



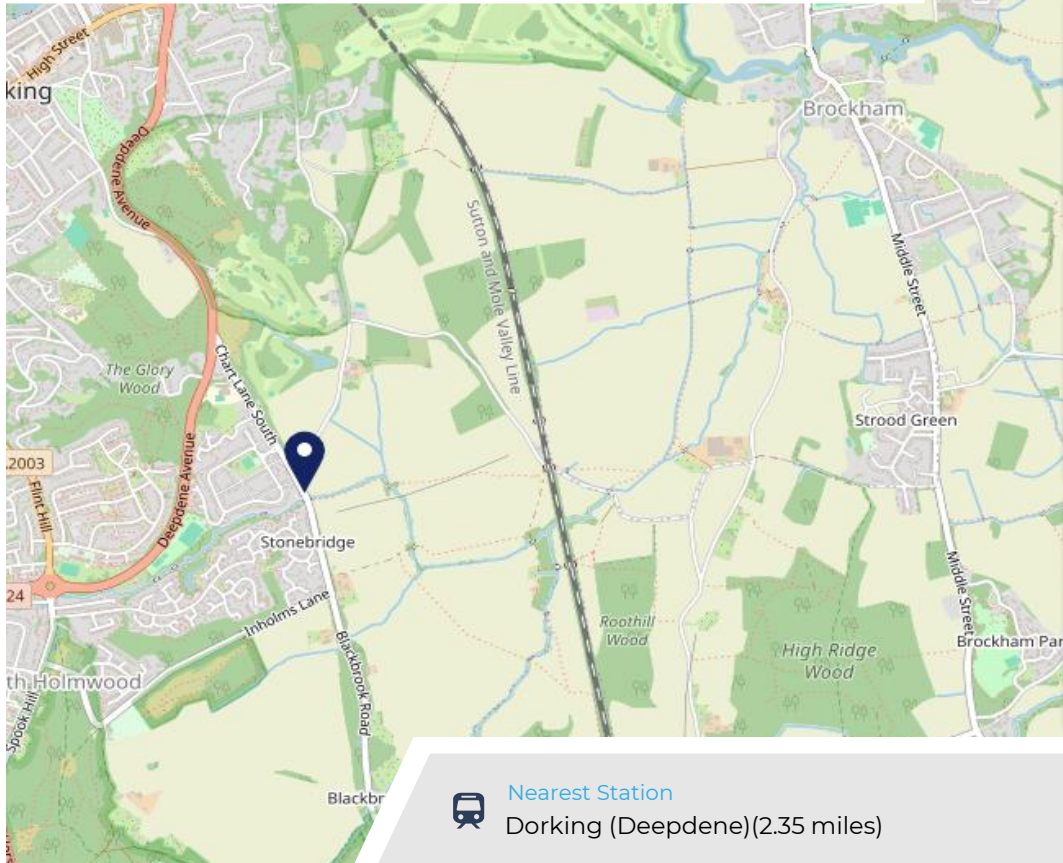
Site Summary



Royal Oak RH54DJ

RH54DJ

Punch T&L

**Work Area**
Crawley**Region**
South East**TV Region**
London**Urbanicity**
Urban city and town**ATV**
£14.79**Gender**
79.12%
Male**Affluence**
75.14%
High Income**Segmentation**
61.85%
Flourishing Society**Age Group**
64.06%
55 to 64**Visit Day**
28.65%
Sun

Top Competitors

**Chart Downs Co**
RH54DG
 Clubs

#1

**Taphouse**
RH37LA
 Pub / Bar

#2

**Kings Arms**
RH41BU
 Shepherd Neame

#3

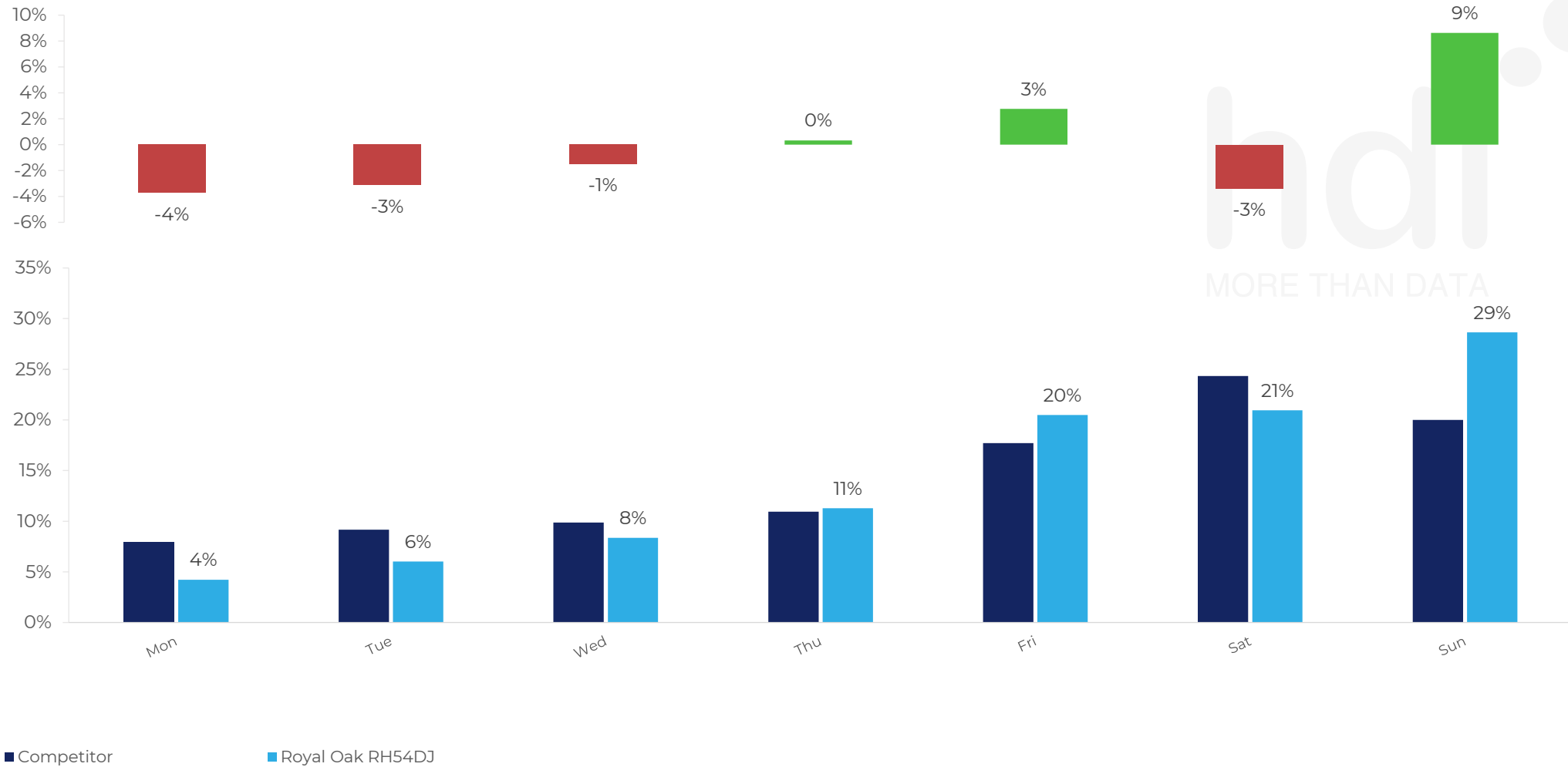
**Nearest Station**
Dorking (Deepdene)(2.35 miles)



Spend by Weekpart

How is customer spend distributed throughout the week for Royal Oak RH54DJ versus its competitors?

% of spend for Royal Oak RH54DJ and 129 Chains in 3 Miles from 10/07/2024 - 02/07/2025 split by Day of Week

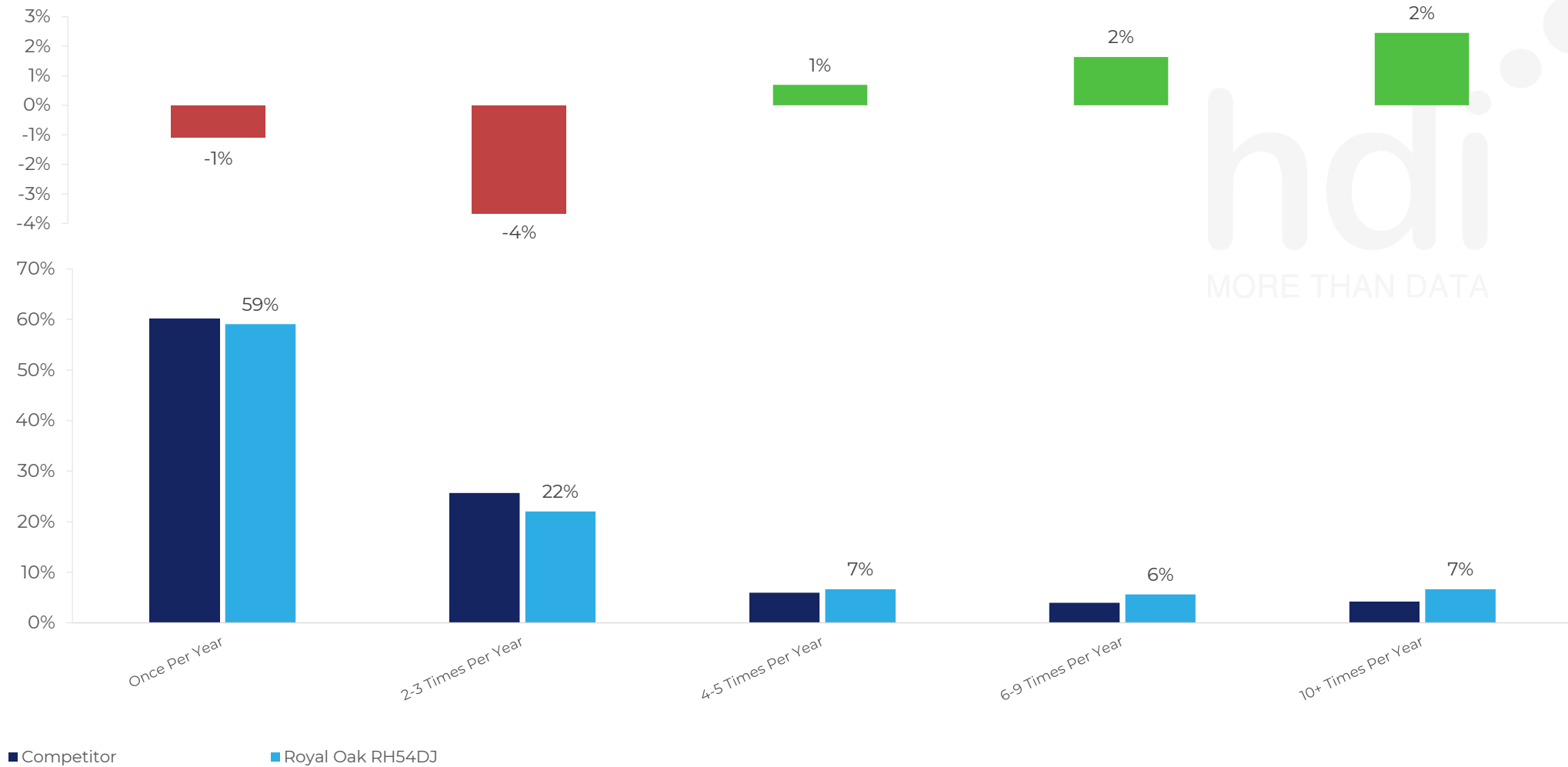




Visit Frequency

How frequently per year do customers visit Royal Oak RH54DJ versus its competitors?

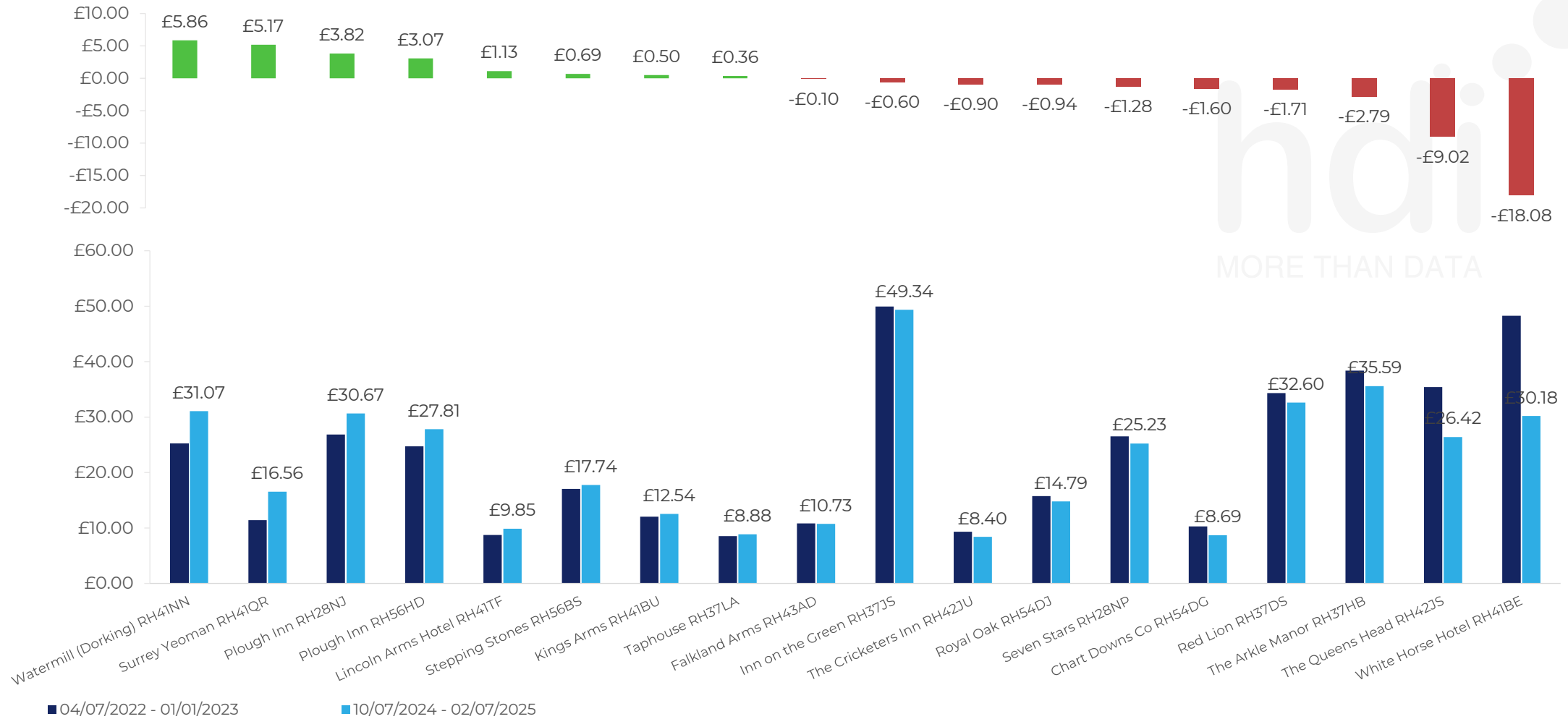
% of customer numbers for Royal Oak RH54DJ and 129 Chains in 3 Miles from 10/07/2024 - 02/07/2025 and the number of visits made Per Annum





ATV Change

How has ATV changed between two date ranges?

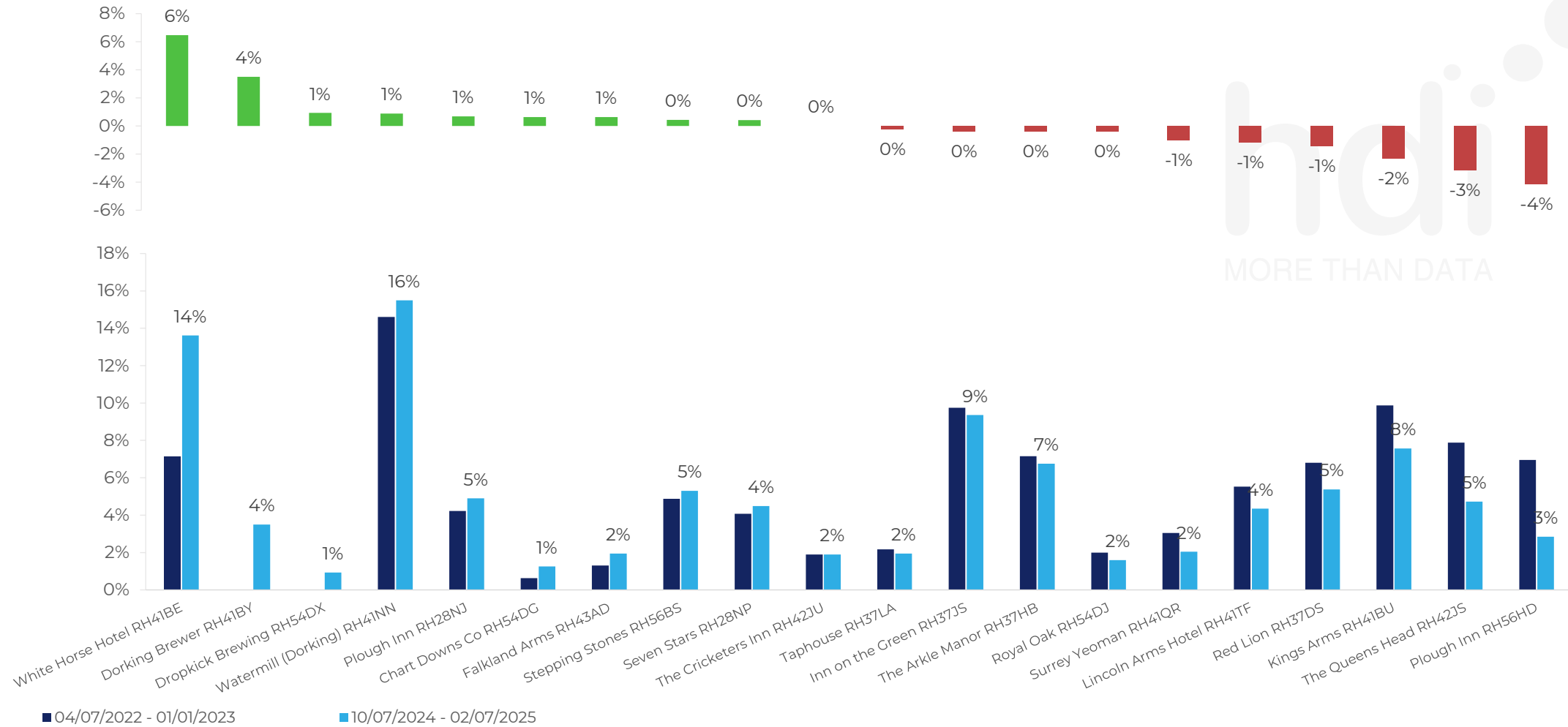




Market Share Change

How has market share changed between two date ranges?

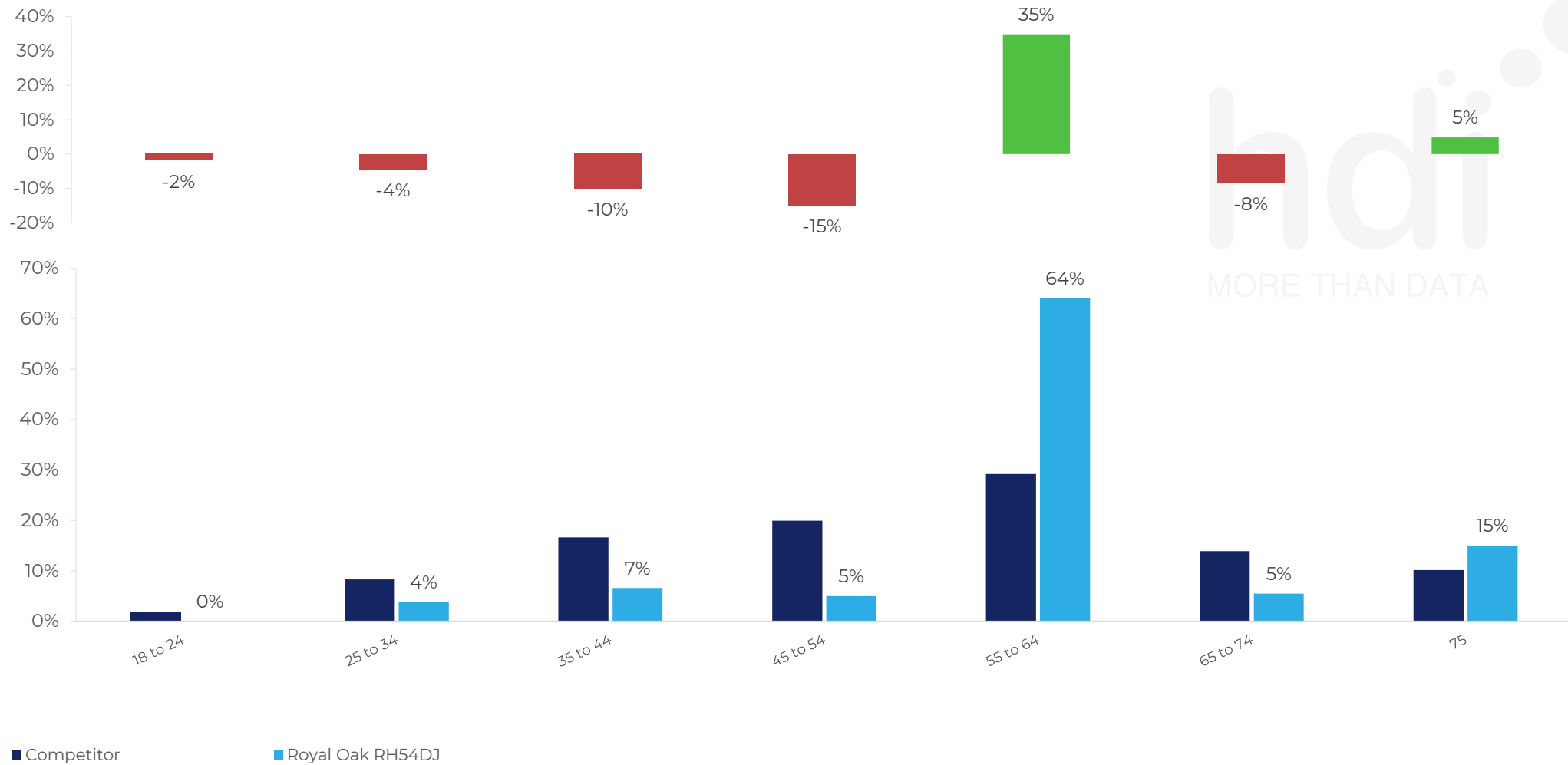
% of market share spend for Royal Oak RH54DJ and 129 Chains in 3 Miles from 10/07/2024 - 02/07/2025





How does the age profile of customers who visit Royal Oak RH54DJ compare versus its competitors?

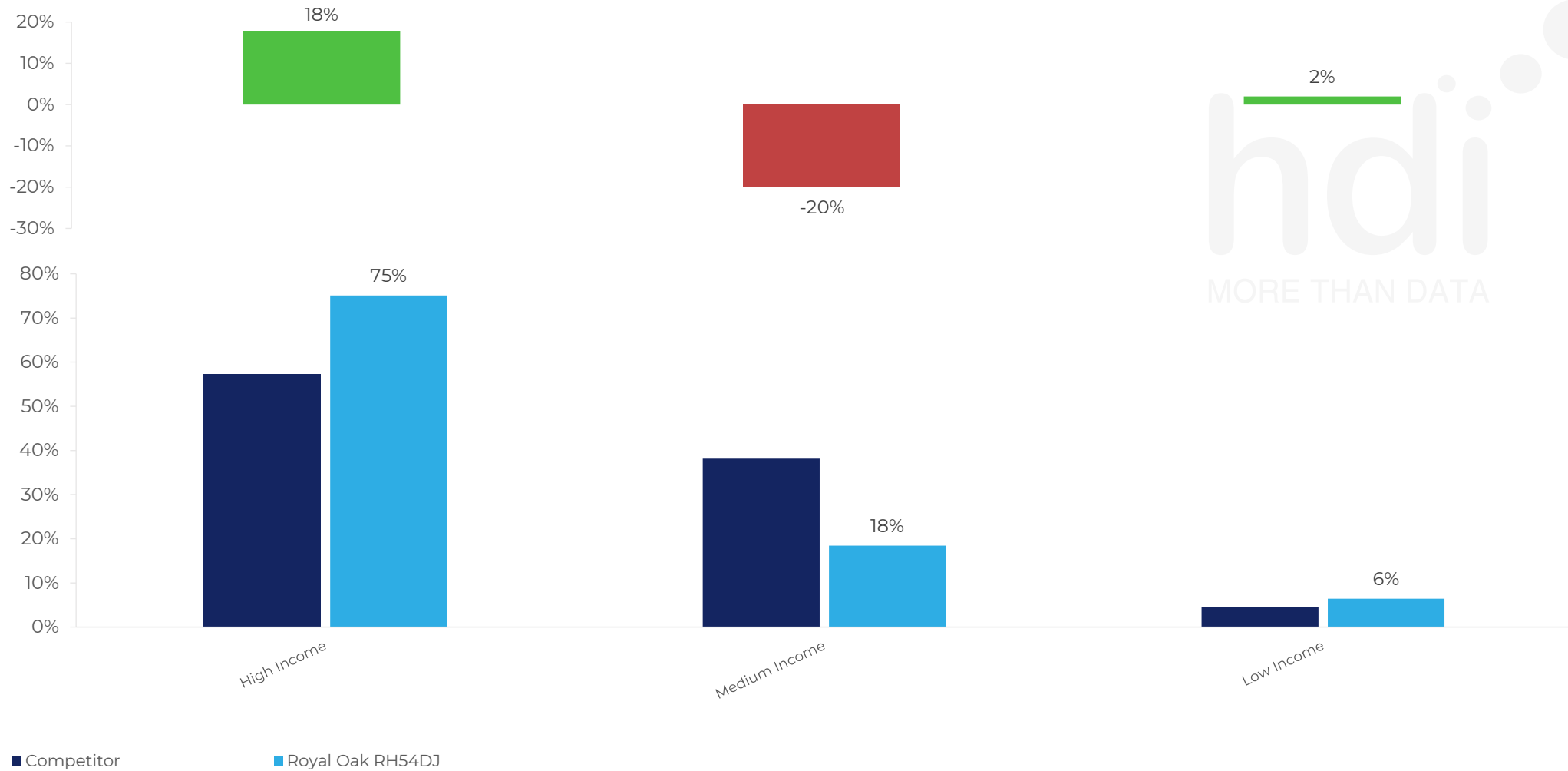
% of spend for Royal Oak RH54DJ and 129 Chains in 3 Miles from 10/07/2024 - 02/07/2025 split by Age Range





How does the affluence of customers who visit Royal Oak RH54DJ compare versus its competitors?

% of spend for Royal Oak RH54DJ and 129 Chains in 3 Miles from 10/07/2024 - 02/07/2025 split by Affluence

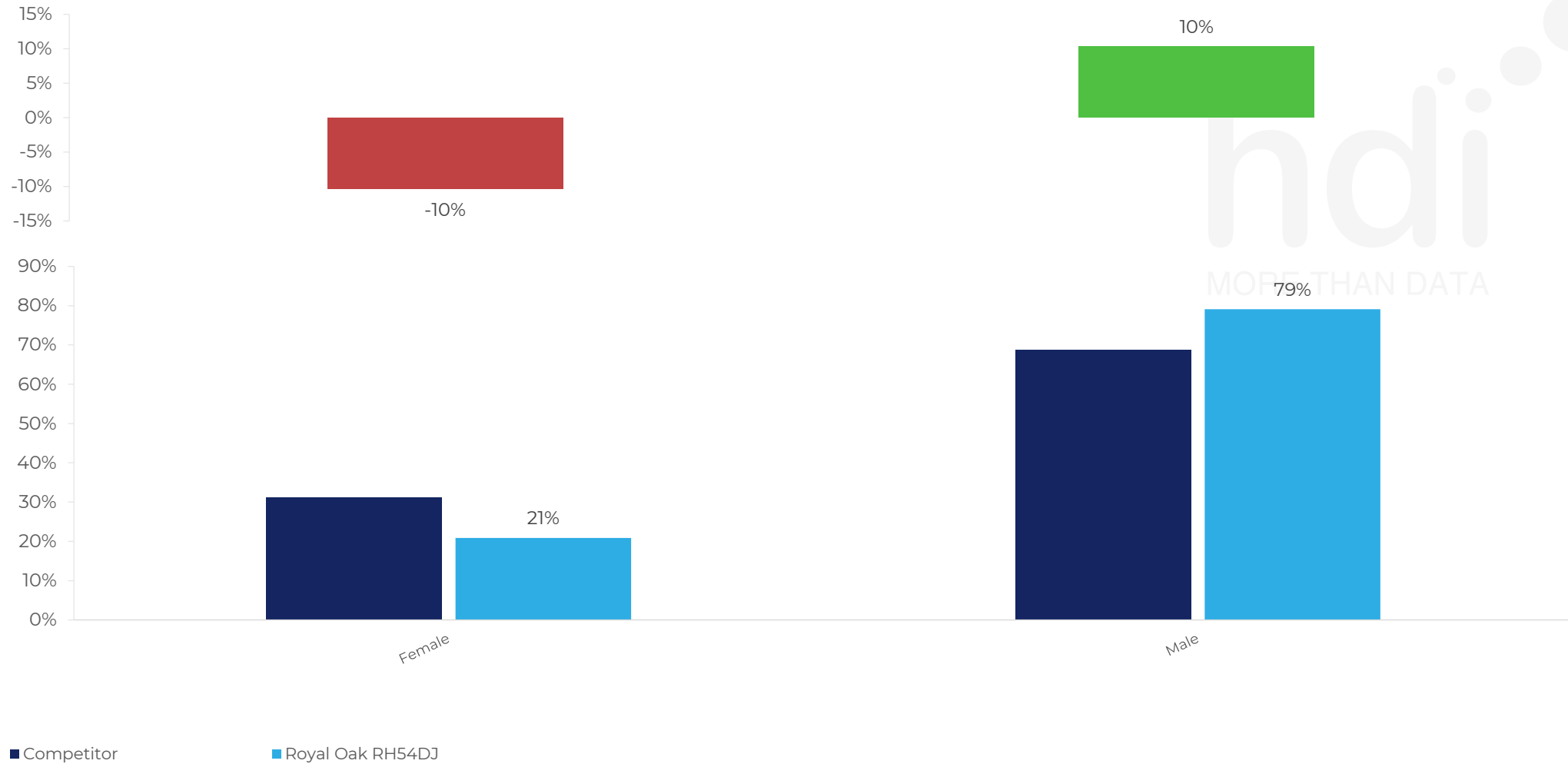




Gender

How does the gender profile of customers who visit Royal Oak RH54DJ compare versus its competitors?

% of spend for Royal Oak RH54DJ and 129 Chains in 3 Miles from 10/07/2024 - 02/07/2025 split by Gender



SEGMENT SNAPSHOTS

1 – Family Familiar

- Value-oriented family groups who are particularly prevalent in the Midlands and the North.
- These customers more regularly visit McDonalds or Nandos or order Just Eat but do occasionally use suburban pubs for eating – particularly on a Sunday.
- Great value is essential with menu preferences for grilled meat, the kids menu and soft drinks.



2 – Occasional & Local

- Occasional & Local are lower frequency habitual drink-led customers.
- These value-oriented customers typically drink in lower priced suburban locations midweek.
- Occasional & Local favour recognised mainstream drinks brands such as Carling, Fosters, John Smiths or Smirnoff.



3 – Mid-week Seniors

- Mid-week Grey Social customers are older customers who prefer a peaceful pub – typically visiting midweek daytime and often avoiding busy events.
- These customers are of varying affluence.
- They prefer classic menu items such as fish and chips and hunters chicken with a lean towards cask ale, hot drinks and wines.



4 – PART OF THE PUB

- Part of the Pub customers are very habitual value-oriented drink-led customers.
- They drink in their local pub during the week with a preference for mainstream draught (Carling, Fosters, John Smiths, Strongbow) and recognised brands such as Bud, Smirnoff and Jamesons.
- These customers are more likely to visit betting shops, off licences and watch live football.



5 – METRO SOPHISTICATES

- Metro Sophisticates are younger, more affluent guests often found in and around larger cities.
- These customers favour more premium venues and tend to make healthier, more ethical choices.
- Living active lives, Metro Sophisticates will choose more premium brands such as Neck Oil, Fever Tree and Bombay Sapphire. They're interested in vegetarian / vegan menu options.



6 – YOUNG & CONNECTED

- Young & Connected customers are typically younger, less affluent customers. They favour branded businesses and have high online usage
- They tend to use lower-priced pubs in high street locations with a preference for spirits, cocktails, shots and burgers in Punch sites.
- Young & Connected customers are responsive to events in the pub, e.g. live sport, bank holidays.



7 - Bubbly Weekenders

- Bubbly Weekenders are slightly health-conscious younger customers who confine their pub use to high street venues at the weekend.
- Disproportionately female, Bubbly Weekenders favour spirits, cocktails and shots when in Punch sites.
- If eating, they've an interest in vegetarian / vegan dishes and have a preference for chicken burgers.



8 – UPMARKET DINERS

- Upmarket Diners are affluent, older guests who tend to visit higher-priced rural pubs during the daytime (often Sunday) for food.
- These active customers make healthy, ethical choices and aren't overly price conscious.
- When with Punch, Upmarket Diners are more likely to buy a roast or a special. If buying drinks, they lean towards wine, hot drinks and softs.

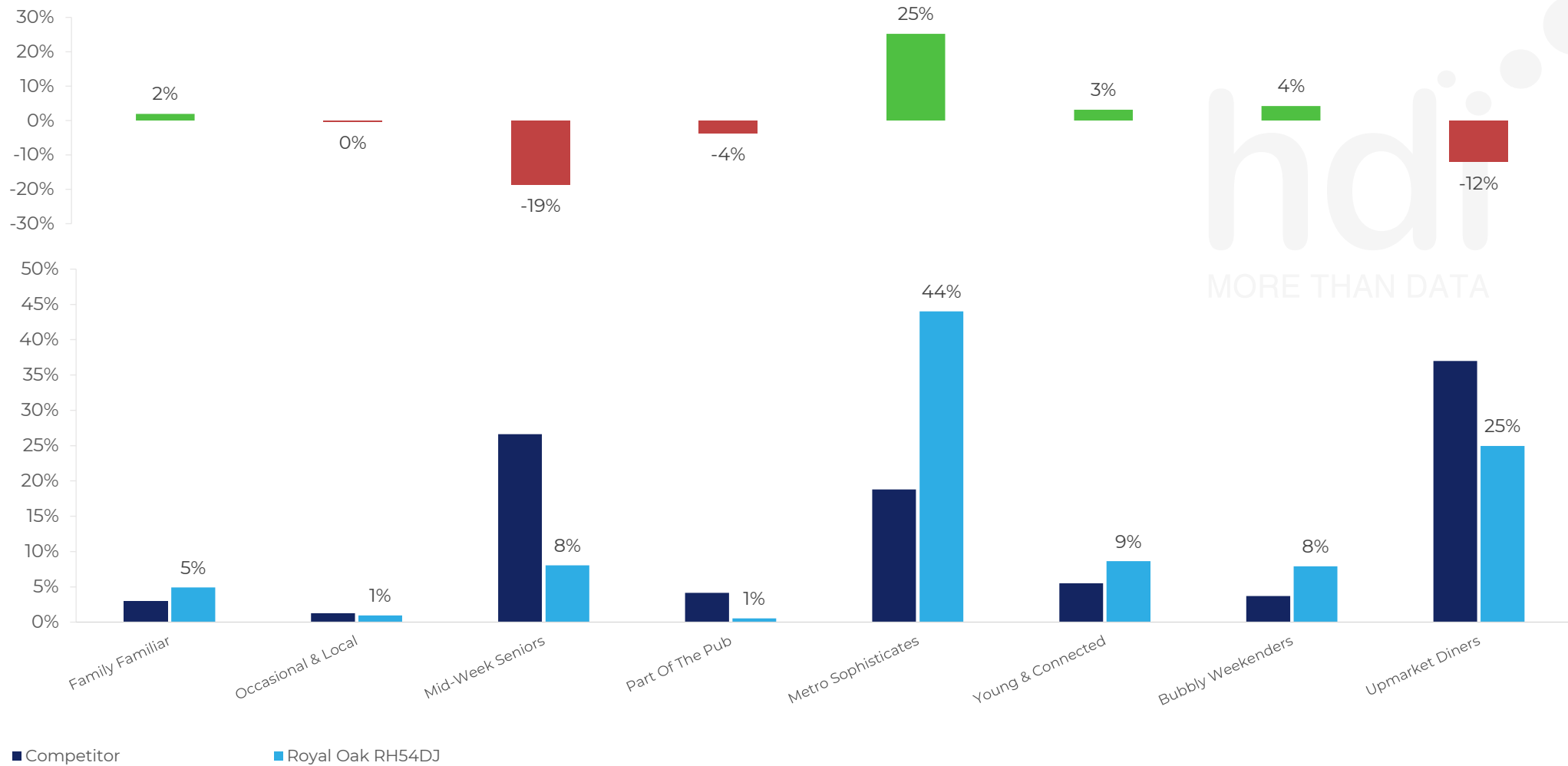




Punch Segmentation

How does the Custom segmentation profile of customers who visit Royal Oak RH54DJ compare versus its competitors?

% of spend for Royal Oak RH54DJ and 129 Chains in 3 Miles from 10/07/2024 - 02/07/2025 split by Segment

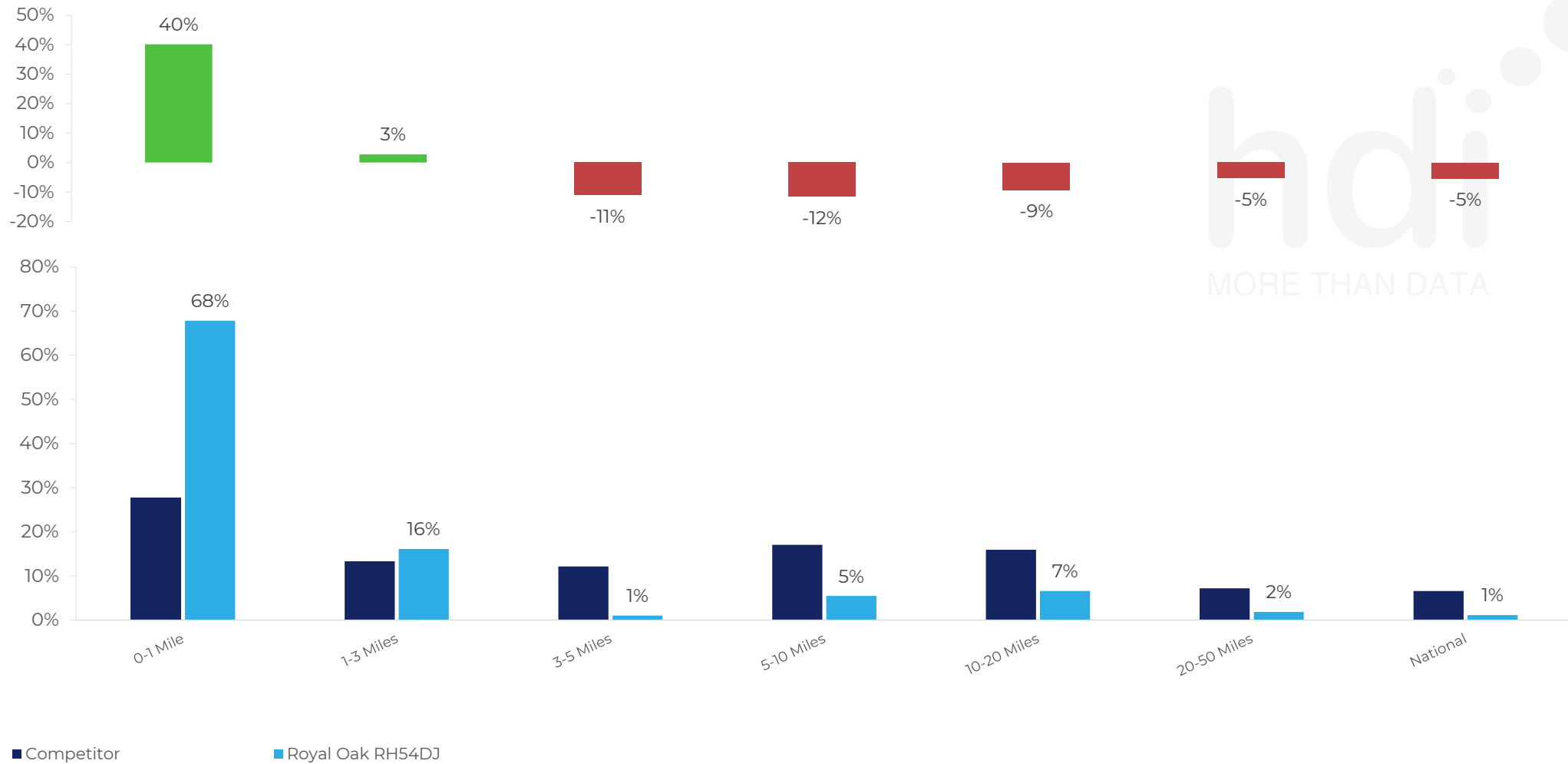




Spend by Distance

How does the spend profile of Royal Oak RH54DJ compare versus its competitors based on travel distances?

% of spend for Royal Oak RH54DJ and 129 Chains in 3 Miles from 10/07/2024 - 02/07/2025 split by Distance travelled

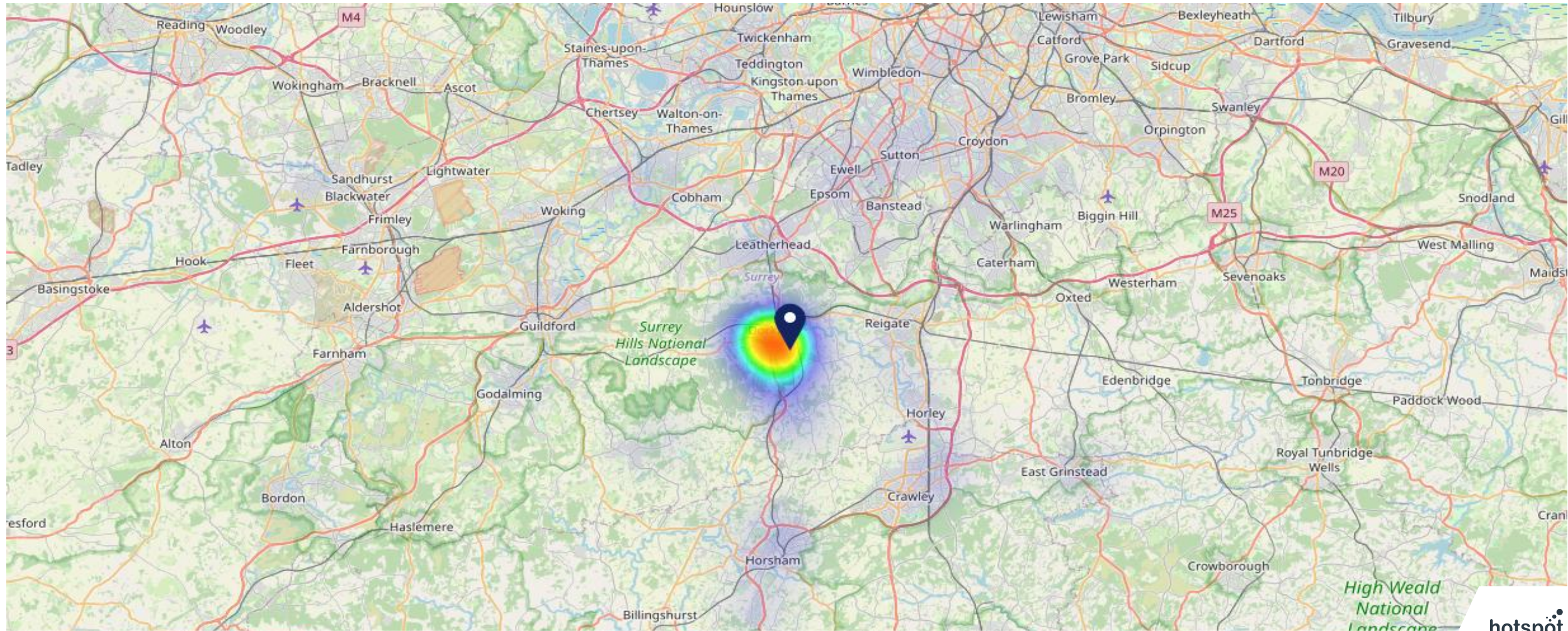




Map of Guest Origin

Where do customers of Royal Oak RH54DJ come from?

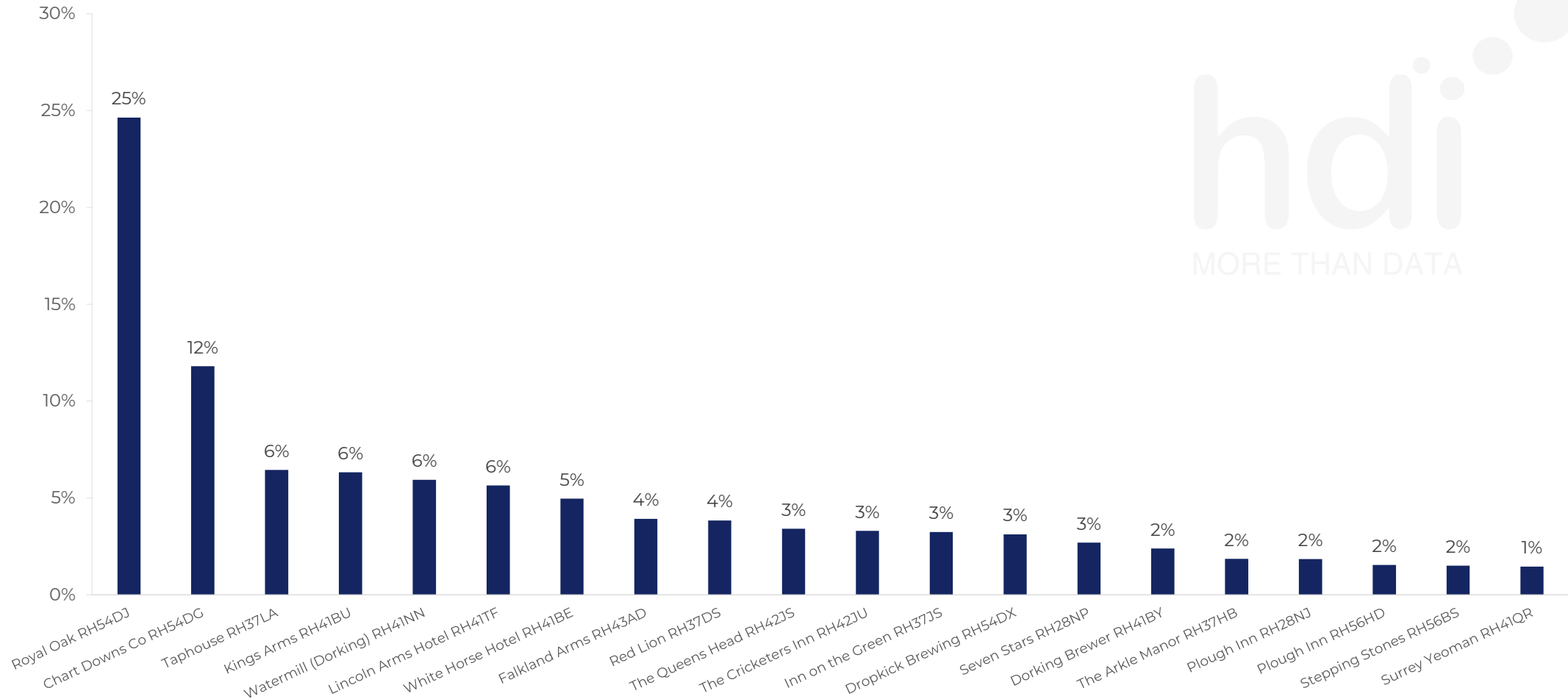
Where do customers of Royal Oak RH54DJ for 10/07/2024 - 02/07/2025 live





What are the Top 20 venues (by spend) that customers of Royal Oak RH54DJ also visit?

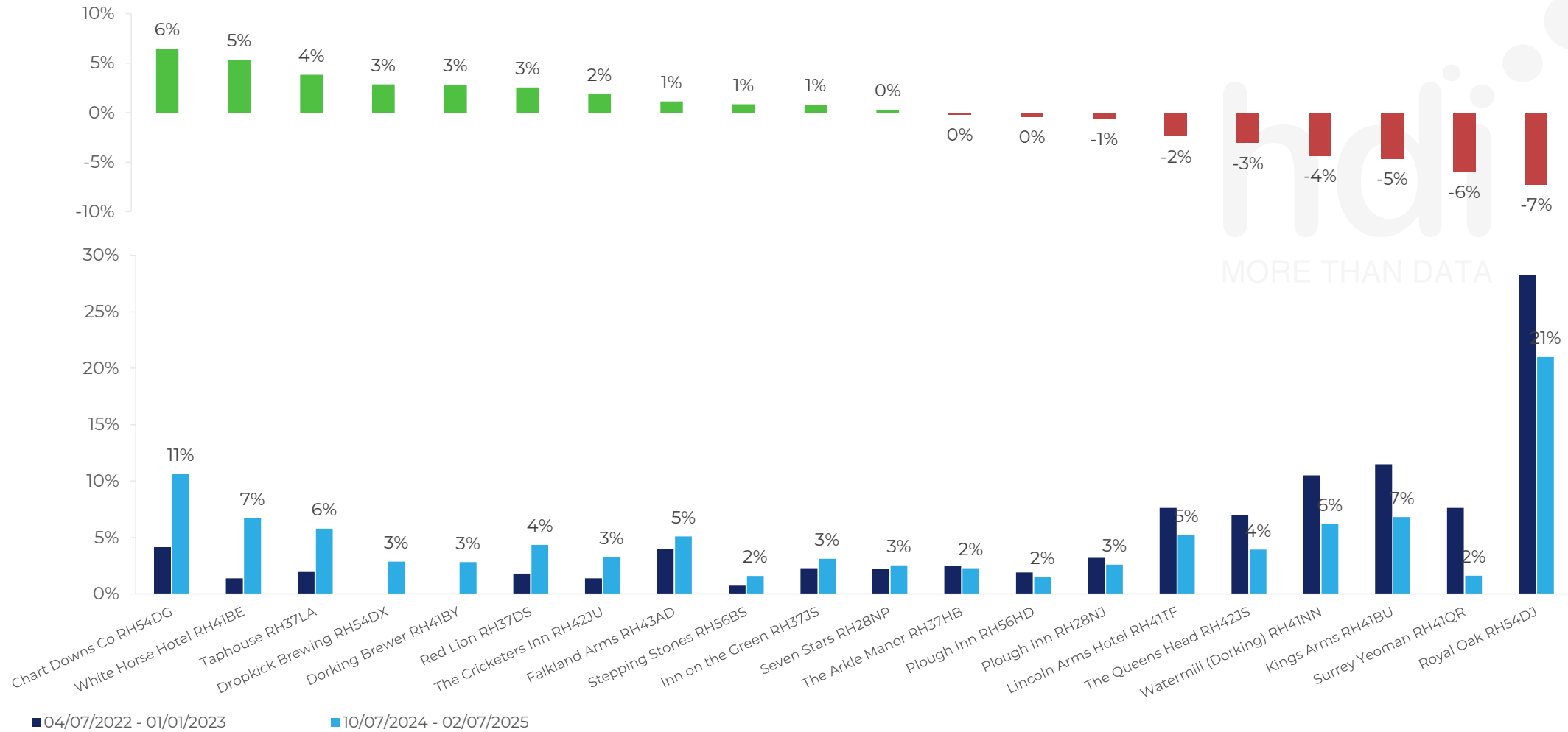
For customers of Royal Oak RH54DJ, who are the top 20 competitors from 129 Chains in 3 Miles for 10/07/2024 - 02/07/2025 split by Venue





Share of Wallet Change

How has share of wallet of customers of Royal Oak RH54DJ changed between two date ranges?





Market Summary

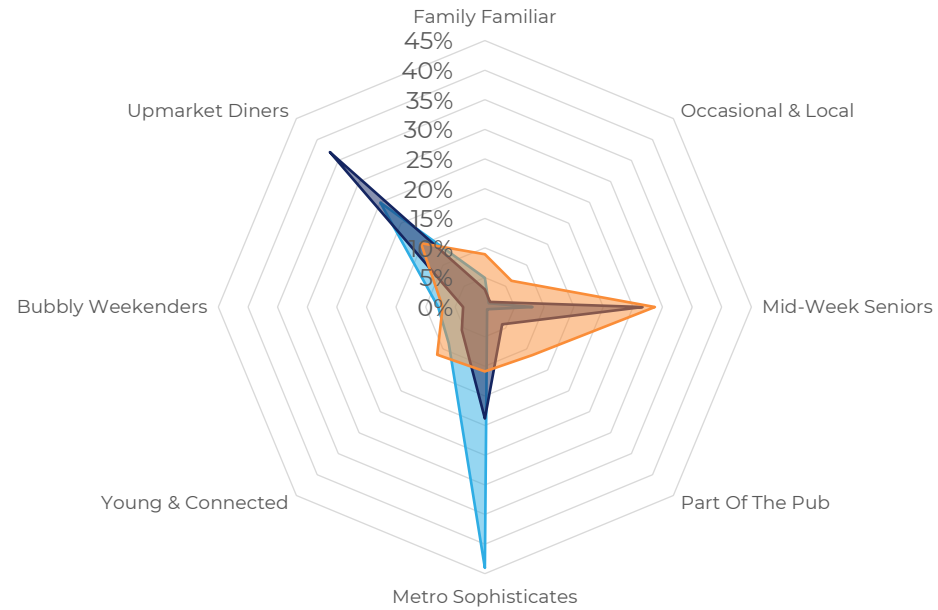
How does the local area for Royal Oak RH54DJ compare to the national average (1 = low, 10 = high)

Data Type	Name	Spend in 250m	250m Spend vs National	Spend in 500m	500m Spend vs National	Spend in 1 mile	1 mile Spend vs National	Spend in 3 miles	3 mile Spend vs National
Total	Annual Sales	£426K	3	£453K	2	£1.30M	2	£36.18M	4
Weekpart	Mon - Thu	36.3%	3	34.1%	2	31.5%	1	40.0%	3
Weekpart	Fri - Sat	41.3%	4	44.1%	6	47.7%	9	42.9%	7
Weekpart	Sun	22.4%	10	21.8%	10	20.8%	10	17.1%	9
Age	18 to 24	0.0%	0	0.0%	0	0.7%	1	2.6%	1
Age	25 to 34	2.7%	1	3.6%	1	9.6%	1	9.6%	1
Age	35 to 44	15.7%	1	16.9%	1	17.2%	1	18.3%	1
Age	45 to 54	26.4%	10	26.3%	10	25.0%	10	21.7%	8
Age	55 to 64	46.5%	10	44.3%	10	27.4%	10	26.3%	10
Age	65 to 74	4.2%	3	4.6%	3	12.1%	9	12.7%	10
Age	75+	4.6%	8	4.3%	8	7.9%	10	8.9%	10
CAMEO	Business Elite	6.9%	6	8.2%	6	13.9%	8	17.8%	9
CAMEO	Prosperous Professionals	3.6%	3	4.0%	3	5.5%	5	9.0%	9
CAMEO	Flourishing Society	43.4%	10	41.8%	10	36.8%	10	30.4%	10
CAMEO	Content Communities	3.0%	1	4.5%	1	9.3%	2	11.5%	4
CAMEO	White Collar Neighbourhoods	2.9%	1	3.2%	1	7.6%	2	12.2%	6
CAMEO	Enterprising Mainstream	2.3%	1	2.4%	1	3.3%	1	5.6%	4
CAMEO	Paying The Mortgage	29.4%	10	28.0%	10	17.7%	8	7.8%	1
CAMEO	Cash Conscious Communities	3.1%	1	2.9%	1	2.5%	1	3.1%	1
CAMEO	On A Budget	5.5%	5	5.1%	4	3.3%	2	2.3%	1
CAMEO	Family Value	0.0%	0	0.0%	0	0.2%	1	0.2%	1
Affluence	AB	53.9%	10	54.0%	10	56.2%	10	57.2%	10
Affluence	C1C2	37.5%	2	38.1%	2	37.8%	2	37.2%	1
Affluence	DE	8.6%	2	7.9%	1	6.0%	1	5.6%	1



Local Market Profile

Mix of spend by customer segment in Punch site and local market



	Customer Count	Family Familiar	Occasional & Local	Mid-Week Seniors	Part Of The Pub	Metro Sophisticates	Young & Connected	Bubbly Weekenders	Upmarket Diners
Royal Oak	53	4.92%	0.95%	8.04%	0.54%	44.02%	8.63%	7.91%	24.96%
Local Catchment	3056	2.96%	1.25%	26.62%	4.14%	18.81%	5.49%	3.69%	37.00%
Punch T&L	99343	8.93%	6.32%	28.70%	11.41%	10.86%	11.35%	7.13%	15.27%
Royal Oak vs Local Catchment		1.96%	-0.30%	-18.58%	-3.60%	25.21%	3.14%	4.22%	-12.04%
Royal Oak vs Punch T&L		-4.01%	-5.37%	-20.66%	-10.87%	33.16%	-2.72%	0.78%	9.69%
Local Catchment vs Punch T&L		-5.97%	-5.07%	-2.08%	-7.27%	7.95%	-5.86%	-3.44%	21.73%

■ Royal Oak

■ Local Catchment

■ Punch T&L