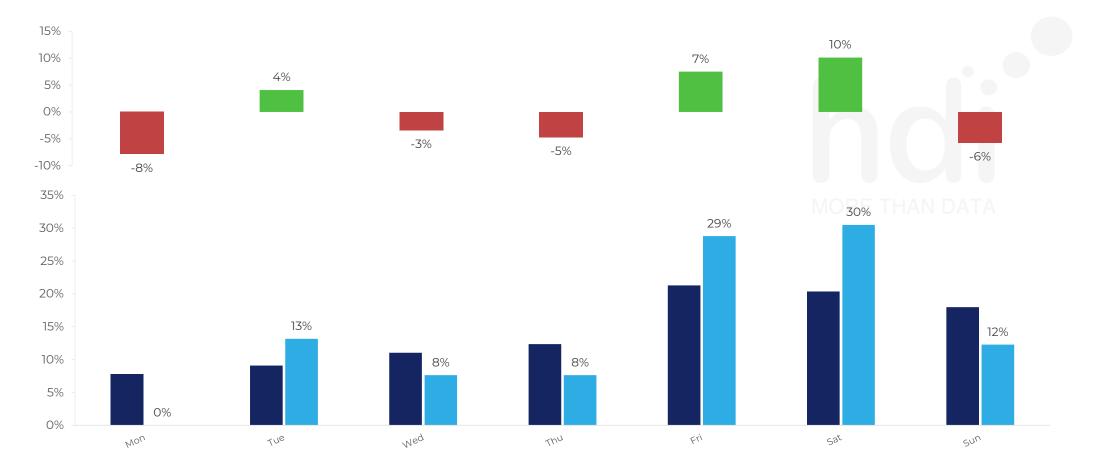


How is customer spend distributed throughout the week for Swan Inn CH49AJ versus its competitors?

% of spend for Swan Inn CH49AJ and 97 Chains in 3 Miles from 02/08/2023 - 24/07/2024 split by Day of Week

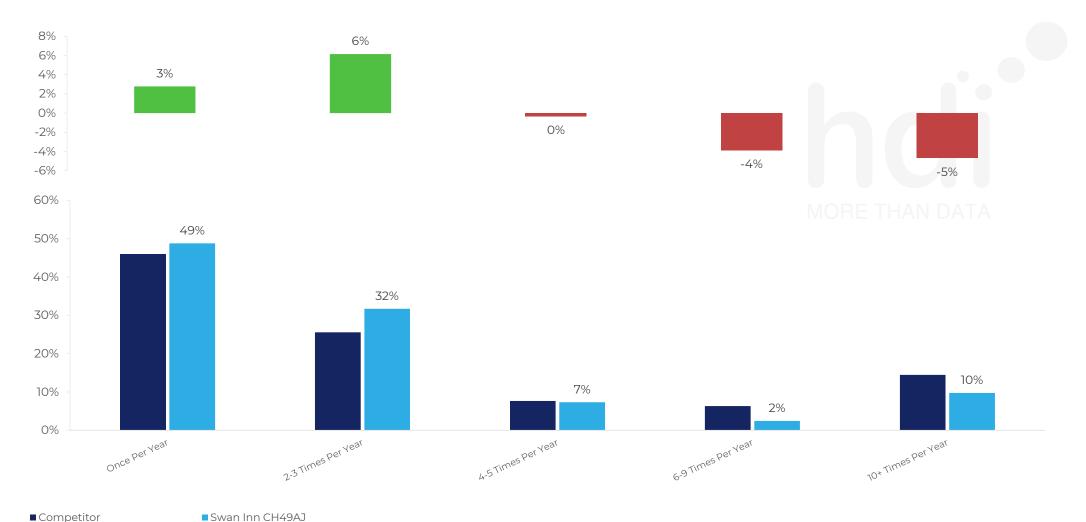






41 Site Customers 20 Competitors 7790 Competitor Customers

% of customer numbers for Swan Inn CH49AJ and 97 Chains in 3 Miles from 02/08/2023 - 24/07/2024 and the number of visits made Per Annum



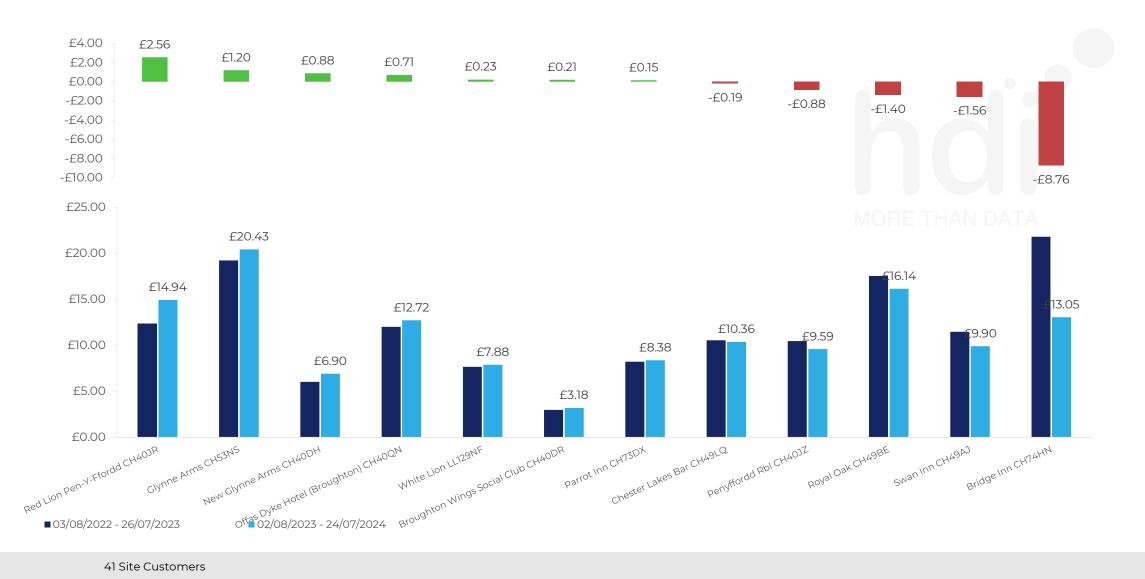


41 Site Customers 20 Competitors 7790 Competitor Customers



ATV Change

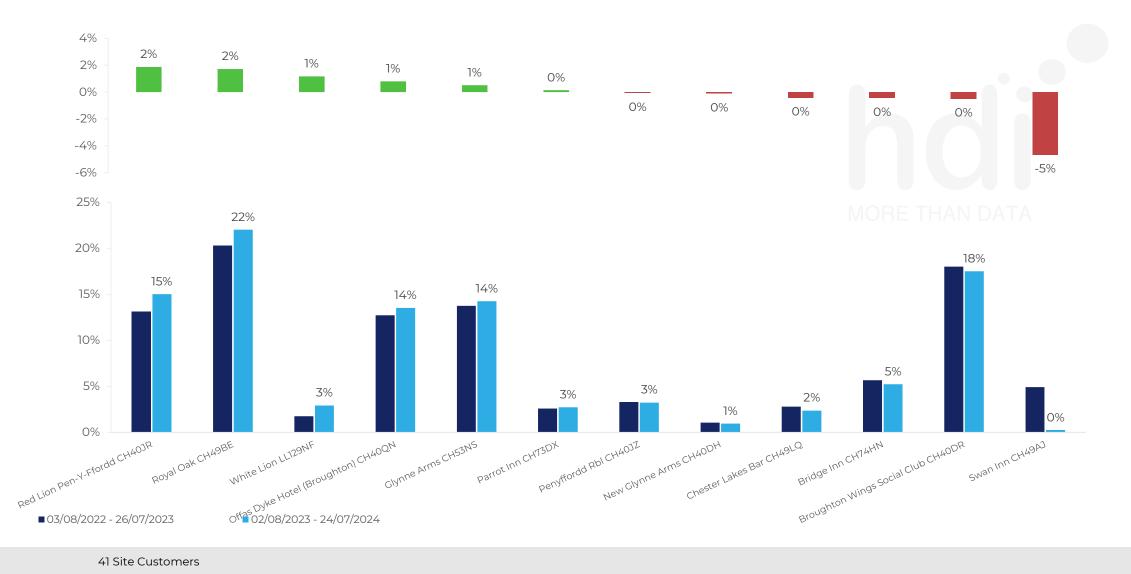
How has ATV changed between two date ranges?





How has market share changed between two date ranges?

% of market share spend for Swan Inn CH49AJ and 97 Chains in 3 Miles from 02/08/2023 - 24/07/2024





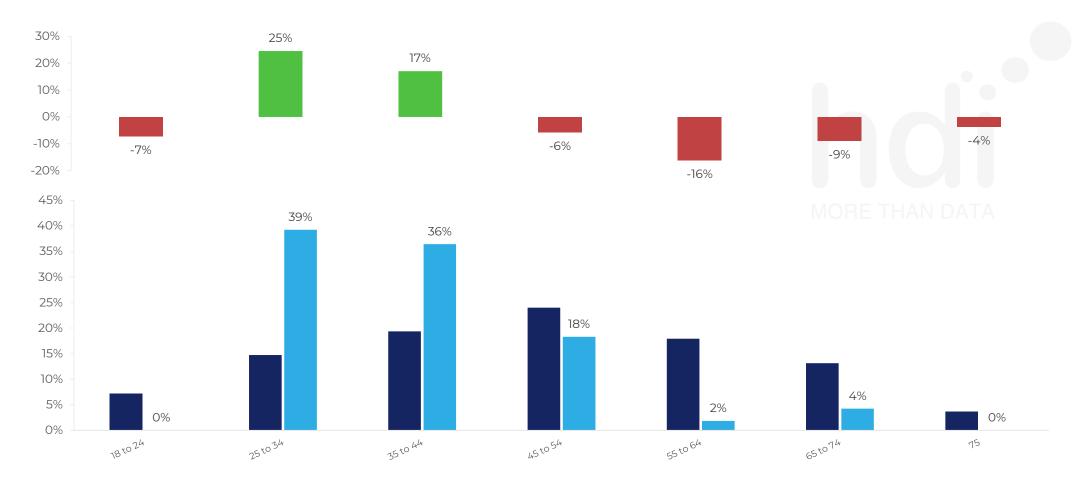
Swan Inn CH49AJ



■ Competitor

How does the age profile of customers who visit Swan Inn CH49AJ compare versus its competitors?

% of spend for Swan Inn CH49AJ and 97 Chains in 3 Miles from 02/08/2023 - 24/07/2024 split by Age Range

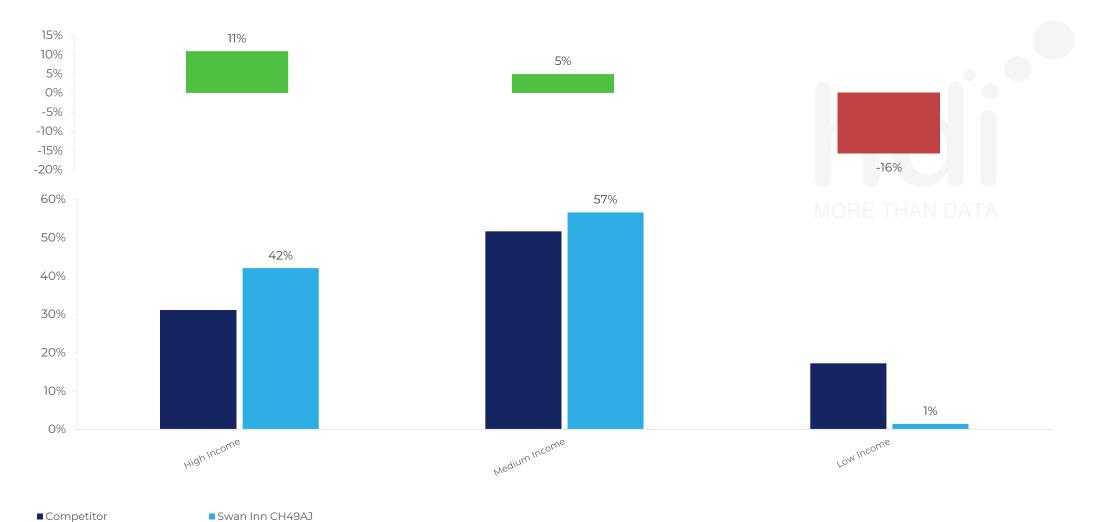




14 Site Customers 20 Competitors 3768 Competitor Customers

How does the affluence of customers who visit Swan Inn CH49AJ compare versus its competitors?

% of spend for Swan Inn CH49AJ and 97 Chains in 3 Miles from 02/08/2023 - 24/07/2024 split by Affluence

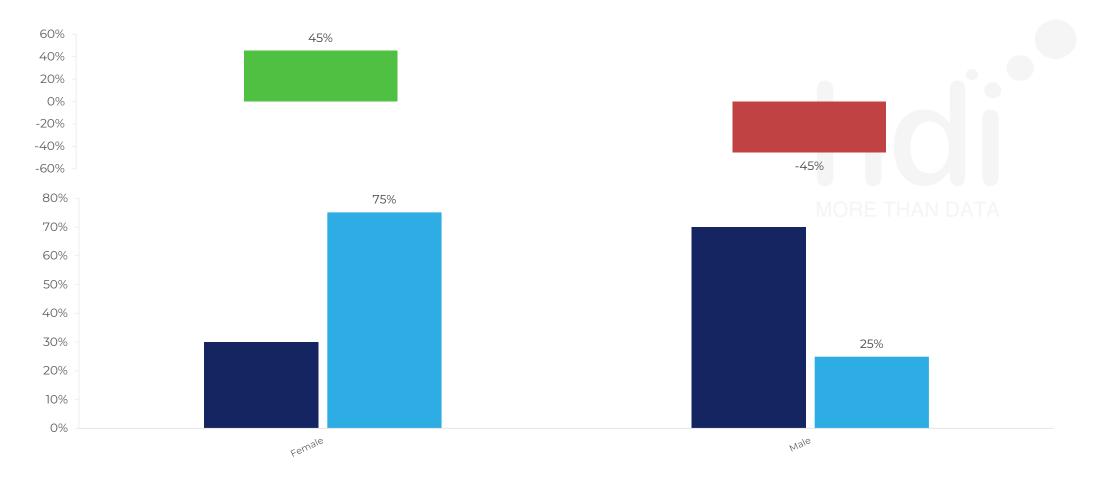






How does the gender profile of customers who visit Swan Inn CH49AJ compare versus its competitors?

% of spend for Swan Inn CH49AJ and 97 Chains in 3 Miles from 02/08/2023 - 24/07/2024 split by Gender





■ Competitor ■ Swan Inn CH49AJ

SEGMENT SNAPSHOTS



1 - Family Familiar

- Value-oriented family groups who are particularly prevalent in the Midlands and the North.
- These customers more regularly visit McDonalds or Nandos or order Just Eat but do occasionally use suburban pubs for eating - particularly on a Sunday.
- Great value is essential with menu preferences for grilled meat, the kids menu and soft drinks.



5 - METRO SOPHISTICATES

- Metro Sophisticates are younger, more affluent guests often found in and around larger cities.
- These customers favour more premium venues and tend to make healthier, more ethical choices.
- Living active lives, Metro Sophisticates will choose more premium brands such as Neck Oil, Fever Tree and Bombay Sapphire. They're interested in vegetarian / vegan menu options.



2 - Occasional & Local

- Occasional & Local are lower frequency habitual drink-led customers.
- These value-oriented customers typically drink in lower priced suburban locations midweek.
- Occasional & Local favour recognised mainstream drinks brands such as Carling, Fosters, John Smiths or Smirnoff.



6 - YOUNG & CONNECTED

- Young & Connected customers are typically younger, less affluent customers. They favour branded businesses and have high online usage
- They tend to use lower-priced pubs in high street locations with a preference for spirits, cocktails, shots and burgers in Punch sites.
- Young & Connected customers are responsive to events in the pub, e.g. live sport, bank holidays.



3 - Mid-week Seniors

- Mid-week Grey Social customers are older customers who prefer a peaceful pub - typically visiting midweek daytime and often avoiding busy
- These customers are of varying affluence.
- They prefer classic menu items such as fish and chips and hunters chicken with a lean towards cask ale, hot drinks and wines.



DINERS

7 - Bubbly Weekenders

- **Bubbly Weekenders are slightly health-conscious** younger customers who confine their pub use to high street venues at the weekend.
- Disproportionately female, Bubbly Weekenders favour spirits, cocktails and shots when in Punch
- o If eating, they've an interest in vegetarian / vegan dishes and have a preference for chicken burgers.



4 - PART OF THE PUB

- Part of the Pub customers are very habitual value oriented drink-led customers.
- They drink in their local pub during the week with a preference for mainstream draught (Carling, brands such as Bud. Smirnoff and Jamesons.
- These customers are more likely to visit betting shops, off licences and watch live football.

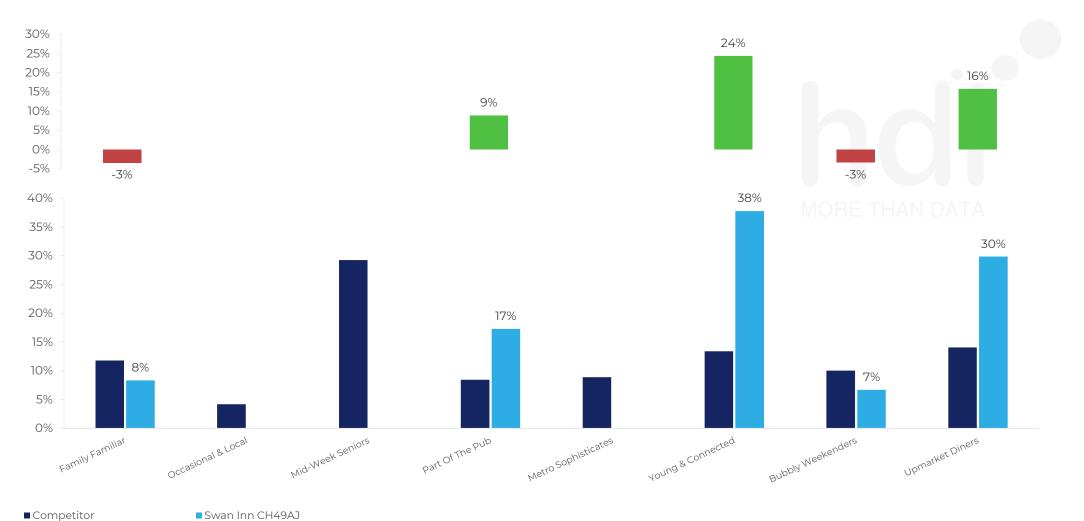
8 - UPMARKET

- Upmarket Diners are affluent, older quests who tend to visit higher-priced rural pubs during the daytime (often Sunday) for food.
- These active customers make healthy, ethical choices and aren't overly price conscious.
- When with Punch, Upmarket Diners are more likely to buy a roast or a special. If buying drinks, they lean towards wine, hot drinks and softs.



How does the Custom segmentation profile of customers who visit Swan Inn CH49AJ compare versus its competitors?

% of spend for Swan Inn CH49AJ and 97 Chains in 3 Miles from 02/08/2023 - 24/07/2024 split by Segment

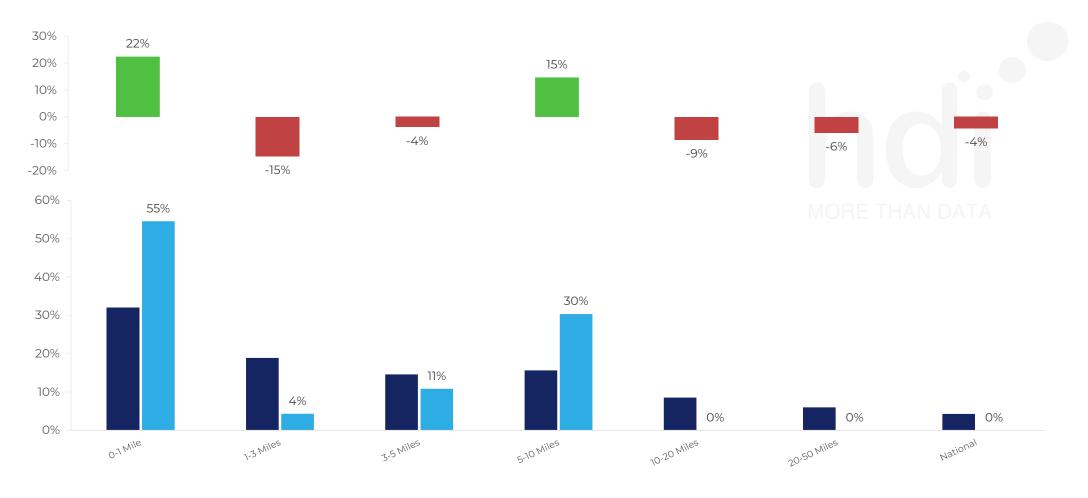




41 Site Customers 20 Competitors 7790 Competitor Customers

How does the spend profile of Swan Inn CH49AJ compare versus its competitors based on travel distances?

% of spend for Swan Inn CH49AJ and 97 Chains in 3 Miles from 02/08/2023 - 24/07/2024 split by Distance travelled





13 Site Customers 20 Competitors 3703 Competitor Customers

Swan Inn CH49AJ

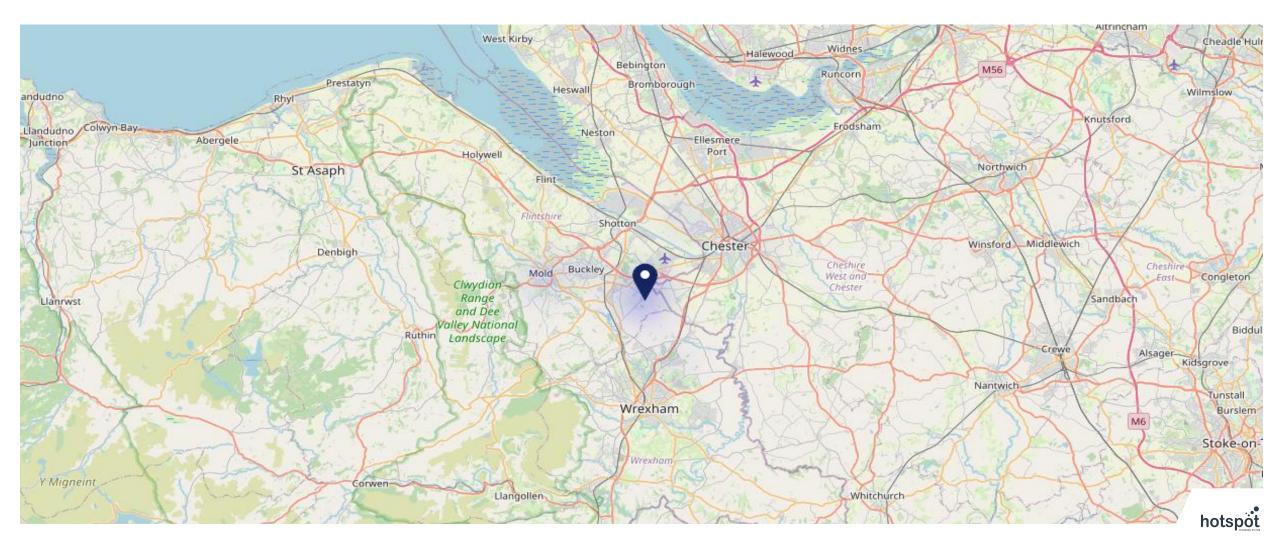




Map of Guest Origin

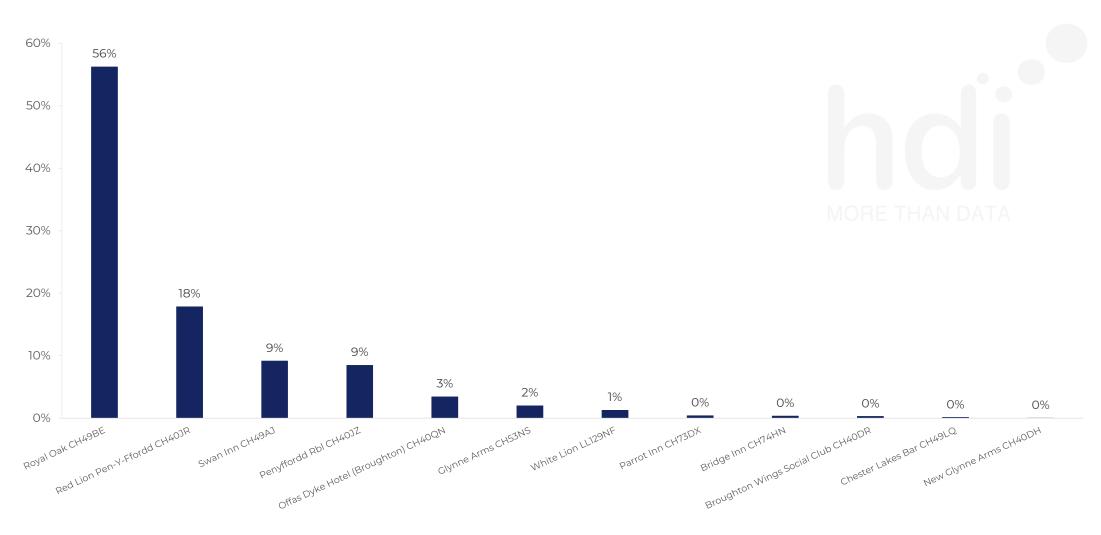
Where do customers of Swan Inn CH49AJ come from?

Where do customers of Swan Inn CH49AJ for 02/08/2023 - 24/07/2024 live



What are the Top 20 venues (by spend) that customers of Swan Inn CH49AJ also visit?

For customers of Swan Inn CH49AJ, who are the top 20 competitors from 97 Chains in 3 Miles for 02/08/2023 - 24/07/2024 split by Venue

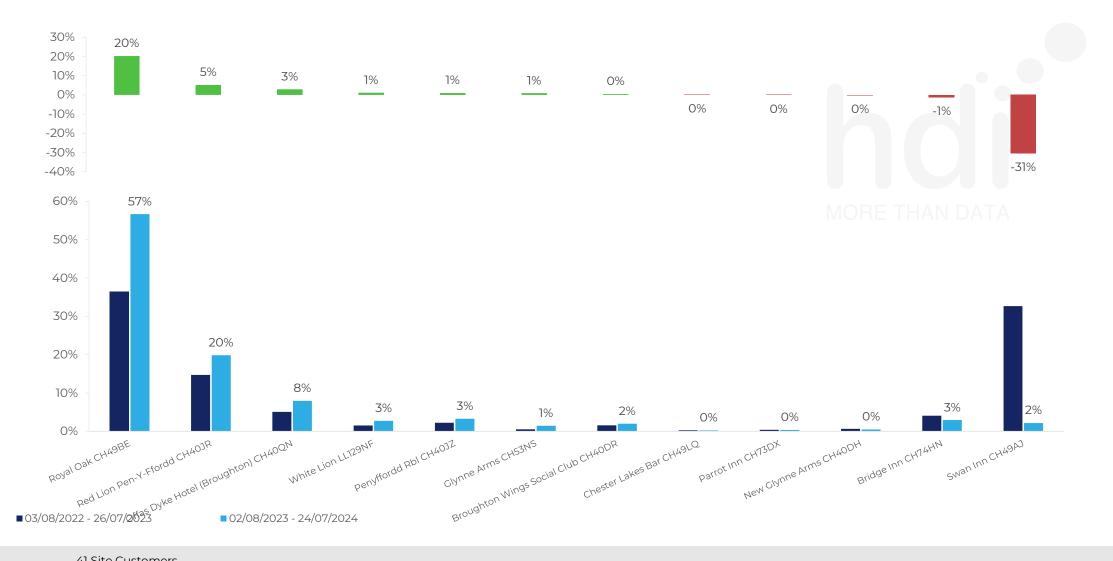






Share of Wallet Change

How has share of wallet of customers of Swan Inn CH49AJ changed between two date ranges?









Market Summary

How does the local area for Swan Inn CH49AJ compare to the national average (1 = low, 10 = high)

Data Type	Name	Spend in 250m	250m Spend vs National	Spend in 500m	500m Spend vs National	Spend in 1 mile	1 mile Spend vs National	Spend in 3 miles	3 mile Spend vs National
Total	Annual Sales	£78K	2	£78K	1	£1.30M	2	£33.01M	4
Weekpart	Mon - Thu	47.3%	9	47.3%	9	40.4%	5	45.2%	9
Weekpart	Fri - Sat	36.8%	2	36.8%	2	39.4%	3	38.4%	1
Weekpart	Sun	15.9%	7	15.9%	7	20.2%	10	16.4%	7
Age	18 to 24	0.0%	0	0.0%	0	7.0%	6	8.0%	6
Age	25 to 34	12.8%	2	12.8%	2	19.8%	4	17.5%	2
Age	35 to 44	23.6%	6	23.6%	6	14.0%	1	25.6%	8
Age	45 to 54	22.1%	7	22.1%	7	21.8%	8	20.9%	7
Age	55 to 64	21.0%	9	21.0%	9	21.2%	9	15.7%	6
Age	65 to 74	9.5%	8	9.5%	8	11.1%	9	8.3%	8
Age	75+	11.1%	10	11.1%	10	5.1%	9	4.1%	8
CAMEO	Business Elite	8.4%	6	8.4%	6	11.3%	7	6.8%	5
CAMEO	Prosperous Professionals	23.2%	10	23.2%	10	7.7%	7	9.0%	9
CAMEO	Flourishing Society	15.5%	7	15.5%	7	12.2%	5	13.7%	6
CAMEO	Content Communities	13.3%	7	13.3%	7	9.2%	2	13.4%	7
CAMEO	White Collar Neighbourhoods	1.5%	1	1.5%	1	12.0%	6	12.0%	6
CAMEO	Enterprising Mainstream	16.0%	10	16.0%	10	6.6%	4	9.4%	6
CAMEO	Paying The Mortgage	13.1%	5	13.1%	5	18.6%	8	17.6%	8
CAMEO	Cash Conscious Communities	1.4%	1	1.4%	1	10.5%	7	4.8%	1
CAMEO	On A Budget	3.7%	3	3.7%	2	7.1%	6	7.6%	7
CAMEO	Family Value	4.0%	7	4.0%	7	4.9%	7	5.7%	7
Affluence	AB	47.1%	9	47.1%	9	31.1%	6	29.5%	6
Affluence	C1C2	43.8%	4	43.8%	4	46.4%	4	52.3%	7
Affluence	DE	9.1%	2	9.1%	2	22.5%	6	18.1%	4

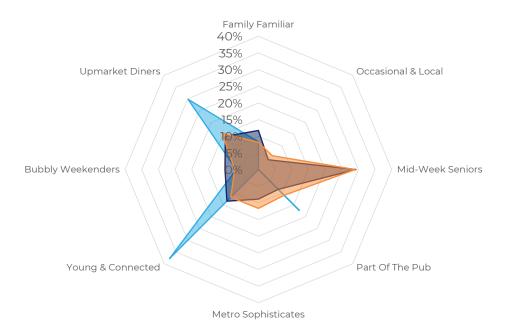






Local Market Profile

Mix of spend by customer segment in Punch site and local market



	Customer Count	Family Familiar	Occasional & Local	Mid-Week Seniors	Part Of The Pub	Metro Sophisticates	Young & Connected	Bubbly Weekenders	Upmarket Diners
Swan Inn	7	8.34%	0.00%	0.00%	17.30%	0.00%	37.78%	6.69%	29.86%
Local Catchment	1121	11.74%	4.17%	29.26%	8.43%	8.89%	13.40%	10.02%	14.06%
Punch T&L	103376	8.18%	5.88%	29.04%	10.91%	11.68%	11.73%	7.09%	15.46%
Swan Inn vs Local Catchment		-3.40%	0.00%	0.00%	8.87%	0.00%	24.38%	-3.33%	15.80%
Swan Inn vs Punch T&L		0.16%	0.00%	0.00%	6.39%	0.00%	26.05%	-0.40%	14.40%
Local Catchment vs Punch T&L		3.56%	-1.71%	0.22%	-2.48%	-2.79%	1.67%	2.93%	-1.40%





■Punch T&L

