£821K	1	£2.00M	1
Weekpart	Mon - Thu	37.8%	4	37.8%	3	36.5%	2	35.8%	1
Weekpart	Fri - Sat	43.1%	5	43.1%	5	44.9%	7	41.5%	5
Weekpart	Sun	19.1%	9	19.1%	9	18.7%	9	22.7%	10
Age	18 to 24	1.7%	2	1.7%	1	0.9%	1	1.2%	1
Age	25 to 34	5.2%	1	5.2%	1	5.8%	1	7.3%	1
Age	35 to 44	11.8%	1	11.8%	1	11.7%	1	13.0%	1
Age	45 to 54	7.1%	1	7.1%	1	17.0%	2	16.6%	1
Age	55 to 64	23.6%	9	23.6%	10	25.1%	10	22.9%	10
Age	65 to 74	46.4%	10	46.4%	10	34.8%	10	31.5%	10
Age	75+	4.2%	8	4.2%	8	4.7%	8	7.5%	10
CAMEO	Business Elite	1.7%	2	1.7%	2	3.0%	2	3.0%	2
CAMEO	Prosperous Professionals	47.7%	10	47.7%	10	37.1%	10	21.9%	10
CAMEO	Flourishing Society	5.7%	2	5.7%	2	10.5%	4	12.8%	5
CAMEO	Content Communities	16.9%	9	16.9%	9	21.1%	10	16.6%	9
CAMEO	White Collar Neighbourhoods	4.2%	1	4.2%	1	6.4%	1	8.7%	2
CAMEO	Enterprising Mainstream	6.2%	4	6.2%	4	7.1%	5	9.2%	6
CAMEO	Paying The Mortgage	7.2%	1	7.2%	1	7.2%	1	14.5%	5
CAMEO	Cash Conscious Communities	2.2%	1	2.2%	1	1.8%	1	4.3%	1
CAMEO	On A Budget	6.5%	6	6.5%	6	4.5%	3	4.9%	3
CAMEO	Family Value	1.7%	5	1.7%	4	1.3%	4	4.0%	6
Affluence	AB	55.1%	10	55.1%	10	50.6%	10	37.8%	7
Affluence	C1C2	34.6%	2	34.6%	1	41.8%	3	48.9%	6
Affluence	DE	10.4%	2	10.4%	2	7.7%	1	13.2%	2

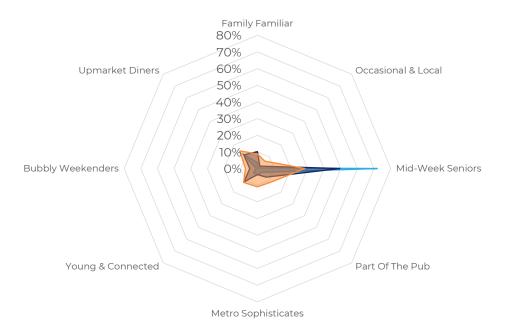






Local Market Profile

Mix of spend by customer segment in Punch site and local market



	Customer Count	Family Familiar	Occasional & Local	Mid-Week Seniors	Part Of The Pub	Metro Sophisticates	Young & Connected	Bubbly Weekenders	Upmarket Diners
Downe Arms	143	3.48%	0.61%	71.93%	3.24%	3.87%	3.55%	0.67%	12.62%
Local Catchment	403	10.15%	2.03%	49.40%	7.29%	3.60%	11.35%	4.58%	11.56%
Punch T&L	132406	8.81%	6.31%	28.46%	11.53%	10.97%	11.72%	7.16%	14.99%
Downe Arms vs Local Catchment		-6.67%	-1.42%	22.53%	-4.05%	0.27%	-7.80%	-3.91%	1.06%
Downe Arms vs Punch T&L		-5.33%	-5.70%	43.47%	-8.29%	-7.10%	-8.17%	-6.49%	-2.37%
Local Catchment vs Punch T&L		1.34%	-4.28%	20.94%	-4.24%	-7.37%	-0.37%	-2.58%	-3.43%





■Punch T&L

