YOUR REPAIR RESPONSIBILITIES

Flexible Tied Tenancy & Turnover Tenancy

As part of the Flexible & Turnover tenancies, Punch will share the maintenance responsibility with the tenant In this appendix we set out some of those responsibilities.

This list may not cover everything that needs repairing at your pub. For further information, refer to the **Punch Business Support Team** on **01283 502 222**, or your Operations Manager.

This matrix only applies to fixtures and fittings owned by Punch Pubs & Co.









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	REPAIRS MATRIX	Punch Responsibility	Responsibility
Α	Air-Conditioning		
	Repair & renewal (If on Pubcare)		
	Repair (and renewal where repair is uneconomical)		lacksquare
	Servicing statutory testing and certification		eg
В	Bar, Catering, Cooking & Washing Equipment		
	Catering dishwasher		
	New (Beyond Economical Life)		
	Repair		
	Coffee machine		
	New (Beyond Economical Life)		abla
	Repair		
	Floor Mounted cooking equipment		
	New (Beyond Economical Life)		
	Repair		
	Glasswashers		
	New (Beyond Economical Life)		
	Repair		
	Kitchen Units		
	New (Beyond Economical Life)		
	Repair		
	Microwave		_
	New (Beyond Economical Life)		\square
	Repair		
	Table Top cooking equipment		_
	New (Beyond Economical Life)		$oxed{oldsymbol{ol}}}}}}}}}}}}}}}}}}}$
	Repair		\square
	Washing Machine (Commercial installation)		_
	New (Beyond Economical Life)		lee
	Repair		$oldsymbol{oldsymbol{arphi}}$

Tenants

	Punch Responsibility	Tenants Responsibility		Punch Responsibility	Tenants Responsibility
C Car Parks			Chimney		
Pot holes			Repair		
Major repair (eg - >1 sq metre damaged areas etc)			Sweeping		eq
Minor repair (eg - <1sq metre damaged areas etc)	abla		Compliance		
Resurfacing	✓		Asbestos		
Ceilings			Asbestos Certificate & Reinspection		
Major repair (eg substantial damage requiring specialist)		$\overline{\checkmark}$	Asbestos Certificate & Reinspection Remedial Work		
Minor repair (eg cracks, small holes etc)		✓	Electrical EICR (Mains)		
Cellar			Electrical EICR - Remedials		
Cellar Cooling (If on Pubcare)	abla		Electrical EICR Testing		
Cellar decoration		$\overline{\checkmark}$	Electrical Emergency Lighting		
Drop mat - New		ightharpoons	Electrical Emergency Lighting Testing		
Sanitisation		ightharpoons	Emergency Lighting Testing - Remedials		
Skids & flaps			Electrical Fire Alarm		
New (Beyond Economical Life)		ightharpoons	Electrical Fire Alarm Testing		
Repair		ightharpoons	Fire Alarm Testing - Remedials		
Stairs			Electrical PAT		
New (Beyond Economical Life)	abla		Electrical PAT Testing		
Repair			Electrical PAT Testing - Remedials		
Sump pumps			Fire Risk Assessment		
Repair / Replace		lefti	Fire Risk Assessment		
Clean		\checkmark	Fire Risk Assessment - Remedials		
Central Heating			Gas Certification		
Boiler			Gas Certification	abla	
New (Beyond Economical Life) (If on Pubcare)	abla		Gas Certification - Remedials		
Repair		ightharpoons	Legionella		
Central heating, radiators, cylinders & immersions			Legionella Testing		
New (Beyond Economical Life)		ightharpoons	Legionella - Remedials		$\overline{\checkmark}$
Repair		ightharpoons			

Temporary heaters

	Punch Responsibility	Tenants Responsibility		Punch Responsibility	Tenants Responsibility
D Drainage			F Fire Alarms & Equipment		
Drains			Fire Alarms		
Blocked (eg isolated incident)		ightharpoons	Fire Extinguisher Equipment		
CCTV Survey	ightharpoons		Fire Shutters		
Structural, collapse or systemic issue	$\overline{\checkmark}$		Smoke Detectors		eq
Grease traps		\checkmark	Fires & Heaters		
Septic Tanks	✓		Electrical Fire & Heaters		abla
E Electrical, Lighting & Electrical Equipment			Fire Backs & Surrounds		
AV Equipment			Gas Fire		
New (Beyond Economical Life)		ightharpoons	Patio Heaters		\checkmark
Minor repair (eg 1x speaker or 1 x tv not working etc)		ightharpoons	Fixtures, Fittings & Furniture		
Major repair (eg system down / Network issue etc)		\checkmark	Fixings, Door handles & Brackets		abla
Lamps (light bulbs)			Furniture (Fixed / Loose)		
External		$\overline{\checkmark}$	Minor (eg fixing a loose table leg, chair or stool etc)		
Internal		abla	Major (eg re-upholster / replacement etc)		
Emergency Lighting			Sanitary dispense machines		
External Lighting			Shelving		
Fuses, Starters & Sockets			Soft Furnishings		
New (Beyond Economical Life)			Toilet Roll Holders & Soap Dispensers		$\overline{\checkmark}$
Repair			Flooding		$\overline{\checkmark}$
Hand dryer			Flooring		
Internal Light Fitting			Floor Boards		
New (Beyond Economical Life)			New (Beyond Economical Life)		
Repair		$\overline{\mathbf{A}}$	Repair		
Televisions			Floor Covering		
Wiring (Mains)		~	New (Beyond Economical Life)		
Extractor Fans			Repair		
Kitchen extractor		ightharpoons	Structural	\checkmark	_
Pub & Domestic extractor		\checkmark			

	Punch Responsibility	Tenants Responsibility			Punch Responsibility	Tenants Responsibility
G Garden & Landscaping & Play Area				Walls - Building		
Decking, Paving, Patios & Yard				Garden wall, car park, boundary wall - Major Repair		
Repair / Replacement	abla			Garden wall, Car park & Boundary wall - Minor Repair		
Cleaning / Jetting		$\overline{\checkmark}$		Internal walls - structural		
Hedges & Trees - removal & trimming		_		Plastering & tiling		✓
Removal			I	Insurance (all property damage MUST be reported	I) 🗹	
Play Equipment		$\overline{\checkmark}$	L	Lifts		\checkmark
Gas leak		\overline{V}	P	Pest Control		abla
General Building, Doors & Cleaning				Plumbing & Sanitary ware		
Commercial Cleaning		left		General Plumbing Leaks		
Damp				Sanitary Ware		
Decoration				New (Beyond Economical Life)		
External	abla			Repair		
Internal		$\overline{\checkmark}$		Toilet Seats		
Doors				Showers		
External		$\overline{\mathbf{Y}}$		New (Beyond Economical Life)		
Internal		$\overline{\checkmark}$		Repair		
Toilet Doors		$\overline{\checkmark}$		Taps		
External Fascia & Soffits	ightharpoons			New (Beyond Economical Life)		
Fences & Gates	ightharpoons			Repair		eg
Gutters & Downpipes Repair & New			R	Refrigeration		
Repairs & New	abla			Bottle Coolers & Fridges		abla
Cleaning		$\overline{\checkmark}$		Catering Freezers		abla
Patio & Paving				Catering Fridges		
Roller Shutters				Ice Machine		abla
Skip & Rubbish removal		$\overline{\checkmark}$		Walk in Fridge & Freezers		\checkmark
Staircases	\checkmark			Roofing		
				Covering		
				Structure	\checkmark	

		Punch Responsibility	Tenants Responsibility
S	Safes		~
	Security - Alarms, Locks, CCTV, Secure building		
	Burglar Alarms		
	CCTV		
	Locks		
	External repairs (including lost keys)		ightharpoons
	Internal repairs (including lost keys)		
	Lock Change		\checkmark
	Secure & Board Up		✓
	Signage		
	External Signs	lacksquare	
	Internal Signs		
	New (Beyond Economical Life)	ightharpoons	
	Repair	✓	
W	Window Frames		
	Fittings & Sash cords		
	New (Beyond Economical Life)		$\overline{\checkmark}$
	Major repair (eg sash cords renewal etc)		$\overline{\checkmark}$
	Minor repair (eg catches / locks etc)		$\overline{\checkmark}$
	Frames		
	New (Beyond Economical Life)		$\overline{\checkmark}$
	Repair		$\overline{\checkmark}$
	Glazing		
	New (Broken)		$\overline{\checkmark}$
	Repair		✓