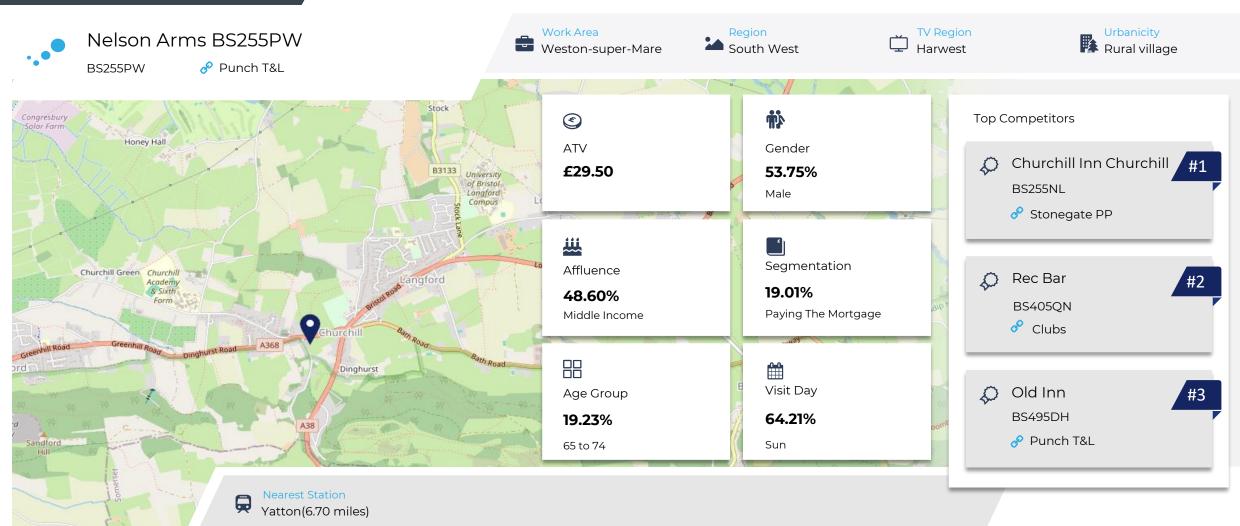
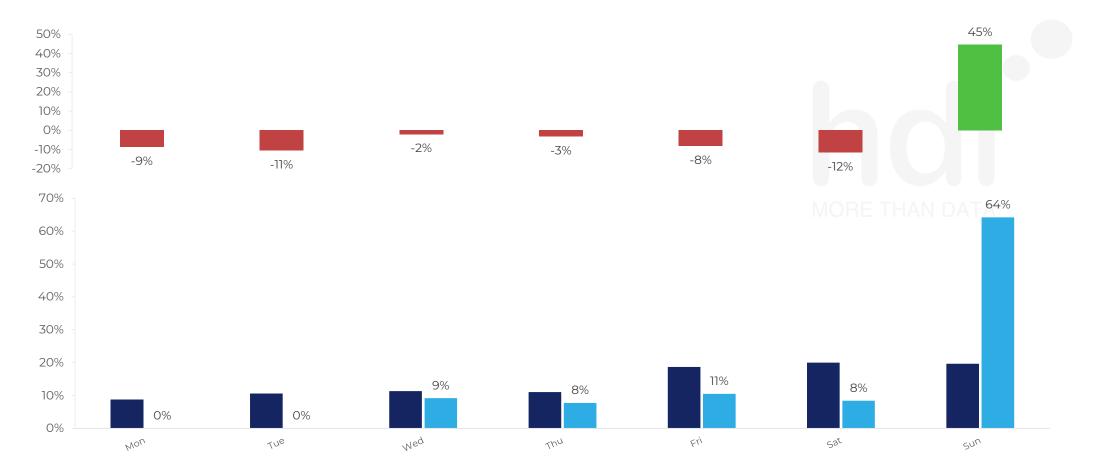


### Site Summary



How is customer spend distributed throughout the week for Nelson Arms BS255PW versus its competitors?

% of spend for Nelson Arms BS255PW and 129 Chains in 3 Miles from 10/01/2024 - 01/01/2025 split by Day of Week

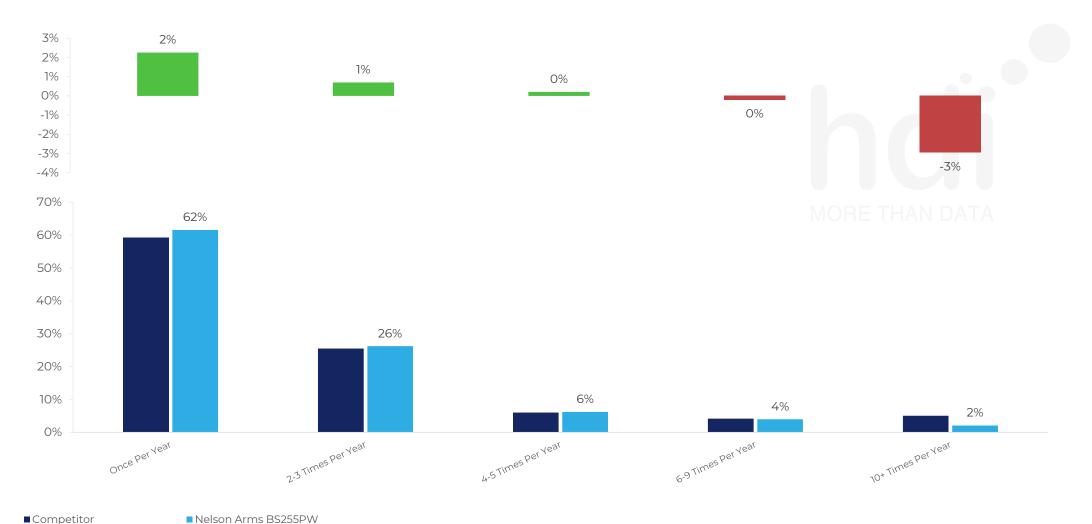




■Competitor ■ Nelson Arms BS255PW

How frequently per year do customers visit Nelson Arms BS255PW versus its competitors?

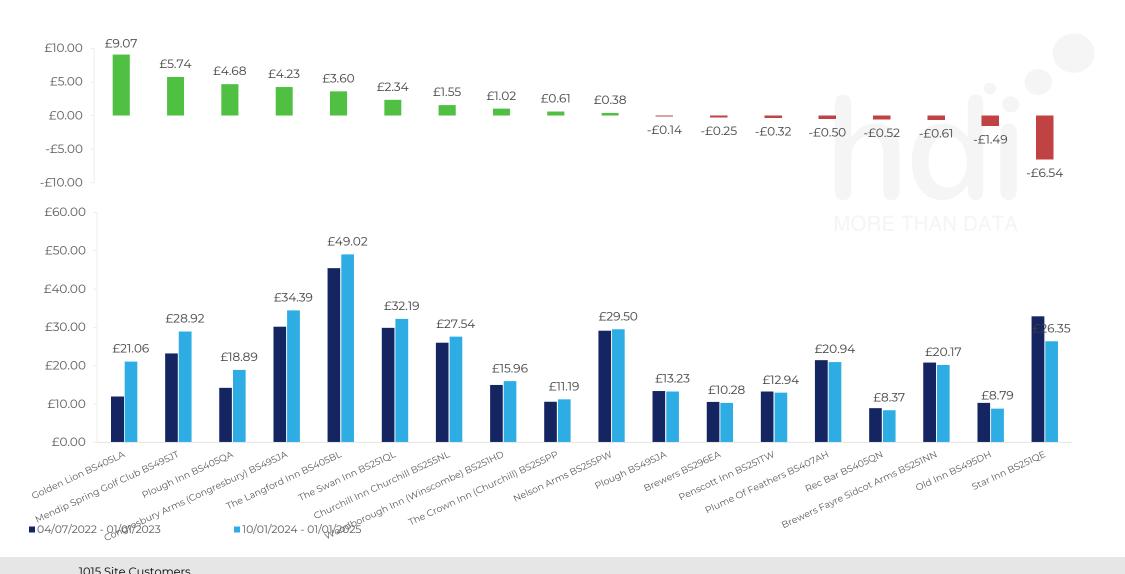
% of customer numbers for Nelson Arms BS255PW and 129 Chains in 3 Miles from 10/01/2024 - 01/01/2025 and the number of visits made Per Annum







### How has ATV changed between two date ranges?



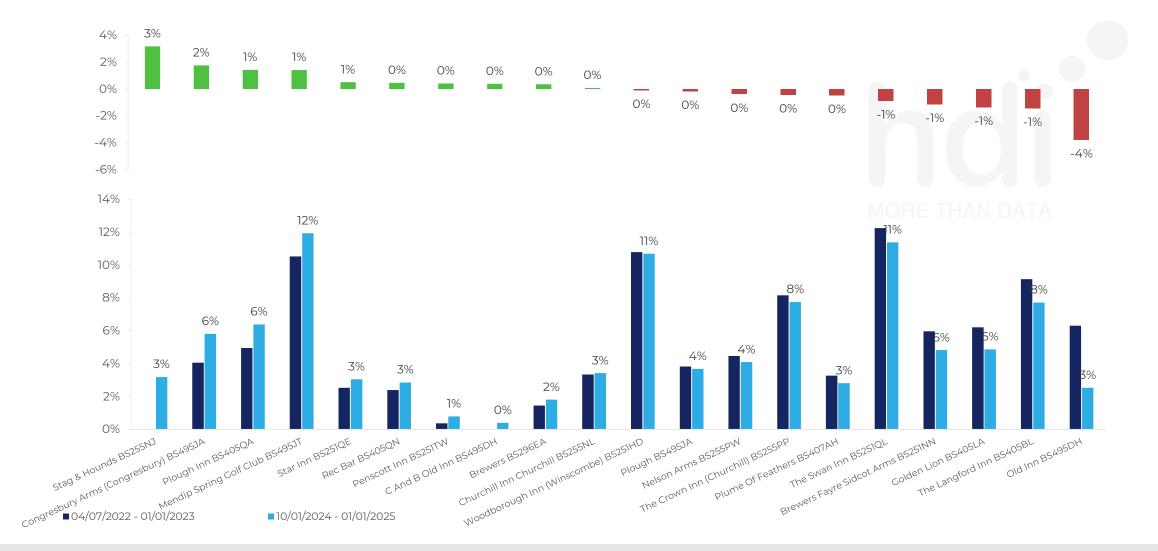




Market Share Change

How has market share changed between two date ranges?

% of market share spend for Nelson Arms BS255PW and 129 Chains in 3 Miles from 10/01/2024 - 01/01/2025



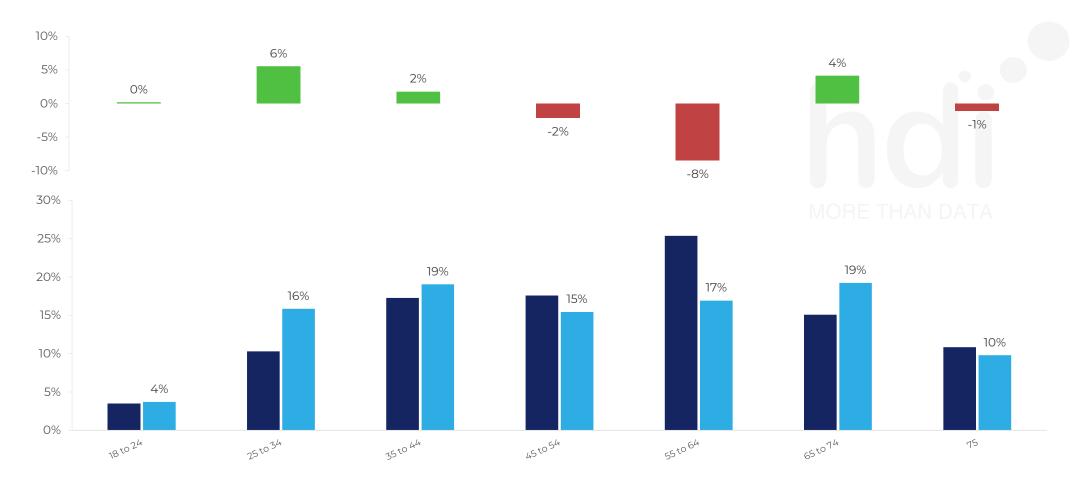






How does the age profile of customers who visit Nelson Arms BS255PW compare versus its competitors?

% of spend for Nelson Arms BS255PW and 129 Chains in 3 Miles from 10/01/2024 - 01/01/2025 split by Age Range



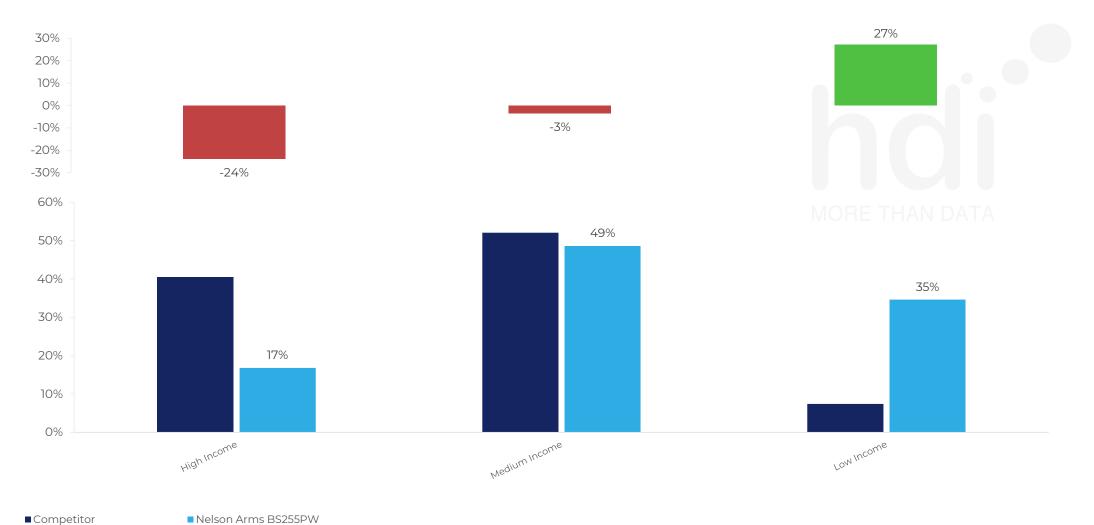


■Competitor ■ Nelson Arms BS255PW



How does the affluence of customers who visit Nelson Arms BS255PW compare versus its competitors?

% of spend for Nelson Arms BS255PW and 129 Chains in 3 Miles from 10/01/2024 - 01/01/2025 split by Affluence



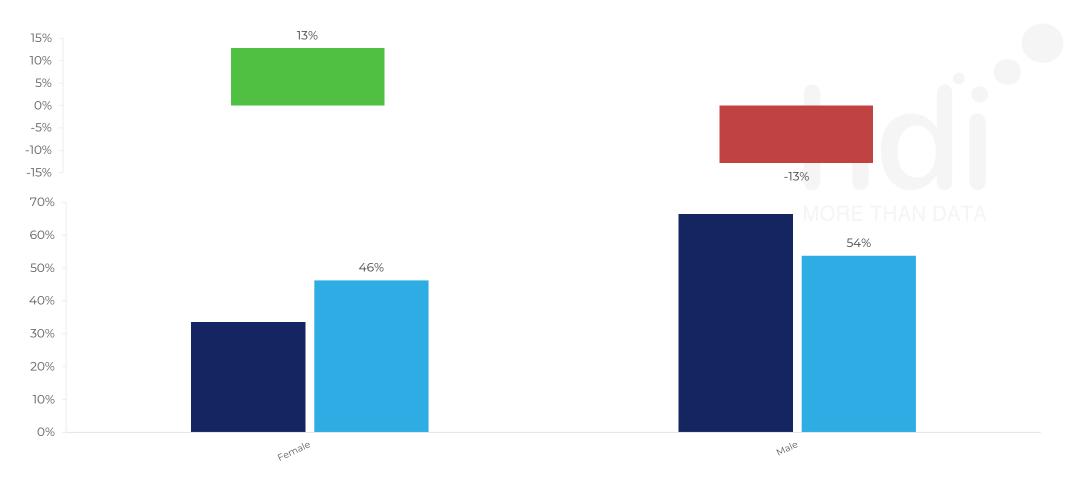


439 Site Customers 41 Competitors 11800 Competitor Customers



How does the gender profile of customers who visit Nelson Arms BS255PW compare versus its competitors?

% of spend for Nelson Arms BS255PW and 129 Chains in 3 Miles from 10/01/2024 - 01/01/2025 split by Gender





■Competitor ■ Nelson Arms BS255PW

# **SEGMENT SNAPSHOTS**



# 1 – Family Familiar

- Value-oriented family groups who are particularly prevalent in the Midlands and the North.
- These customers more regularly visit McDonalds or Nandos or order Just Eat but do occasionally use suburban pubs for eating – particularly on a Sunday.
- Great value is essential with menu preferences for grilled meat, the kids menu and soft drinks.



### 5 - METRO SOPHISTICATES

- Metro Sophisticates are younger, more affluent guests often found in and around larger cities.
- These customers favour more premium venues and tend to make healthier, more ethical choices.
- Living active lives, Metro Sophisticates will choose more premium brands such as Neck Oil, Fever Tree and Bombay Sapphire. They're interested in vegetarian / vegan menu options.



### 2 - Occasional & Local

- Occasional & Local are lower frequency habitual drink-led customers.
- These value-oriented customers typically drink in lower priced suburban locations midweek.
- Occasional & Local favour recognised mainstream drinks brands such as Carling, Fosters, John Smiths or Smirnoff.



# 6 - YOUNG & CONNECTED

- Young & Connected customers are typically younger, less affluent customers. They favour branded businesses and have high online usage
- They tend to use lower-priced pubs in high street locations with a preference for spirits, cocktails, shots and burgers in Punch sites.
- Young & Connected customers are responsive to events in the pub, e.g. live sport, bank holidays.



### 3 - Mid-week Seniors

- Mid-week Grey Social customers are older customers who prefer a peaceful pub – typically visiting midweek daytime and often avoiding busy events.
- These customers are of varying affluence.
- They prefer classic menu items such as fish and chips and hunters chicken with a lean towards cask ale, hot drinks and wines.



### 7 - Bubbly Weekenders

- Bubbly Weekenders are slightly health-conscious younger customers who confine their pub use to high street venues at the weekend.
- Disproportionately female, Bubbly Weekenders favour spirits, cocktails and shots when in Punch sites.
- If eating, they've an interest in vegetarian / vegan dishes and have a preference for chicken burgers.



## 4 - PART OF THE PUB

- Part of the Pub customers are very habitual value oriented drink-led customers.
- They drink in their local pub during the week with a preference for mainstream draught (Carling, Fosters, John Smiths, Strongbow) and recognised brands such as Bud, Smirnoff and Jamesons.
- These customers are more likely to visit betting shops, off licences and watch live football.

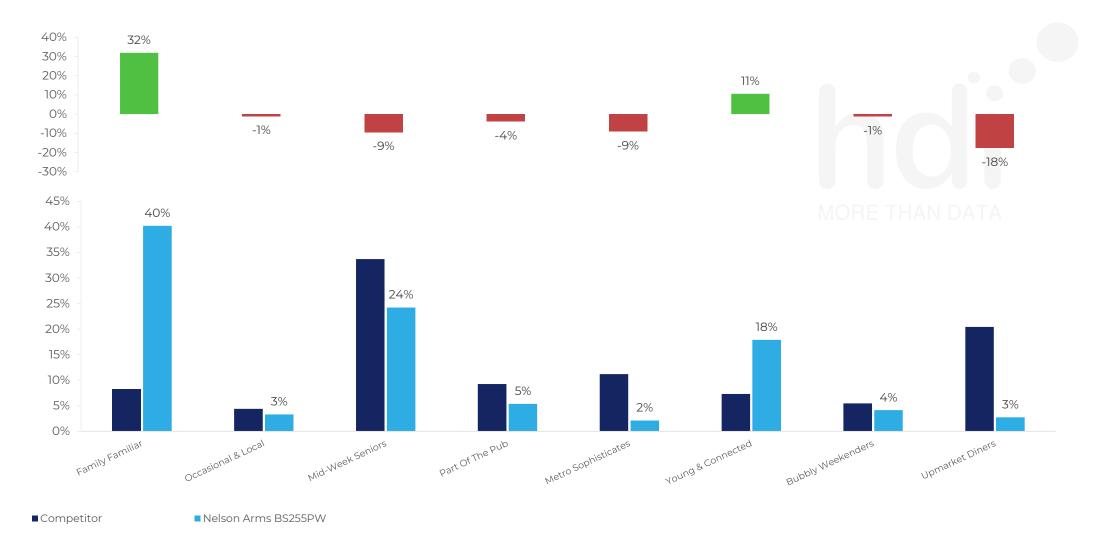
## 8 - UPMARKET DINERS

- Upmarket Diners are affluent, older guests who tend to visit higher-priced rural pubs during the daytime (often Sunday) for food.
- These active customers make healthy, ethical choices and aren't overly price conscious.
- When with Punch, Upmarket Diners are more likely to buy a roast or a special. If buying drinks, they lean towards wine, hot drinks and softs.



How does the Custom segmentation profile of customers who visit Nelson Arms BS255PW compare versus its competitors?

% of spend for Nelson Arms BS255PW and 129 Chains in 3 Miles from 10/01/2024 - 01/01/2025 split by Segment



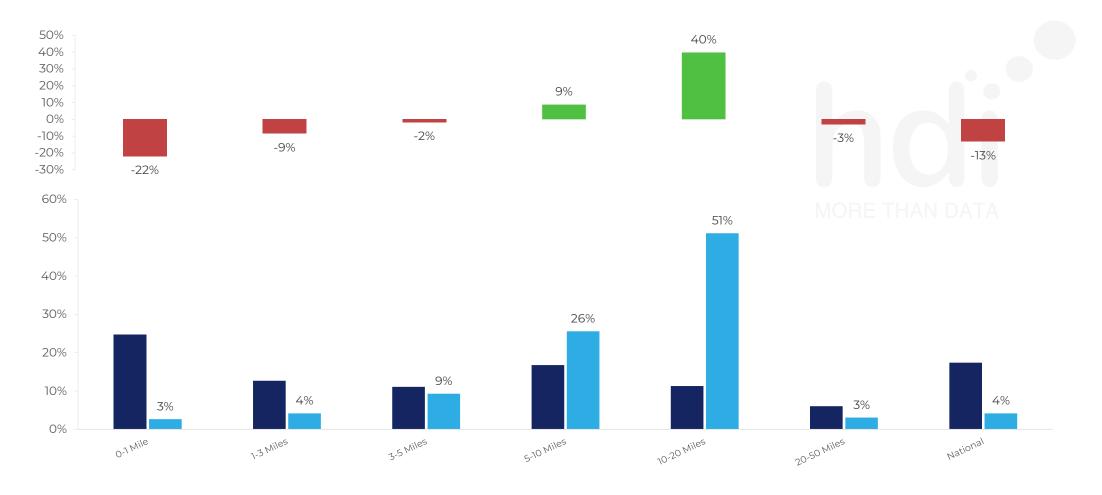




## Spend by Distance

How does the spend profile of Nelson Arms BS255PW compare versus its competitors based on travel distances?

% of spend for Nelson Arms BS255PW and 129 Chains in 3 Miles from 10/01/2024 - 01/01/2025 split by Distance travelled





■ Competitor ■ Nelson Arms BS255PW

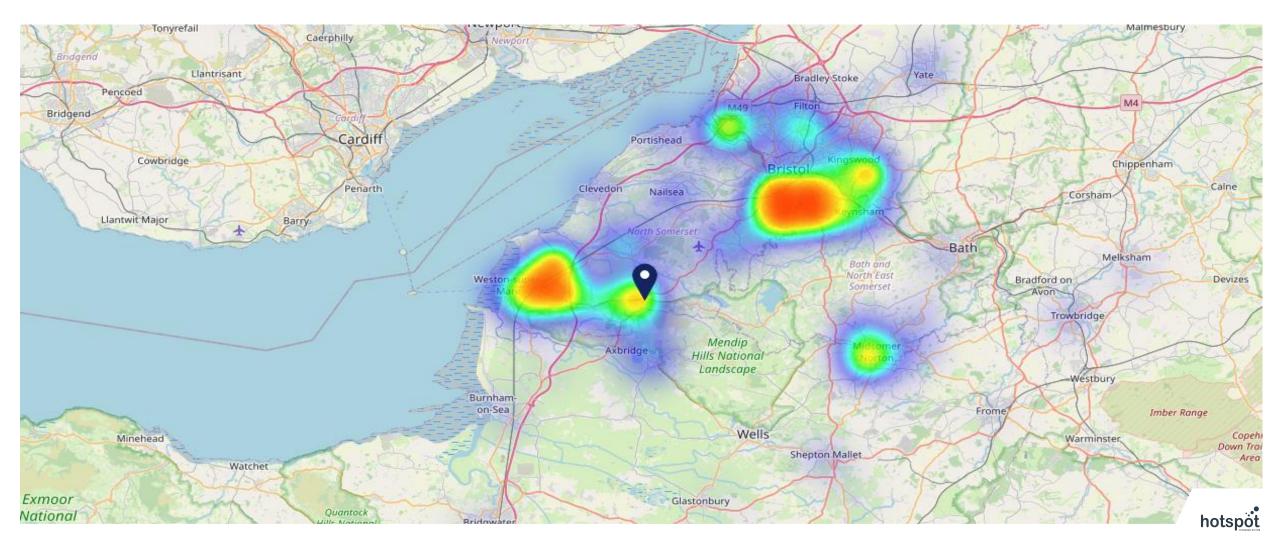




Map of Guest Origin

Where do customers of Nelson Arms BS255PW come from?

Where do customers of Nelson Arms BS255PW for 10/01/2024 - 01/01/2025 live

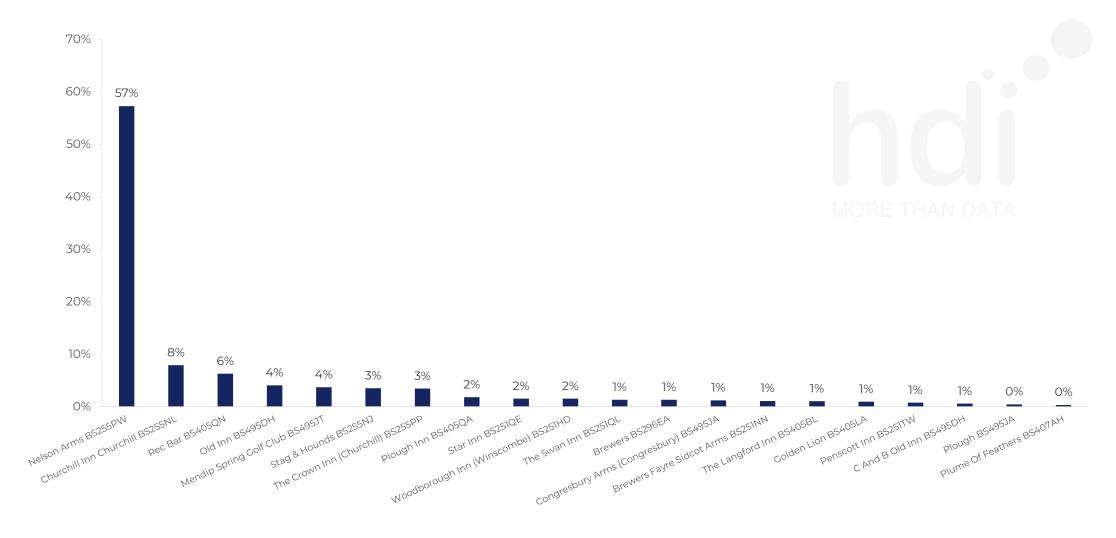




Share of Wallet

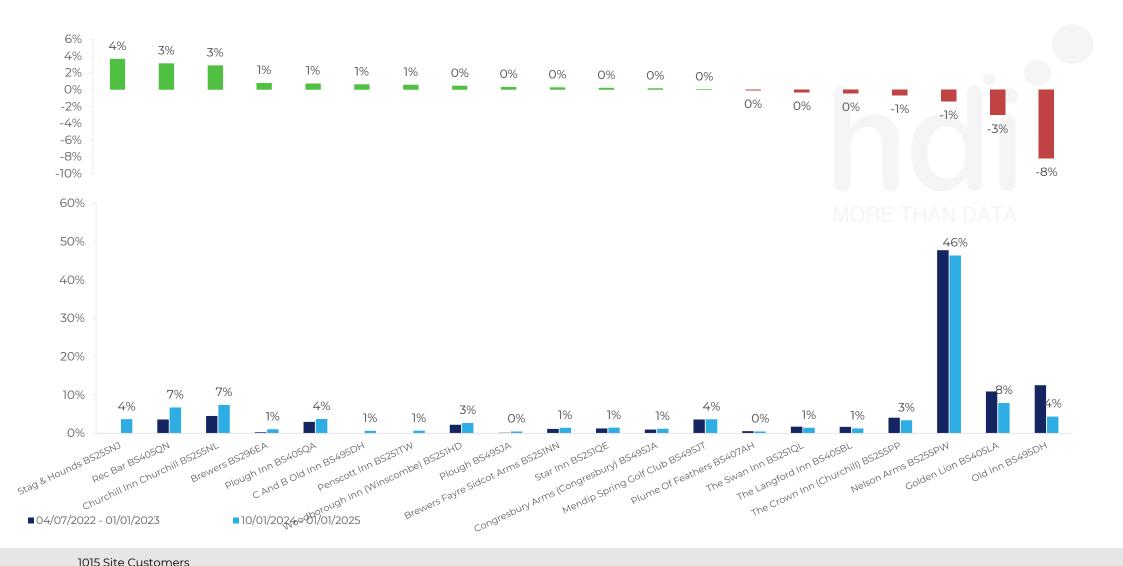
What are the Top 20 venues (by spend) that customers of Nelson Arms BS255PW also visit?

For customers of Nelson Arms BS255PW, who are the top 20 competitors from 129 Chains in 3 Miles for 10/01/2024 - 01/01/2025 split by Venue



Share of Wallet Change

How has share of wallet of customers of Nelson Arms BS255PW changed between two date ranges?









# Market Summary

How does the local area for Nelson Arms BS255PW compare to the national average (1 = low, 10 = high)

Data Type	Name	Spend in 250m	250m Spend vs National	Spend in 500m	500m Spend vs National	Spend in 1 mile	1 mile Spend vs National	Spend in 3 miles	3 mile Spend vs National
Total	Annual Sales	£629K	4	£1.83M	4	£5.61M	3	£26.49M	3
Weekpart	Mon - Thu	16.9%	1	35.8%	2	37.8%	2	42.3%	6
Weekpart	Fri - Sat	18.2%	1	30.4%	1	34.5%	1	38.6%	1
Weekpart	Sun	64.9%	10	33.8%	10	27.7%	10	19.1%	10
Age	18 to 24	3.8%	4	3.9%	3	3.1%	2	3.2%	1
Age	25 to 34	16.4%	3	11.3%	1	12.0%	1	10.7%	1
Age	35 to 44	18.8%	3	15.4%	1	20.7%	3	18.2%	1
Age	45 to 54	15.8%	2	16.5%	2	17.7%	2	16.5%	1
Age	55 to 64	17.3%	7	28.2%	10	23.6%	10	23.7%	10
Age	65 to 74	18.9%	10	16.3%	10	13.6%	10	15.7%	10
Age	75+	9.2%	10	8.4%	10	9.4%	10	12.1%	10
CAMEO	Business Elite	2.2%	2	4.1%	4	5.6%	5	5.7%	4
CAMEO	Prosperous Professionals	4.4%	4	15.6%	10	18.6%	10	14.3%	10
CAMEO	Flourishing Society	10.9%	5	19.0%	8	17.6%	8	17.5%	8
CAMEO	Content Communities	10.5%	4	14.7%	8	16.4%	9	18.9%	10
CAMEO	White Collar Neighbourhoods	8.2%	3	10.1%	4	9.6%	3	11.2%	5
CAMEO	Enterprising Mainstream	10.5%	8	7.9%	5	7.9%	5	10.6%	7
CAMEO	Paying The Mortgage	18.5%	8	12.8%	4	12.4%	4	11.6%	3
CAMEO	Cash Conscious Communities	12.9%	8	6.5%	3	5.4%	2	5.7%	2
CAMEO	On A Budget	8.8%	7	4.4%	3	3.8%	2	3.2%	1
CAMEO	Family Value	13.0%	9	5.0%	7	2.7%	6	1.4%	4
Affluence	AB	17.6%	3	38.7%	8	41.7%	8	37.5%	7
Affluence	C1C2	47.8%	5	45.4%	4	46.3%	4	52.3%	7
Affluence	DE	34.7%	9	15.9%	4	11.9%	2	10.3%	1

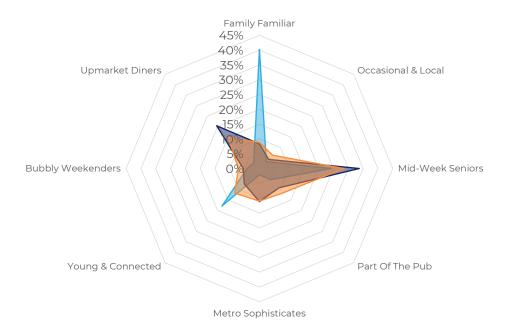






# Local Market Profile

Mix of spend by customer segment in Punch site and local market



	Customer Count	Family Familiar	Occasional & Local	Mid-Week Seniors	Part Of The Pub	Metro Sophisticates	Young & Connected	Bubbly Weekenders	Upmarket Diners
Nelson Arms	143	40.20%	3.30%	24.22%	5.36%	2.12%	17.88%	4.14%	2.72%
Local Catchment	3319	8.31%	4.39%	33.70%	9.24%	11.17%	7.29%	5.44%	20.43%
Punch T&L	104220	8.84%	6.34%	28.49%	11.50%	10.99%	11.78%	7.12%	14.91%
Nelson Arms vs Local Catchment		31.89%	-1.09%	-9.48%	-3.88%	-9.05%	10.59%	-1.30%	-17.71%
Nelson Arms vs Punch T&L		31.36%	-3.04%	-4.27%	-6.14%	-8.87%	6.10%	-2.98%	-12.19%
Local Catchment vs Punch T&L		-0.53%	-1.95%	5.21%	-2.26%	0.18%	-4.49%	-1.68%	5.52%





■Punch T&L

