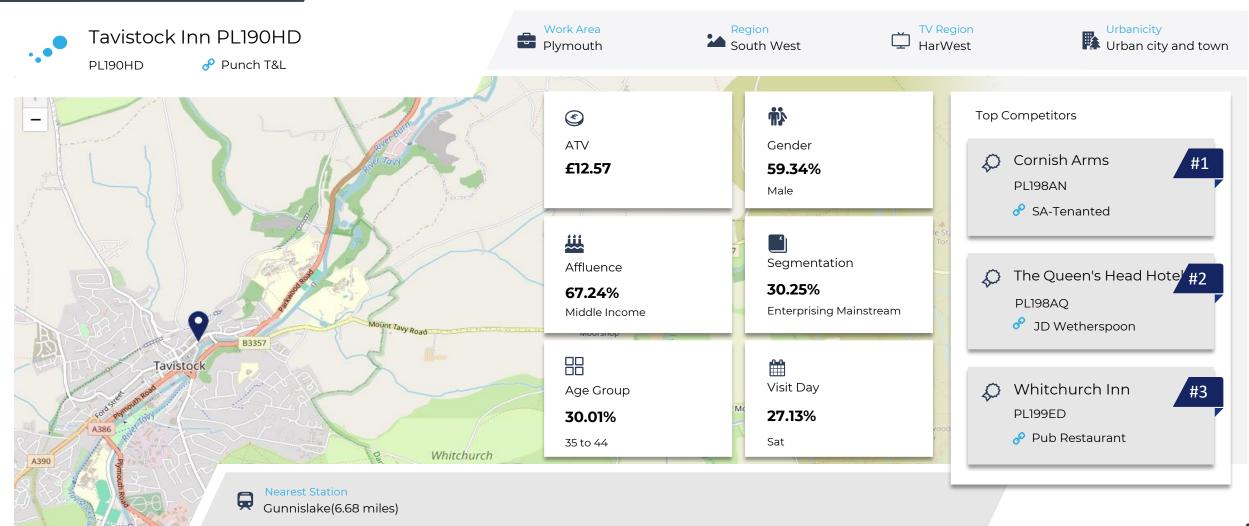


### Site Summary



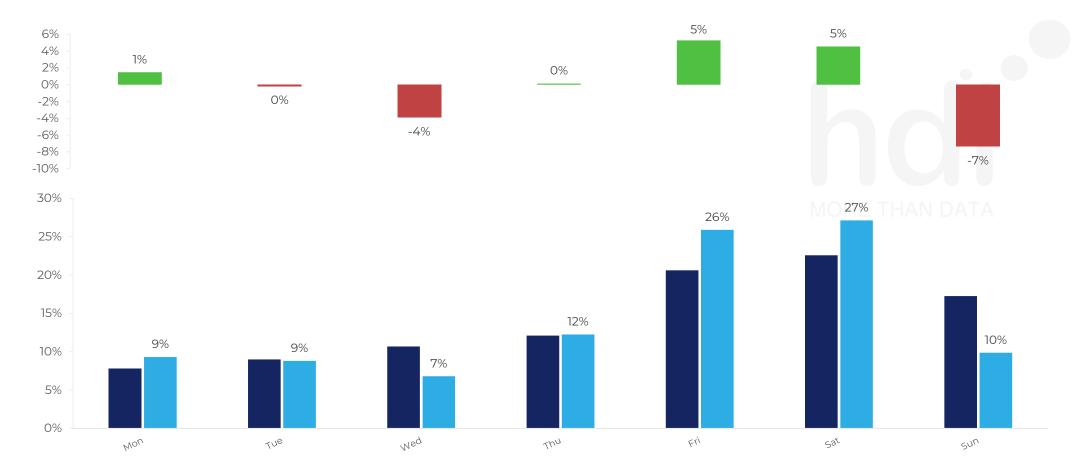




Spend by Weekpart

How is customer spend distributed throughout the week for Tavistock Inn PL190HD versus its competitors?

% of spend for Tavistock Inn PL190HD and 97 Chains in 3 Miles from 19/04/2023 - 10/04/2024 split by Day of Week

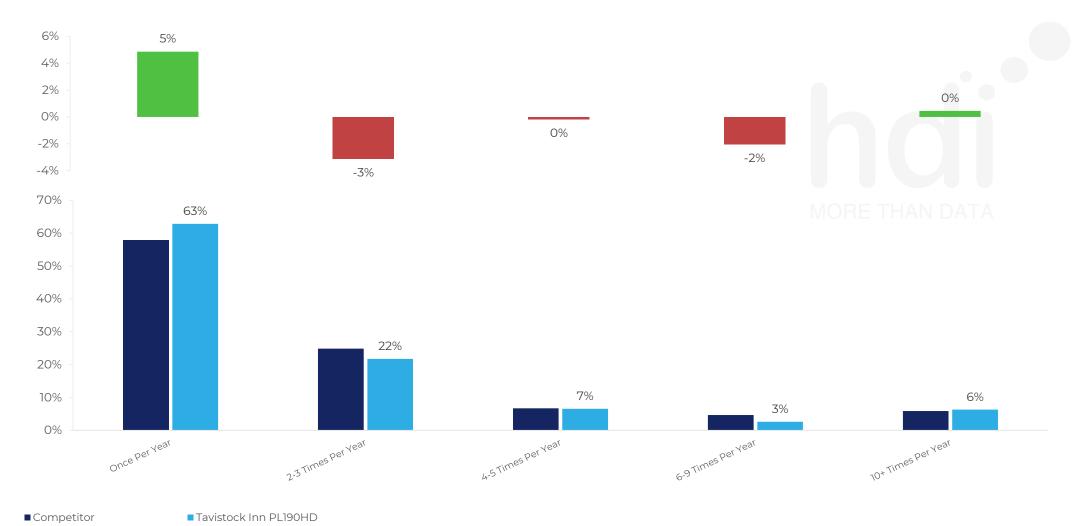




■ Competitor ■ Tavistock Inn PL190HD

How frequently per year do customers visit Tavistock Inn PL190HD versus its competitors?

% of customer numbers for Tavistock Inn PL190HD and 97 Chains in 3 Miles from 19/04/2023 - 10/04/2024 and the number of visits made Per Annum

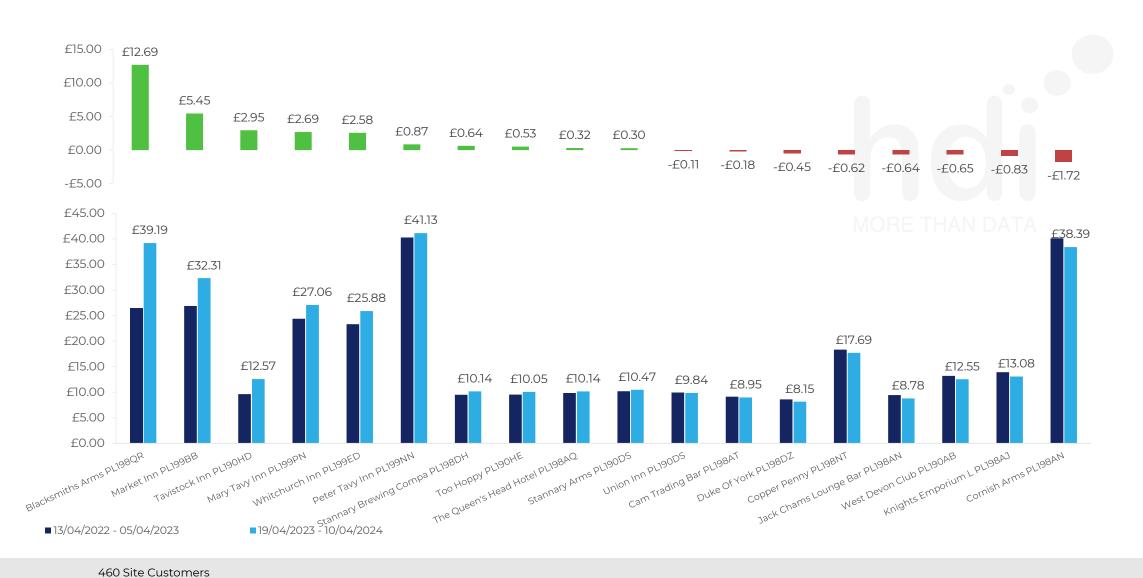






ATV Change

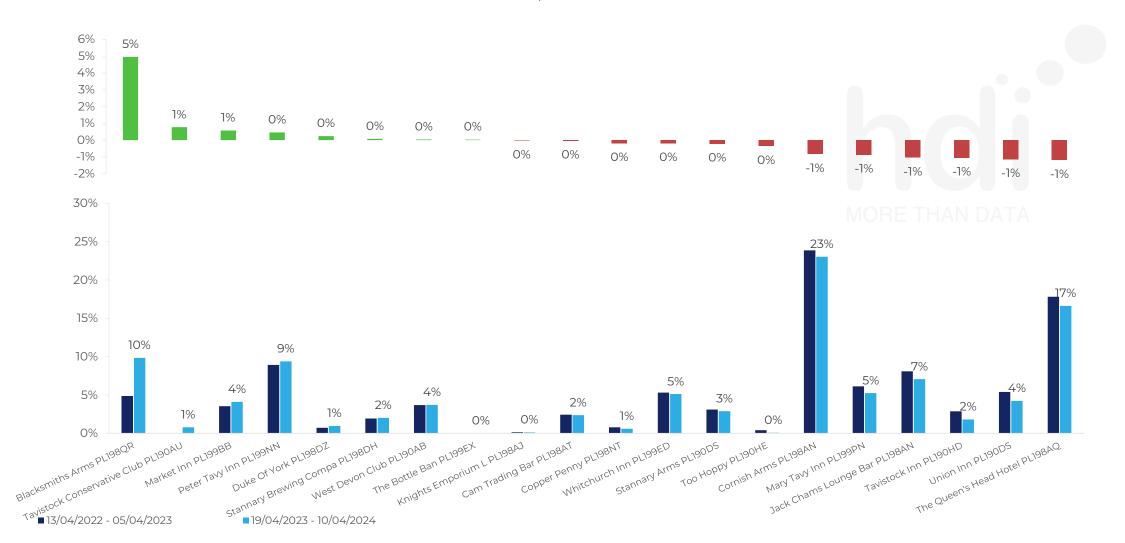
How has ATV changed between two date ranges?





How has market share changed between two date ranges?

% of market share spend for Tavistock Inn PL190HD and 97 Chains in 3 Miles from 19/04/2023 - 10/04/2024

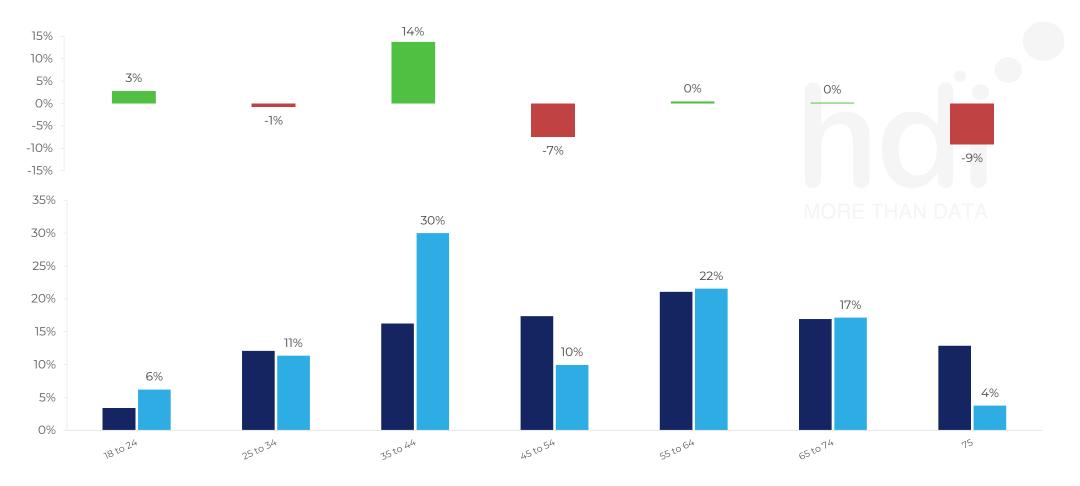






How does the age profile of customers who visit Tavistock Inn PL190HD compare versus its competitors?

% of spend for Tavistock Inn PL190HD and 97 Chains in 3 Miles from 19/04/2023 - 10/04/2024 split by Age Range





216 Site Customers

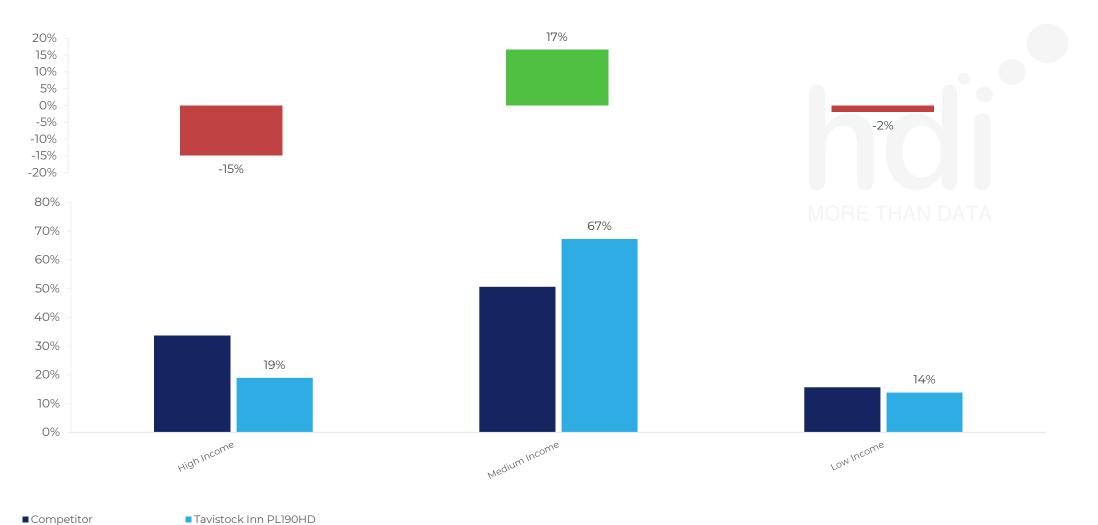
■Tavistock Inn PL190HD

■ Competitor



How does the affluence of customers who visit Tavistock Inn PL190HD compare versus its competitors?

% of spend for Tavistock Inn PL190HD and 97 Chains in 3 Miles from 19/04/2023 - 10/04/2024 split by Affluence



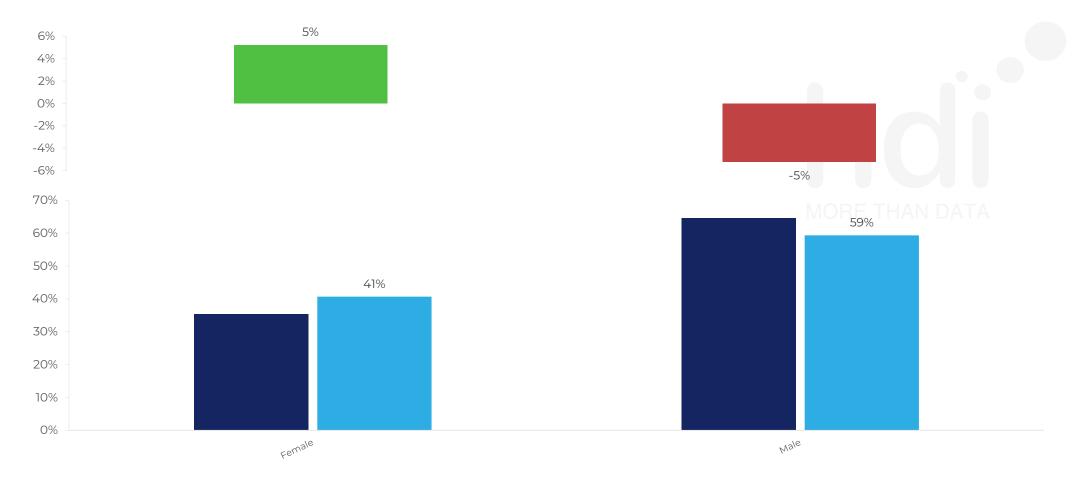


216 Site Customers 32 Competitors 7592 Competitor Customers



How does the gender profile of customers who visit Tavistock Inn PL190HD compare versus its competitors?

% of spend for Tavistock Inn PL190HD and 97 Chains in 3 Miles from 19/04/2023 - 10/04/2024 split by Gender





■ Competitor ■ Tavistock Inn PL190HD

## **SEGMENT SNAPSHOTS**



#### 1 - Family Familiar

- Value-oriented family groups who are particularly prevalent in the Midlands and the North.
- These customers more regularly visit McDonalds or Nandos or order Just Eat but do occasionally use suburban pubs for eating - particularly on a Sunday.
- Great value is essential with menu preferences for grilled meat, the kids menu and soft drinks.



### 5 - METRO SOPHISTICATES

- Metro Sophisticates are younger, more affluent guests often found in and around larger cities.
- These customers favour more premium venues and tend to make healthier, more ethical choices.
- Living active lives, Metro Sophisticates will choose more premium brands such as Neck Oil, Fever Tree and Bombay Sapphire. They're interested in vegetarian / vegan menu options.



### 2 - Occasional & Local

- Occasional & Local are lower frequency habitual drink-led customers.
- These value-oriented customers typically drink in lower priced suburban locations midweek.
- Occasional & Local favour recognised mainstream drinks brands such as Carling, Fosters, John Smiths or Smirnoff.



### 6 - YOUNG & CONNECTED

- Young & Connected customers are typically younger, less affluent customers. They favour branded businesses and have high online usage
- They tend to use lower-priced pubs in high street locations with a preference for spirits, cocktails, shots and burgers in Punch sites.
- Young & Connected customers are responsive to events in the pub, e.g. live sport, bank holidays.



### 3 - Mid-week Seniors

- Mid-week Grey Social customers are older customers who prefer a peaceful pub - typically visiting midweek daytime and often avoiding busy
- These customers are of varying affluence.
- They prefer classic menu items such as fish and chips and hunters chicken with a lean towards cask ale, hot drinks and wines.



# DINERS

### 7 - Bubbly Weekenders

- **Bubbly Weekenders are slightly health-conscious** younger customers who confine their pub use to high street venues at the weekend.
- Disproportionately female, Bubbly Weekenders favour spirits, cocktails and shots when in Punch
- o If eating, they've an interest in vegetarian / vegan dishes and have a preference for chicken burgers.



### 4 - PART OF THE PUB

- Part of the Pub customers are very habitual value oriented drink-led customers.
- They drink in their local pub during the week with a preference for mainstream draught (Carling, brands such as Bud. Smirnoff and Jamesons.
- These customers are more likely to visit betting shops, off licences and watch live football.

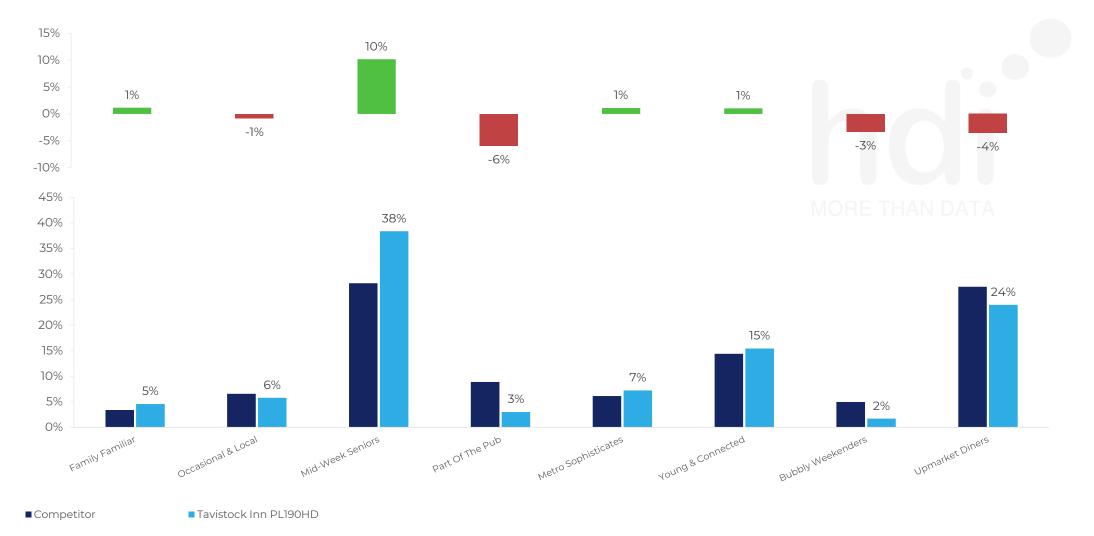
# 8 - UPMARKET

- Upmarket Diners are affluent, older quests who tend to visit higher-priced rural pubs during the daytime (often Sunday) for food.
- These active customers make healthy, ethical choices and aren't overly price conscious.
- When with Punch, Upmarket Diners are more likely to buy a roast or a special. If buying drinks, they lean towards wine, hot drinks and softs.



How does the Custom segmentation profile of customers who visit Tavistock Inn PL190HD compare versus its competitors?

% of spend for Tavistock Inn PL190HD and 97 Chains in 3 Miles from 19/04/2023 - 10/04/2024 split by Segment





460 Site Customers 32 Competitors 14811 Competitor Customers

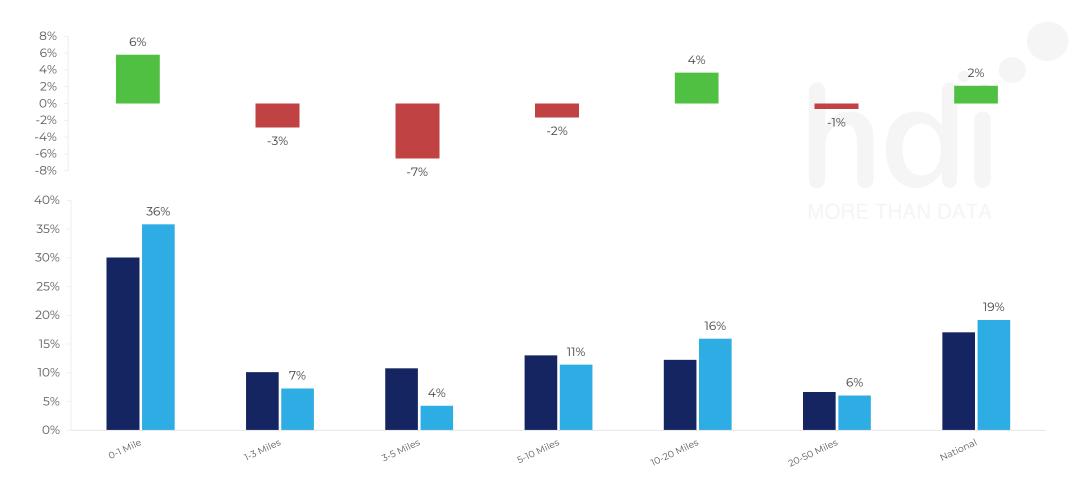
■ Competitor

■Tavistock Inn PL190HD



How does the spend profile of Tavistock Inn PL190HD compare versus its competitors based on travel distances?

% of spend for Tavistock Inn PL190HD and 97 Chains in 3 Miles from 19/04/2023 - 10/04/2024 split by Distance travelled





204 Site Customers 32 Competitors 7274 Competitor Customers

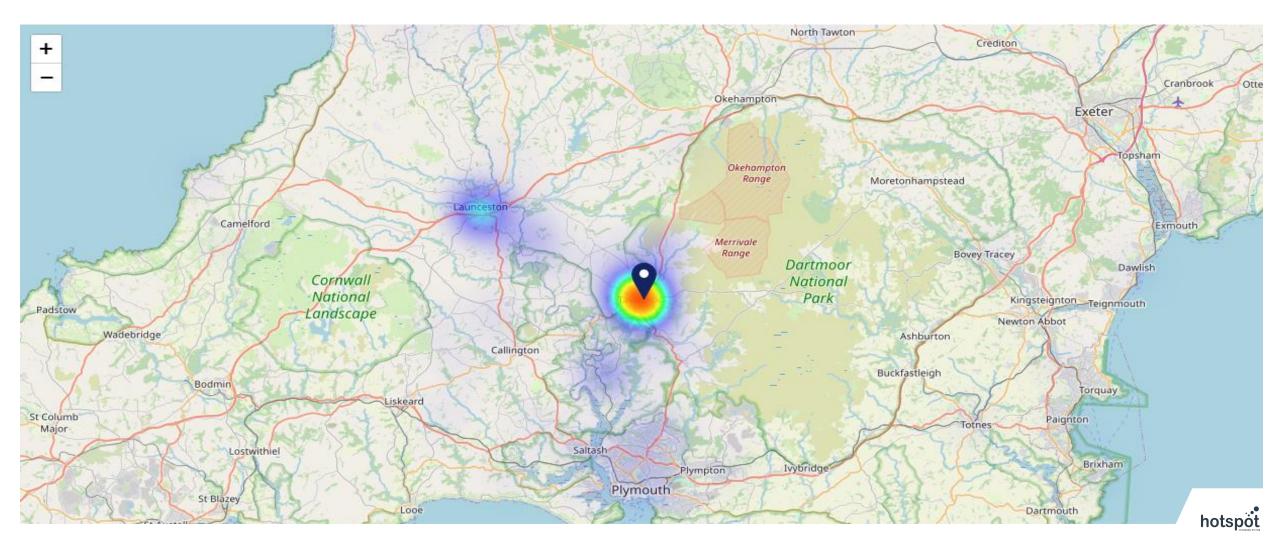




Map of Guest Origin

Where do customers of Tavistock Inn PL190HD come from?

Where do customers of Tavistock Inn PL190HD for 19/04/2023 - 10/04/2024 live

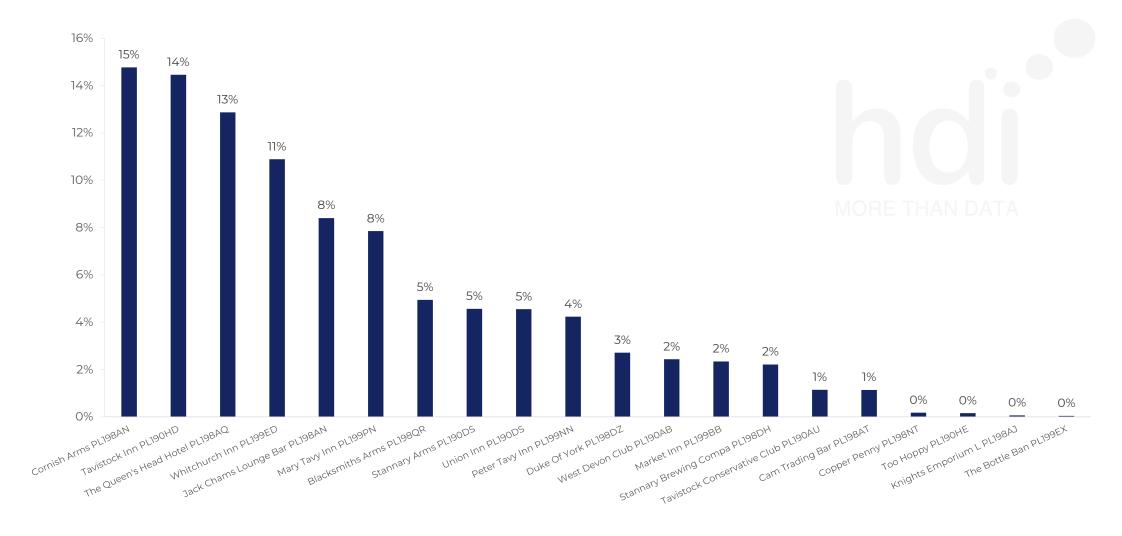




Share of Wallet

What are the Top 20 venues (by spend) that customers of Tavistock Inn PL190HD also visit?

For customers of Tavistock Inn PL190HD, who are the top 20 competitors from 97 Chains in 3 Miles for 19/04/2023 - 10/04/2024 split by Venue

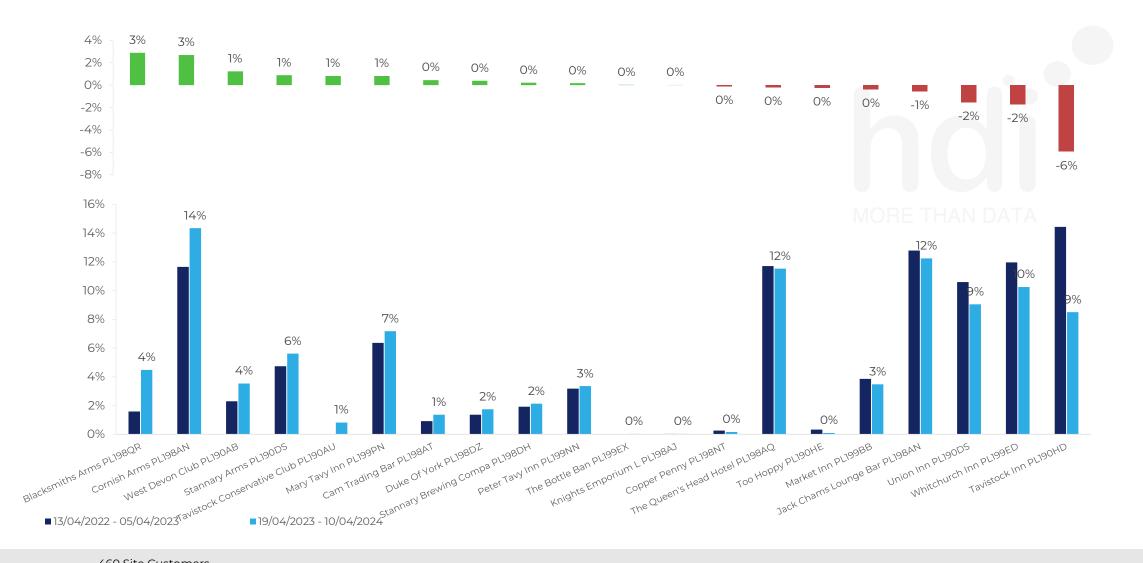






Share of Wallet Change

How has share of wallet of customers of Tavistock Inn PL190HD changed between two date ranges?









### Market Summary

How does the local area for Tavistock Inn PL190HD compare to the national average (1 = low, 10 = high)

Data Type	Name	Spend in 250m	250m Spend vs National	Spend in 500m	500m Spend vs National	Spend in 1 mile	1 mile Spend vs National	Spend in 3 miles	3 mile Spend vs National
Total	Annual Sales	£6.11M	8	£16.88M	8	£19.02M	6	£22.94M	3
Weekpart	Mon - Thu	46.5%	8	43.7%	7	42.5%	7	42.1%	6
Weekpart	Fri - Sat	45.8%	6	44.5%	6	45.2%	7	44.2%	8
Weekpart	Sun	7.7%	1	11.8%	2	12.3%	1	13.7%	2
Age	18 to 24	3.1%	3	3.6%	3	3.6%	2	3.2%	1
Age	25 to 34	10.9%	1	12.1%	1	12.5%	1	13.0%	1
Age	35 to 44	16.9%	2	17.2%	2	17.7%	1	16.6%	1
Age	45 to 54	17.0%	3	18.2%	3	18.2%	3	17.3%	1
Age	55 to 64	23.5%	9	21.7%	9	21.6%	9	21.5%	10
Age	65 to 74	16.6%	10	16.0%	10	15.4%	10	16.1%	10
Age	75+	12.1%	10	11.3%	10	11.1%	10	12.4%	10
CAMEO	Business Elite	3.4%	3	4.0%	4	4.2%	3	4.3%	3
CAMEO	Prosperous Professionals	9.3%	8	10.0%	9	9.9%	9	10.5%	9
CAMEO	Flourishing Society	15.7%	7	16.9%	8	16.7%	7	17.6%	8
CAMEO	Content Communities	14.8%	8	14.9%	8	15.1%	8	15.3%	8
CAMEO	White Collar Neighbourhoods	8.2%	3	8.4%	3	8.5%	2	8.9%	2
CAMEO	Enterprising Mainstream	17.6%	10	16.9%	10	16.5%	10	15.5%	10
CAMEO	Paying The Mortgage	13.6%	5	12.1%	4	12.4%	4	12.3%	4
CAMEO	Cash Conscious Communities	8.6%	5	9.0%	6	9.0%	5	8.6%	5
CAMEO	On A Budget	6.9%	6	6.1%	5	6.1%	5	5.6%	3
CAMEO	Family Value	1.8%	5	1.6%	4	1.7%	4	1.5%	4
Affluence	AB	28.4%	6	30.9%	6	30.8%	6	32.4%	6
Affluence	C1C2	54.3%	8	52.3%	7	52.5%	7	51.9%	7
Affluence	DE	17.3%	5	16.8%	4	16.7%	4	15.7%	3

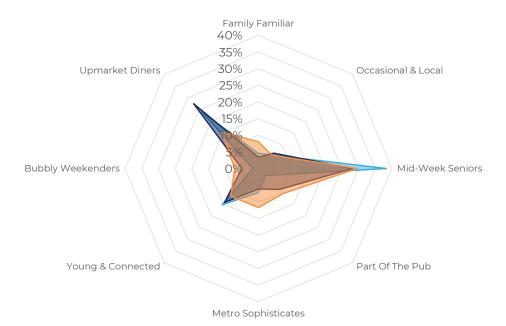






## Local Market Profile

Mix of spend by customer segment in Punch site and local market



	Customer Count	Family Familiar	Occasional & Local	Mid-Week Seniors	Part Of The Pub	Metro Sophisticates	Young & Connected	Bubbly Weekenders	Upmarket Diners
Tavistock Inn	81	4.56%	5.76%	38.35%	2.99%	7.22%	15.42%	1.70%	23.96%
Local Catchment	1635	3.40%	6.55%	28.18%	8.88%	6.12%	14.37%	4.97%	27.49%
Punch T&L	106913	8.01%	5.73%	29.51%	10.60%	11.70%	11.74%	7.10%	15.56%
Tavistock Inn vs Local Catchment		1.16%	-0.79%	10.17%	-5.89%	1.10%	1.05%	-3.27%	-3.53%
Tavistock Inn vs Punch T&L		-3.45%	0.03%	8.84%	-7.61%	-4.48%	3.68%	-5.40%	8.40%
Local Catchment vs Punch T&L		-4.61%	0.82%	-1.33%	-1.72%	-5.58%	2.63%	-2.13%	11.93%





■Punch T&L

