



### Site Summary



## Hart Inn YO213SU

YO213SU

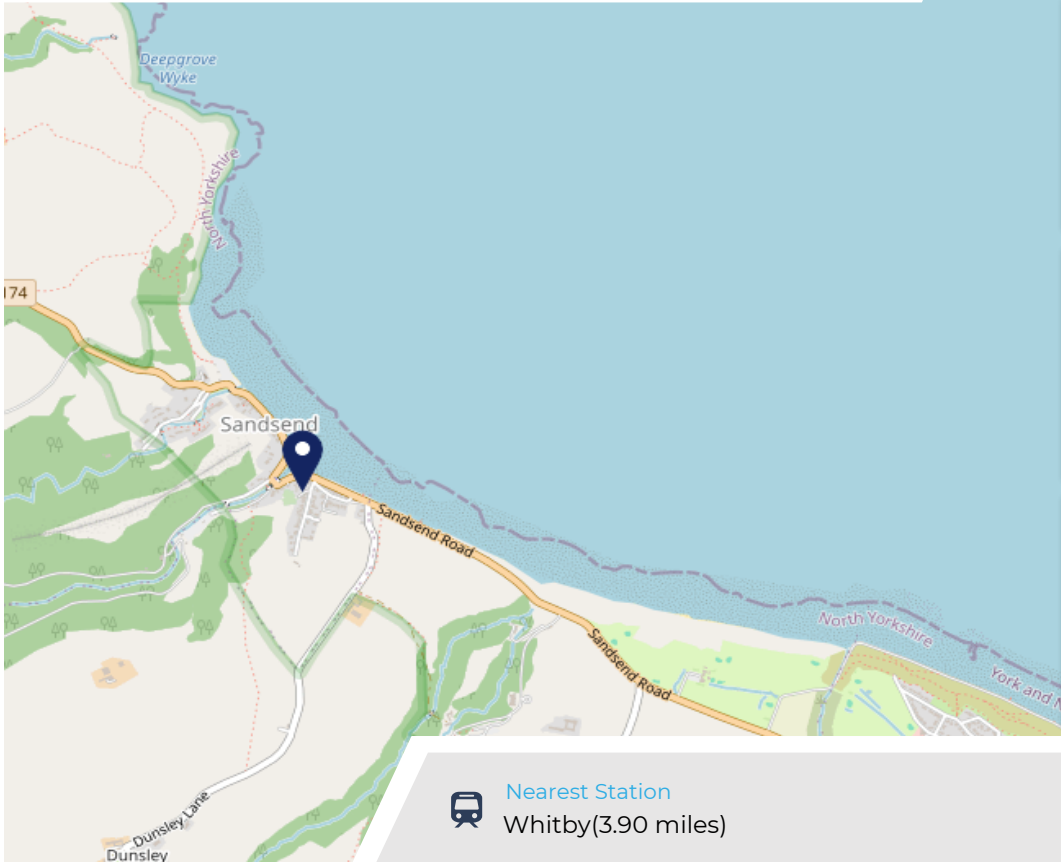
Punch T&L

**Work Area**  
Whitby

**Region**  
Yorkshire and The Humber

**TV Region**  
Yorkshire

**Urbanicity**  
Rural village in a sparse sett



ATV  
**£26.42**



Gender  
**67.00%**  
Male



Affluence  
**50.57%**  
Middle Income



Segmentation  
**17.43%**  
Flourishing Society



Age Group  
**34.40%**  
55 to 64



Visit Day  
**21.08%**  
Sat

### Top Competitors

**Abbey Wharf** **#1**  
YO224DD  
 Restaurant

**Fish Cottage Sandsend** **#2**  
YO213SU  
 Restaurant

**White House Hotel** **#3**  
YO213JJ  
 Star Pubs & Bars

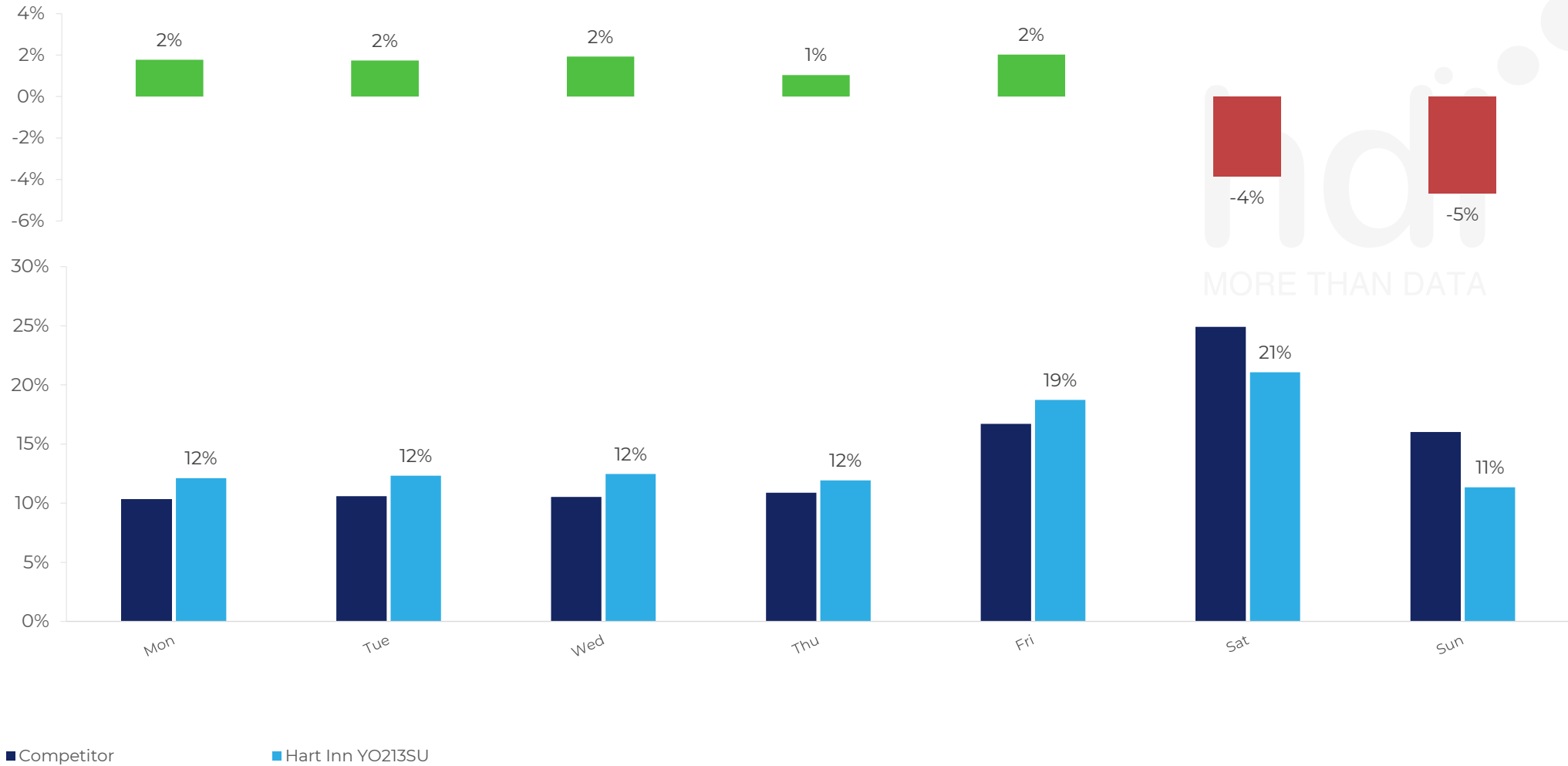


**Nearest Station**  
Whitby(3.90 miles)

Spend by Weekpart

How is customer spend distributed throughout the week for Hart Inn YO213SU versus its competitors?

% of spend for Hart Inn YO213SU and 319 Chains in 3 Miles from 05/02/2025 - 01/04/2026 split by Day of Week

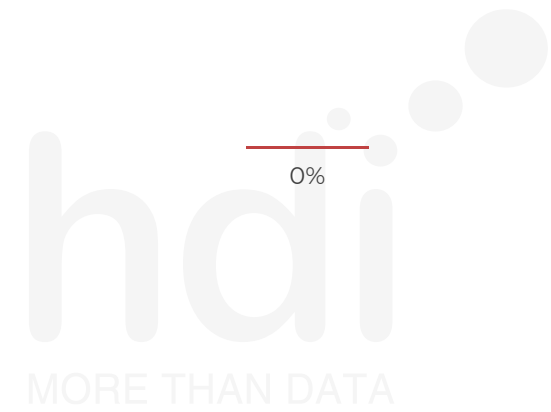
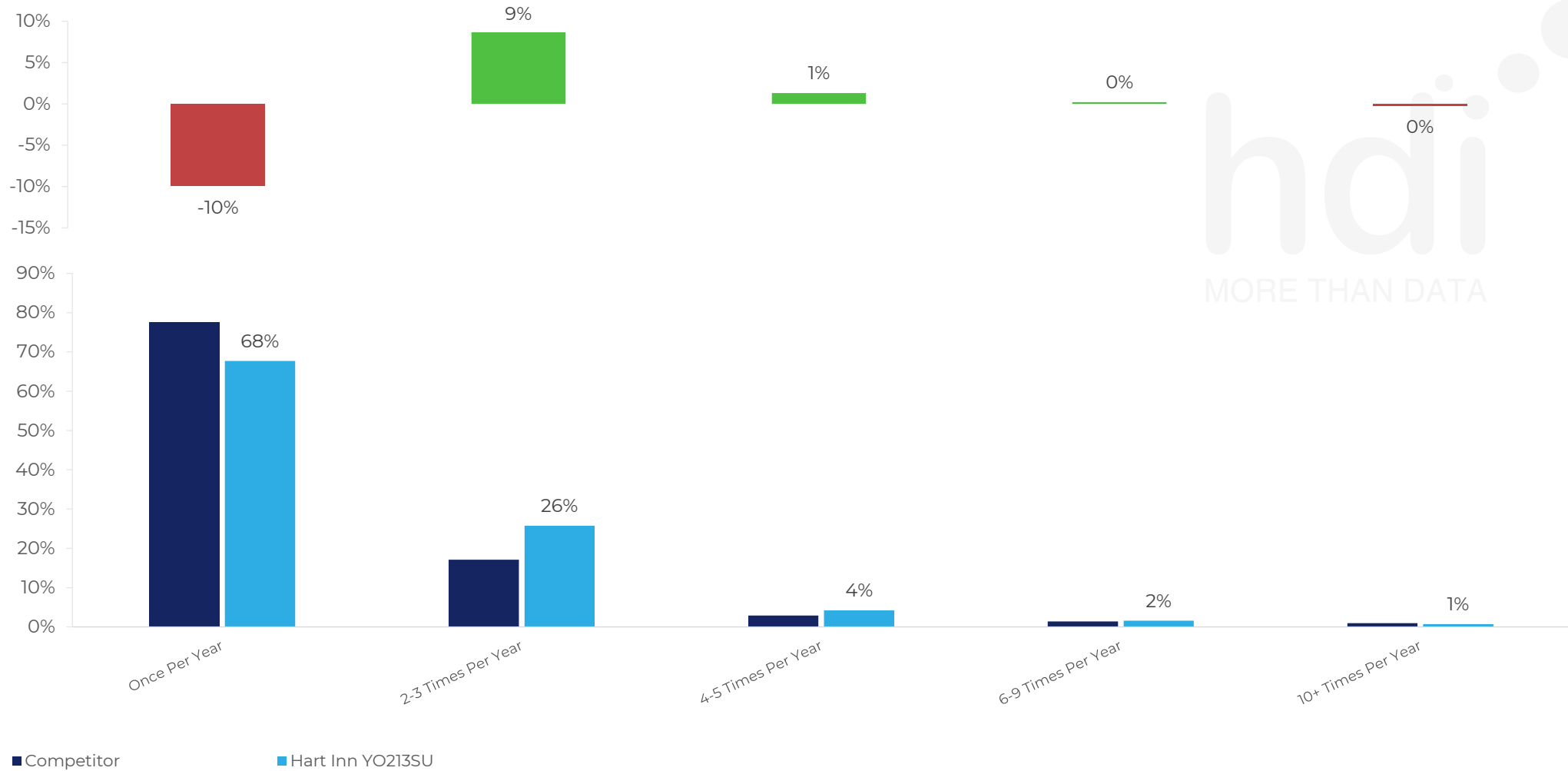




Visit Frequency

How frequently per year do customers visit Hart Inn YO213SU versus its competitors?

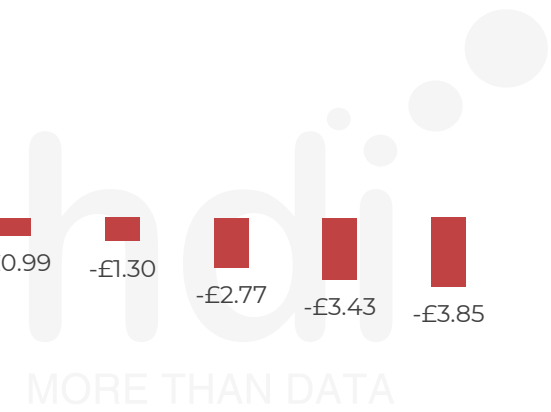
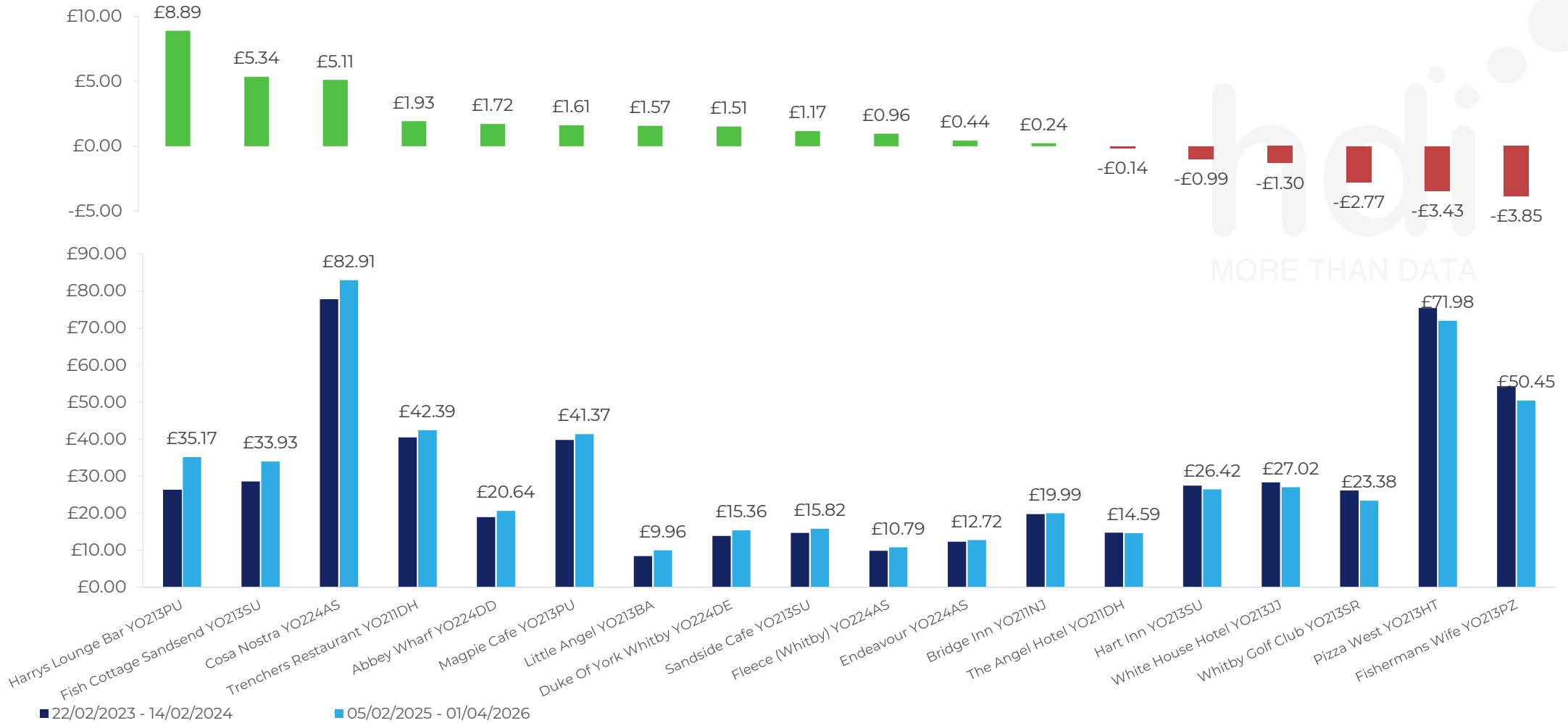
% of customer numbers for Hart Inn YO213SU and 319 Chains in 3 Miles from 05/02/2025 - 01/04/2026 and the number of visits made Per Annum



■ Competitor      ■ Hart Inn YO213SU

ATV Change

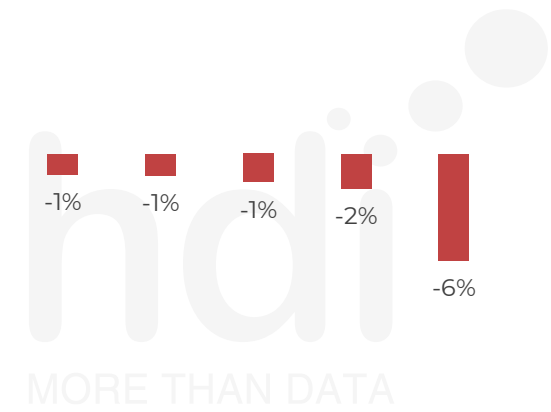
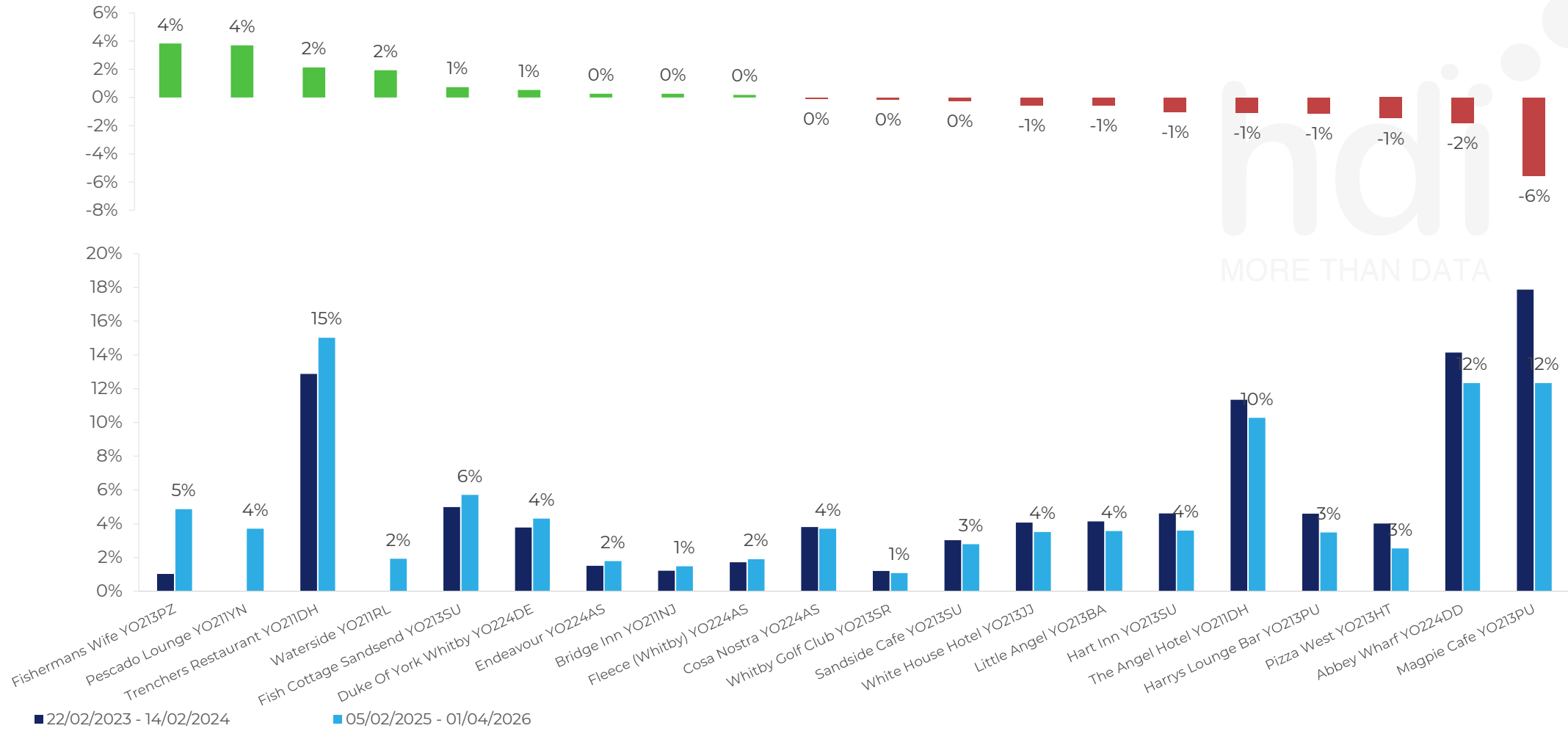
How has ATV changed between two date ranges?



Market Share Change

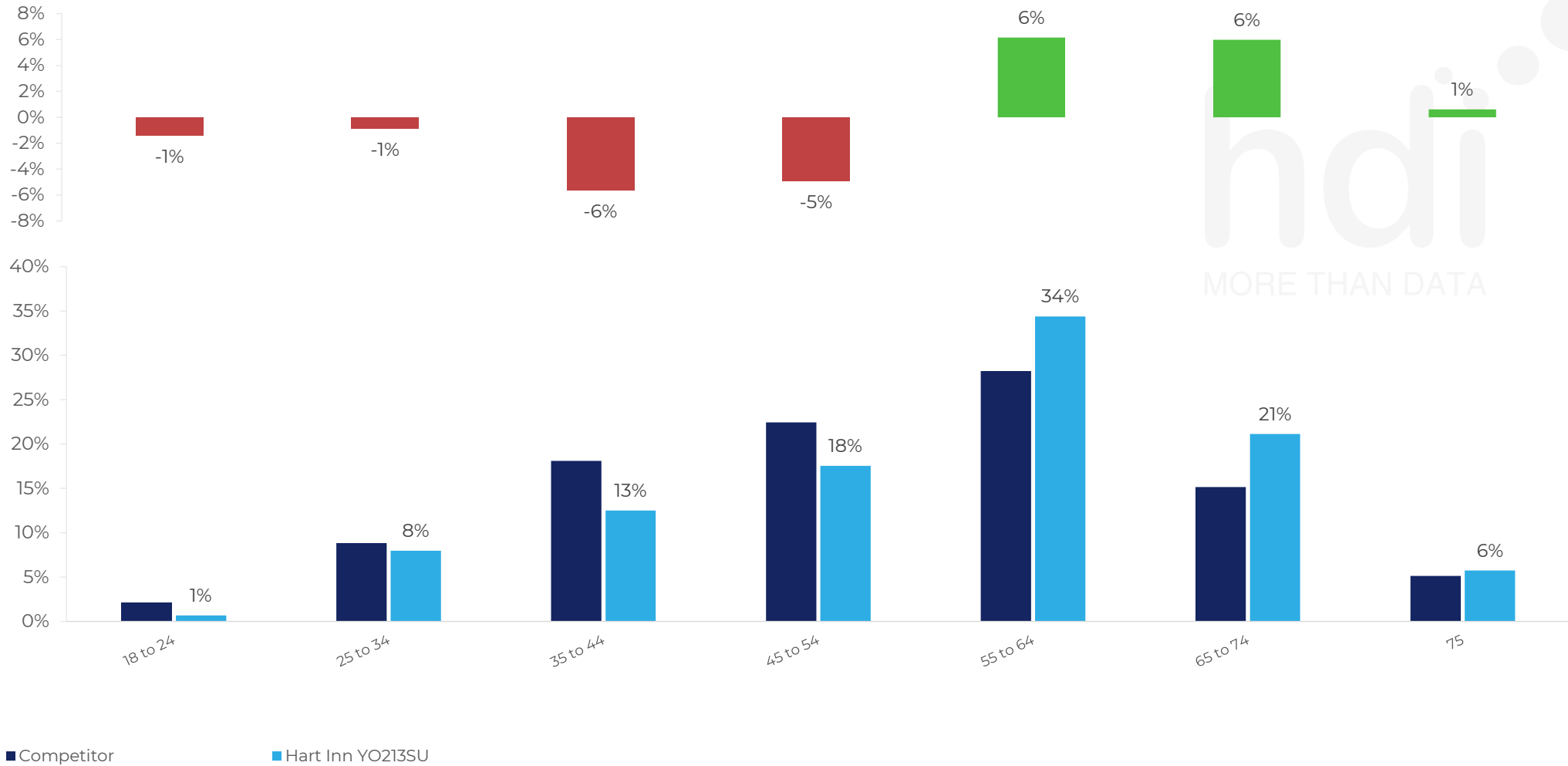
How has market share changed between two date ranges?

% of market share spend for Hart Inn YO213SU and 319 Chains in 3 Miles from 05/02/2025 - 01/04/2026



How does the age profile of customers who visit Hart Inn YO213SU compare versus its competitors?

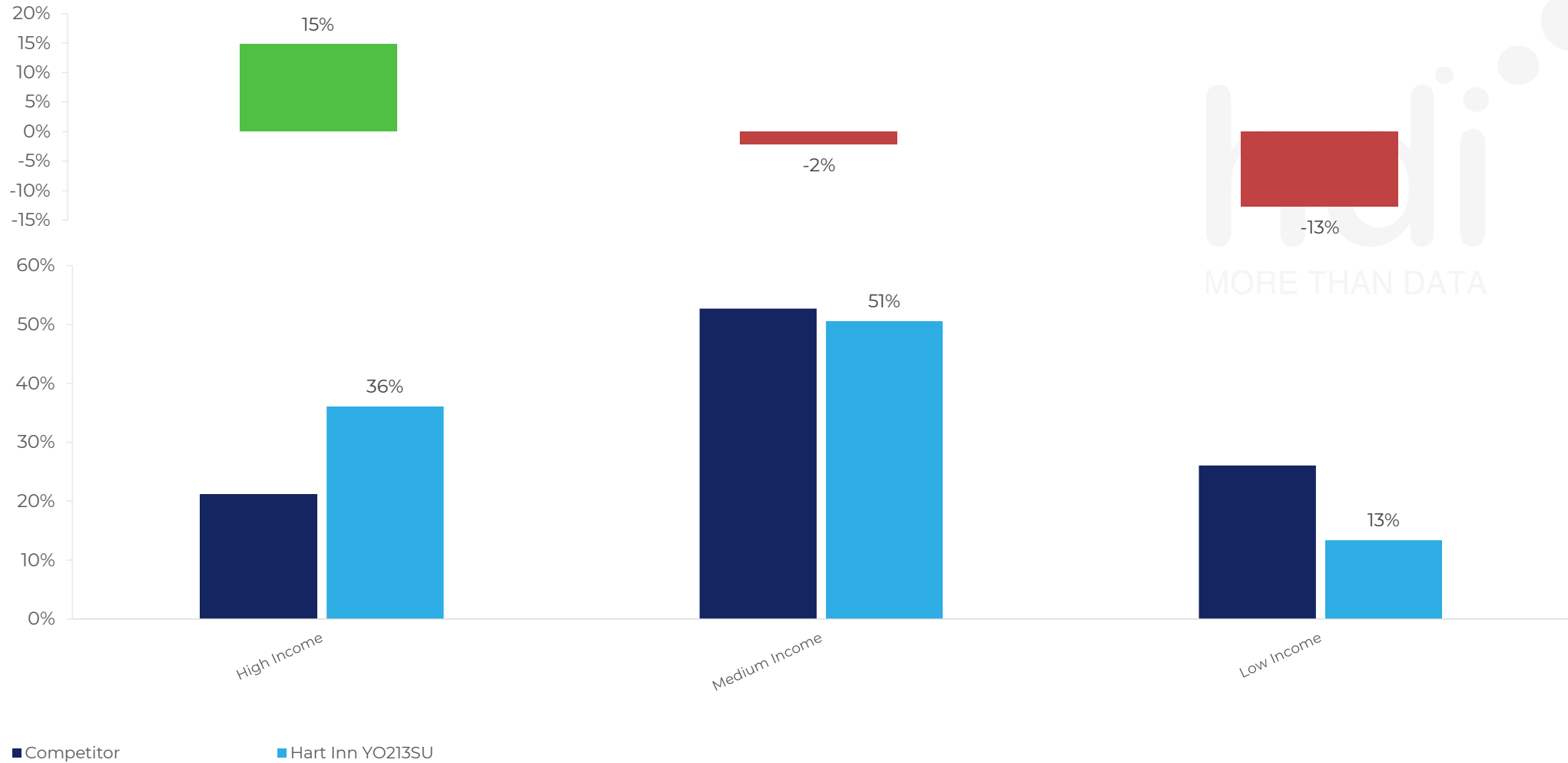
% of spend for Hart Inn YO213SU and 319 Chains in 3 Miles from 05/02/2025 - 01/04/2026 split by Age Range



Affluence

How does the affluence of customers who visit Hart Inn YO213SU compare versus its competitors?

% of spend for Hart Inn YO213SU and 319 Chains in 3 Miles from 05/02/2025 - 01/04/2026 split by Affluence

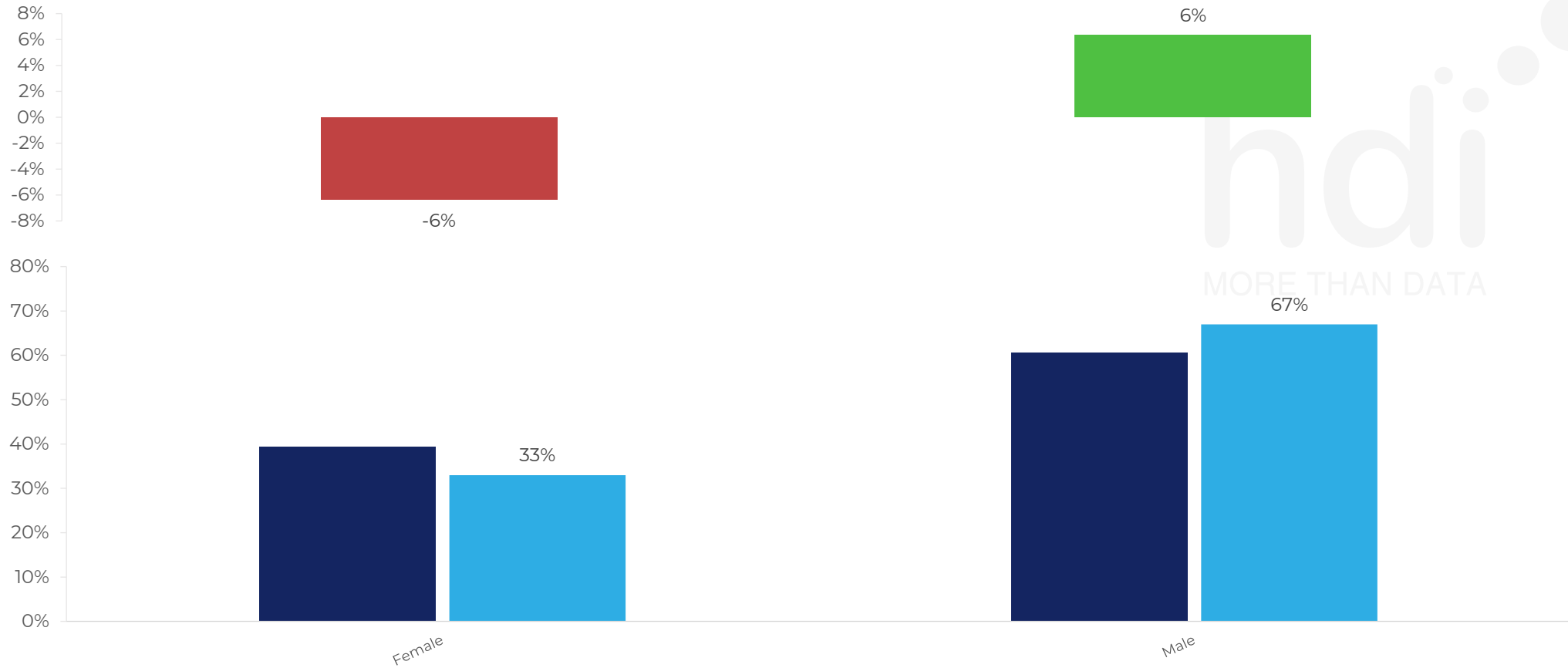




### Gender

How does the gender profile of customers who visit Hart Inn YO213SU compare versus its competitors?

% of spend for Hart Inn YO213SU and 319 Chains in 3 Miles from 05/02/2025 - 01/04/2026 split by Gender



■ Competitor

■ Hart Inn YO213SU

# SEGMENT SNAPSHOTS

## 1 – Family Familiar

- Value-oriented family groups who are particularly prevalent in the Midlands and the North.
- These customers more regularly visit McDonalds or Nandos or order Just Eat but do occasionally use suburban pubs for eating – particularly on a Sunday.
- Great value is essential with menu preferences for grilled meat, the kids menu and soft drinks.



## 2 – Occasional & Local

- Occasional & Local are lower frequency habitual drink-led customers.
- These value-oriented customers typically drink in lower priced suburban locations midweek.
- Occasional & Local favour recognised mainstream drinks brands such as Carling, Fosters, John Smiths or Smirnoff.



## 3 – Mid-week Seniors

- Mid-week Grey Social customers are older customers who prefer a peaceful pub – typically visiting midweek daytime and often avoiding busy events.
- These customers are of varying affluence.
- They prefer classic menu items such as fish and chips and hunters chicken with a lean towards cask ale, hot drinks and wines.



## 4 – PART OF THE PUB

- Part of the Pub customers are very habitual value-oriented drink-led customers.
- They drink in their local pub during the week with a preference for mainstream draught (Carling, Fosters, John Smiths, Strongbow) and recognised brands such as Bud, Smirnoff and Jamesons.
- These customers are more likely to visit betting shops, off licences and watch live football.



## 5 – METRO SOPHISTICATES

- Metro Sophisticates are younger, more affluent guests often found in and around larger cities.
- These customers favour more premium venues and tend to make healthier, more ethical choices.
- Living active lives, Metro Sophisticates will choose more premium brands such as Neck Oil, Fever Tree and Bombay Sapphire. They're interested in vegetarian / vegan menu options.



## 6 – YOUNG & CONNECTED

- Young & Connected customers are typically younger, less affluent customers. They favour branded businesses and have high online usage
- They tend to use lower-priced pubs in high street locations with a preference for spirits, cocktails, shots and burgers in Punch sites.
- Young & Connected customers are responsive to events in the pub, e.g. live sport, bank holidays.



## 7 - Bubbly Weekenders

- Bubbly Weekenders are slightly health-conscious younger customers who confine their pub use to high street venues at the weekend.
- Disproportionately female, Bubbly Weekenders favour spirits, cocktails and shots when in Punch sites.
- If eating, they've an interest in vegetarian / vegan dishes and have a preference for chicken burgers.



## 8 – UPMARKET DINERS

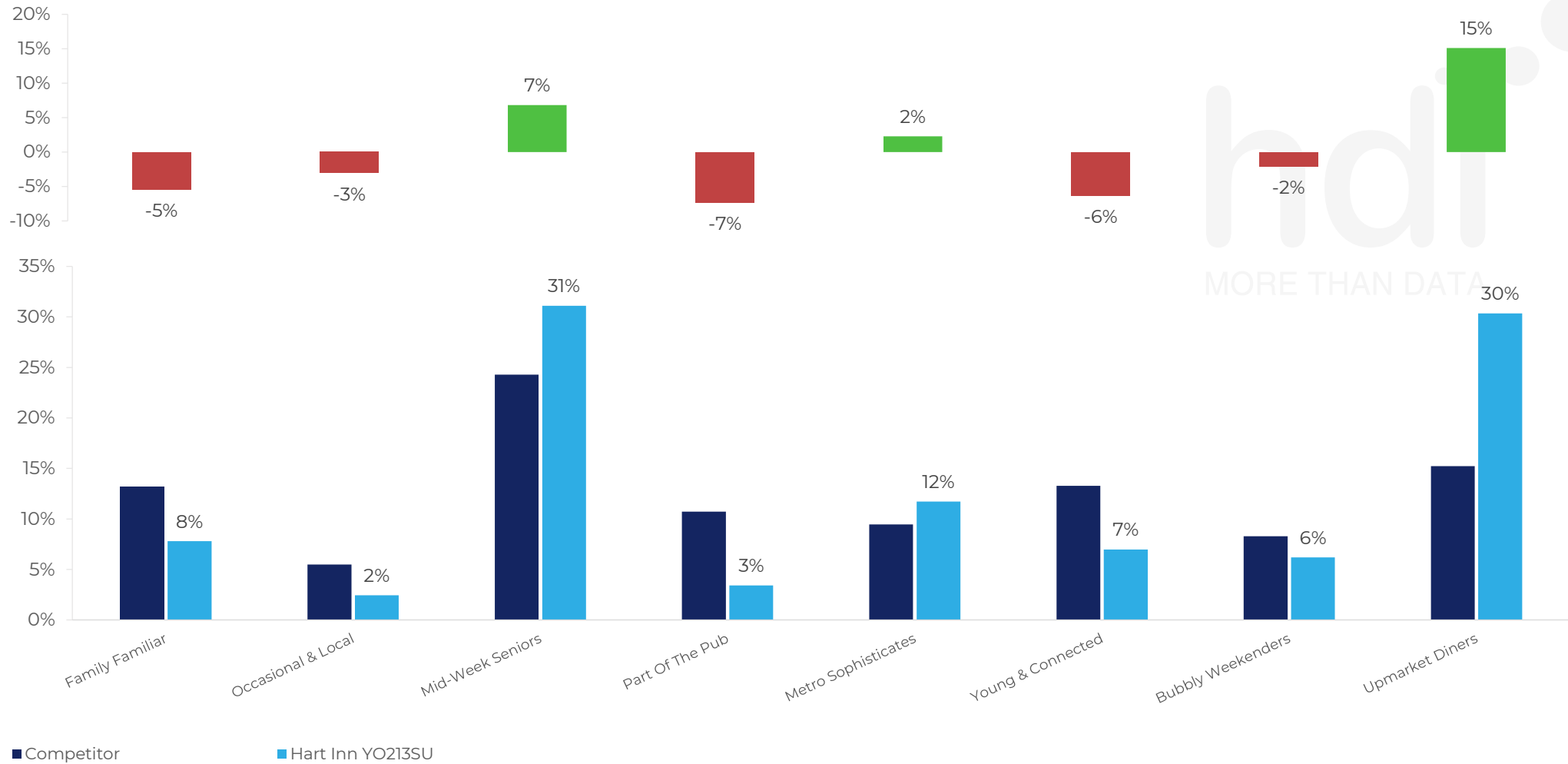
- Upmarket Diners are affluent, older guests who tend to visit higher-priced rural pubs during the daytime (often Sunday) for food.
- These active customers make healthy, ethical choices and aren't overly price conscious.
- When with Punch, Upmarket Diners are more likely to buy a roast or a special. If buying drinks, they lean towards wine, hot drinks and softs.



Punch Segmentation

How does the Custom segmentation profile of customers who visit Hart Inn YO213SU compare versus its competitors?

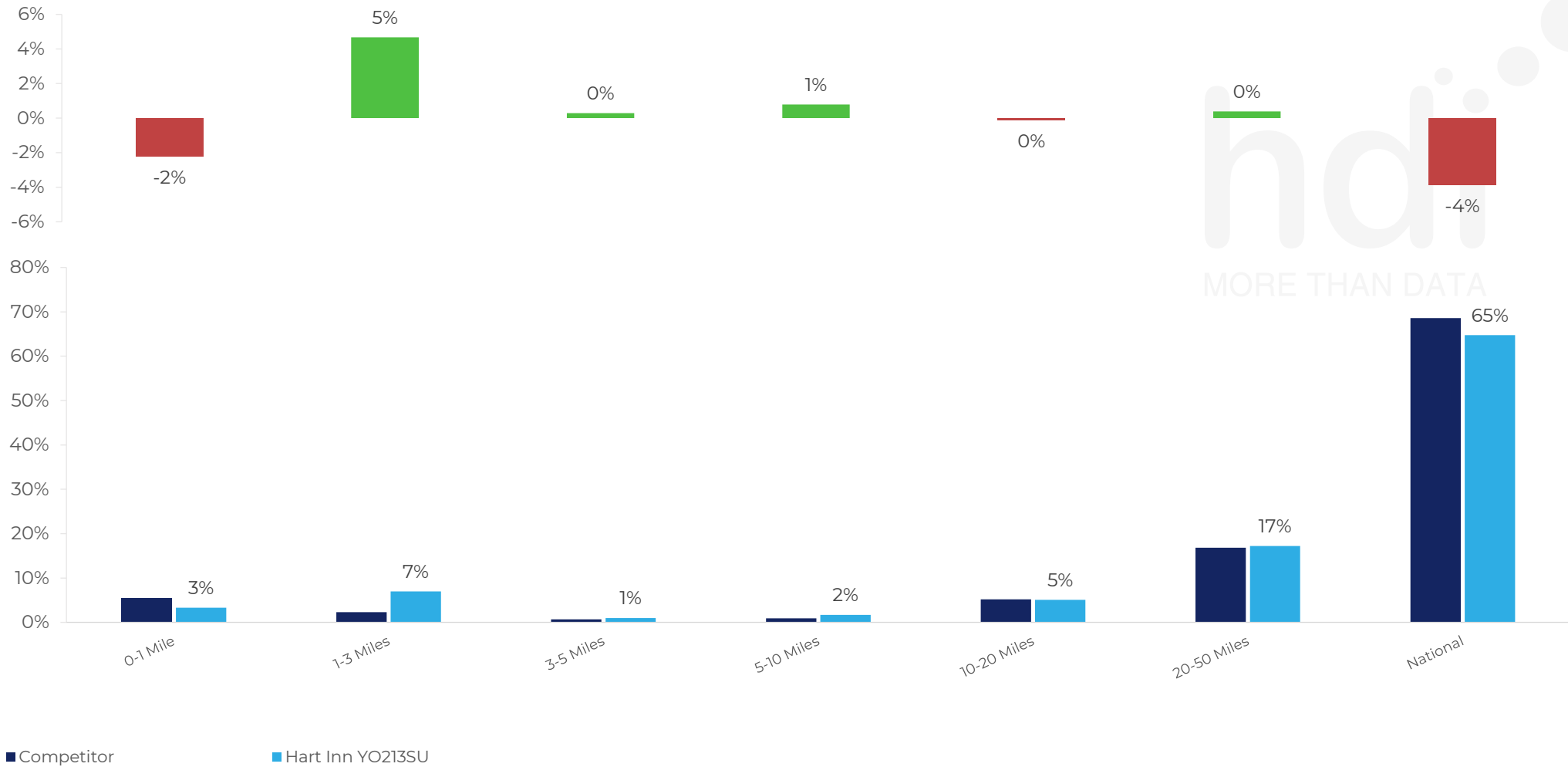
% of spend for Hart Inn YO213SU and 319 Chains in 3 Miles from 05/02/2025 - 01/04/2026 split by Segment



Spend by Distance

How does the spend profile of Hart Inn YO213SU compare versus its competitors based on travel distances?

% of spend for Hart Inn YO213SU and 319 Chains in 3 Miles from 05/02/2025 - 01/04/2026 split by Distance travelled

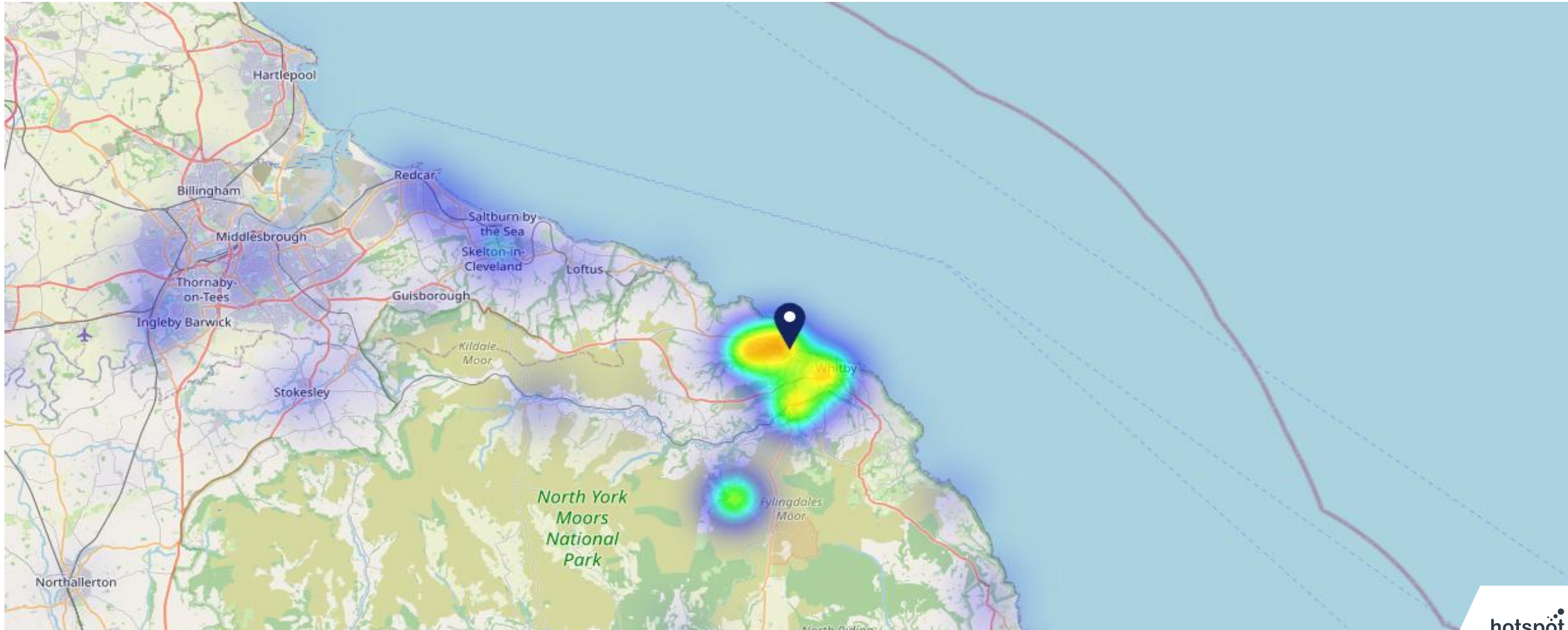




### Map of Guest Origin

Where do customers of Hart Inn YO213SU come from?

Where do customers of Hart Inn YO213SU for 05/02/2025 - 01/04/2026 live

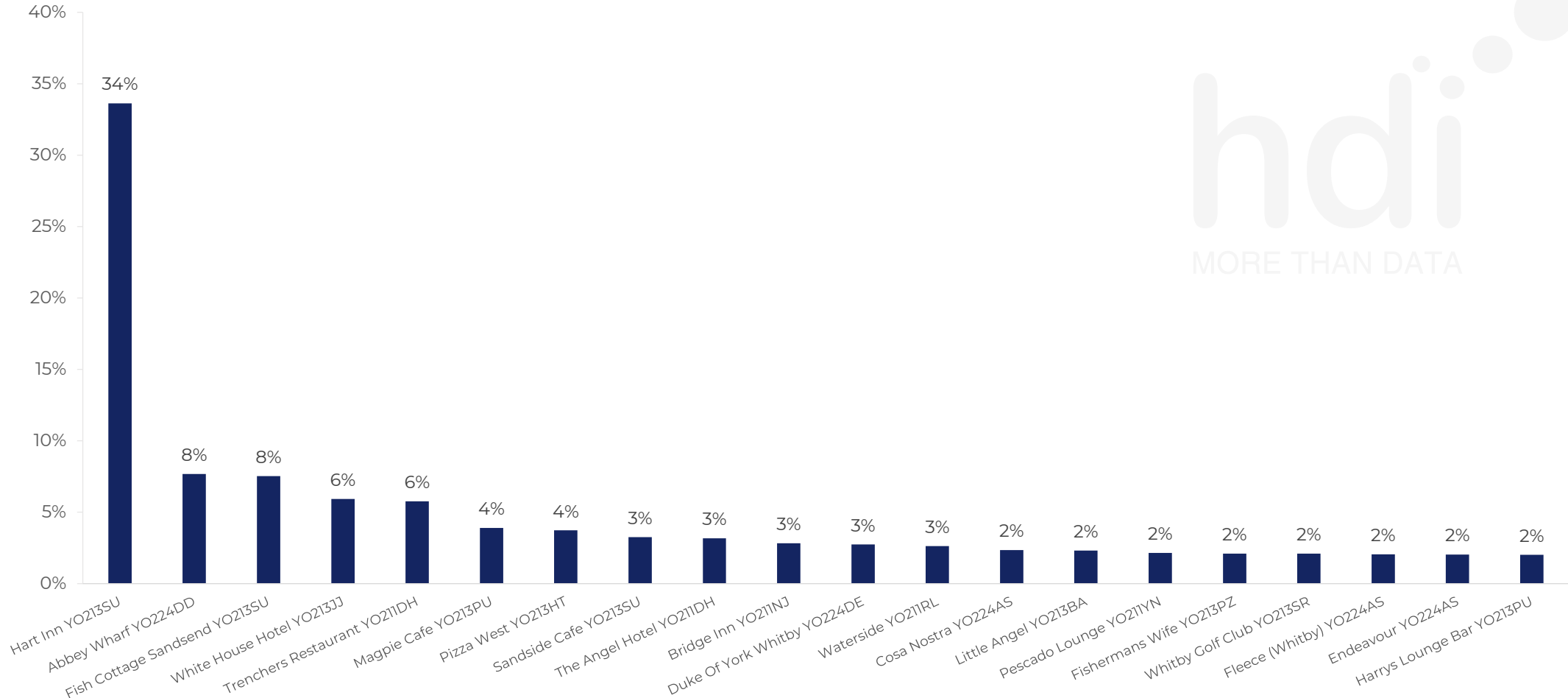




Share of Wallet

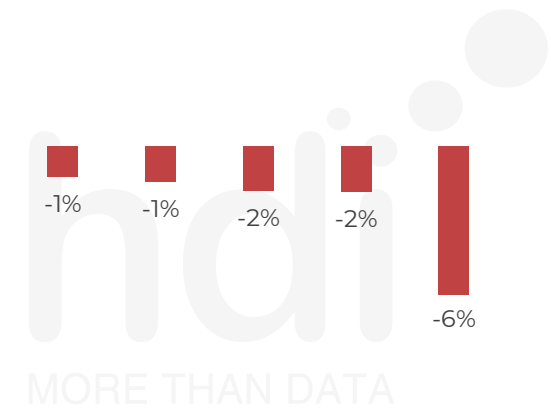
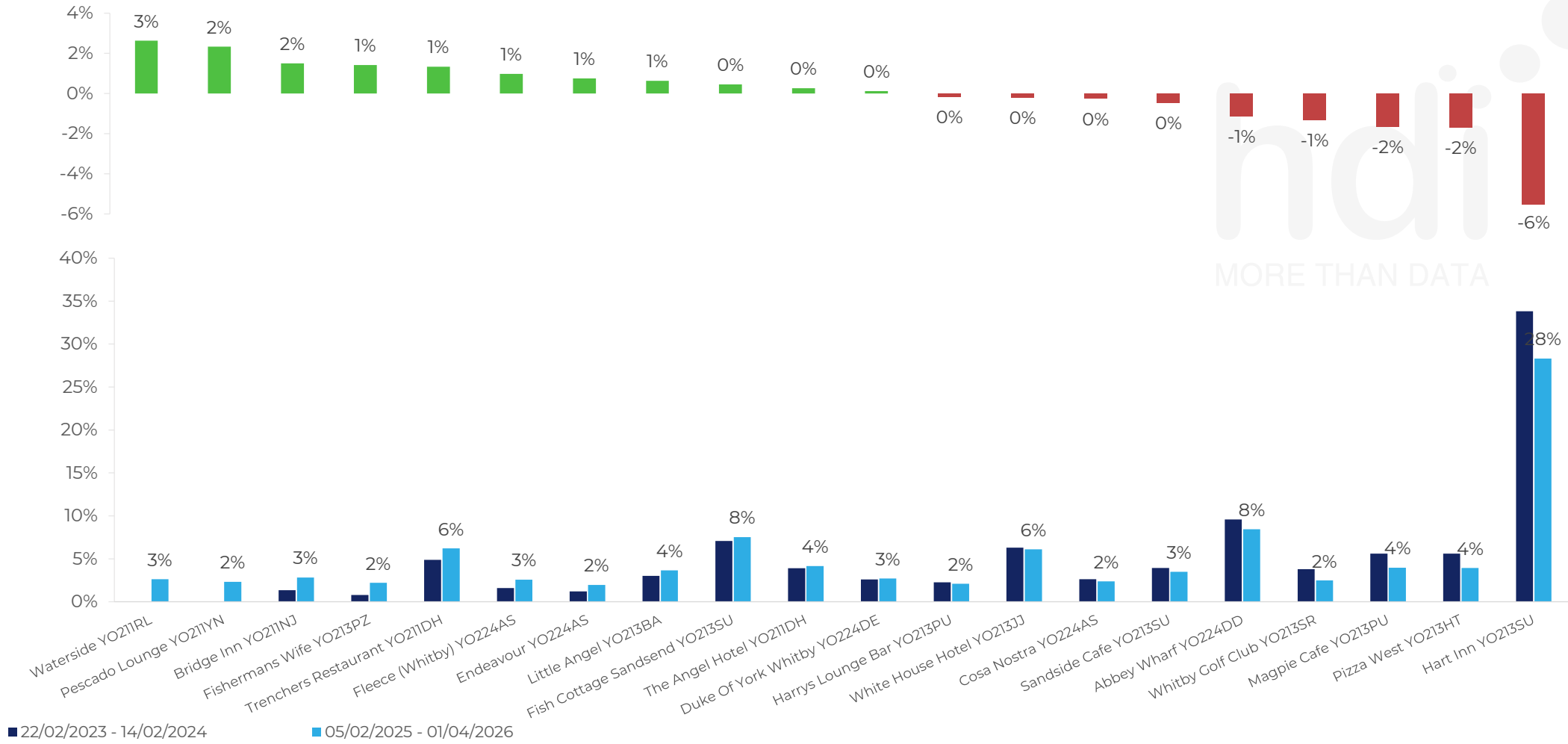
What are the Top 20 venues (by spend) that customers of Hart Inn YO213SU also visit?

For customers of Hart Inn YO213SU, who are the top 20 competitors from 319 Chains in 3 Miles for 05/02/2025 - 01/04/2026 split by Venue



Share of Wallet Change

How has share of wallet of customers of Hart Inn YO213SU changed between two date ranges?





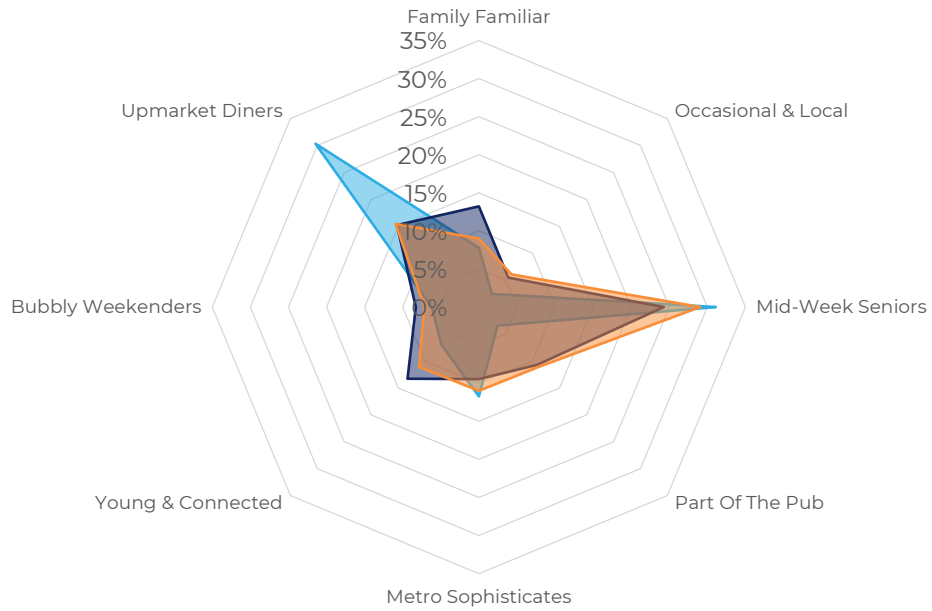
## Market Summary

How does the local area for Hart Inn YO213SU compare to the national average (1 = low, 10 = high)

Data Type	Name	Spend in 250m	250m Spend vs National	Spend in 500m	500m Spend vs National	Spend in 1 mile	1 mile Spend vs National	Spend in 3 miles	3 mile Spend vs National
Total	Annual Sales	£3.59M	7	£4.03M	6	£4.58M	3	£63.99M	5
Weekpart	Mon - Thu	46.8%	8	44.7%	8	44.6%	8	43.1%	7
Weekpart	Fri - Sat	36.8%	2	38.8%	3	38.3%	2	40.9%	4
Weekpart	Sun	16.4%	7	16.5%	8	17.0%	8	16.1%	7
Age	18 to 24	0.7%	1	0.8%	1	0.7%	1	2.1%	1
Age	25 to 34	10.0%	1	11.4%	1	10.7%	1	9.2%	1
Age	35 to 44	16.8%	2	17.2%	2	16.5%	1	18.4%	1
Age	45 to 54	18.8%	4	18.5%	4	18.7%	3	22.2%	9
Age	55 to 64	30.2%	10	30.3%	10	29.6%	10	27.9%	10
Age	65 to 74	17.5%	10	16.4%	10	17.2%	10	15.1%	10
Age	75+	5.9%	9	5.4%	9	6.6%	10	5.1%	9
CAMEO	Business Elite	8.1%	6	7.9%	6	7.5%	6	4.5%	3
CAMEO	Prosperous Professionals	9.1%	8	9.5%	9	9.7%	9	5.8%	4
CAMEO	Flourishing Society	18.2%	8	18.5%	8	18.8%	8	11.1%	4
CAMEO	Content Communities	15.6%	8	15.5%	8	15.2%	8	12.8%	6
CAMEO	White Collar Neighbourhoods	10.4%	5	10.2%	4	9.9%	4	10.0%	3
CAMEO	Enterprising Mainstream	11.7%	8	11.9%	8	12.1%	9	12.5%	9
CAMEO	Paying The Mortgage	14.2%	5	14.1%	5	13.6%	5	17.4%	8
CAMEO	Cash Conscious Communities	6.9%	4	6.9%	4	7.4%	4	11.7%	8
CAMEO	On A Budget	3.2%	2	3.3%	2	3.5%	2	6.8%	6
CAMEO	Family Value	2.4%	5	2.3%	5	2.3%	5	7.6%	8
Affluence	AB	35.5%	7	35.8%	7	36.1%	7	21.3%	3
Affluence	C1C2	52.0%	7	51.7%	7	50.8%	6	52.6%	7
Affluence	DE	12.5%	3	12.5%	3	13.2%	3	26.1%	8



Mix of spend by customer segment in Punch site and local market



	Customer Count	Family Familiar	Occasional & Local	Mid-Week Seniors	Part Of The Pub	Metro Sophisticates	Young & Connected	Bubbly Weekenders	Upmarket Diners
Hart Inn	666	7.79%	2.45%	31.10%	3.42%	11.72%	6.97%	6.18%	30.34%
Local Catchment	15663	13.23%	5.48%	24.29%	10.73%	9.45%	13.28%	8.28%	15.22%
Punch T&L	102747	9.00%	6.07%	29.07%	11.11%	10.99%	11.10%	7.15%	15.46%
Hart Inn vs Local Catchment		-5.44%	-3.03%	6.81%	-7.31%	2.27%	-6.31%	-2.10%	15.12%
Hart Inn vs Punch T&L		-1.21%	-3.62%	2.03%	-7.69%	0.73%	-4.13%	-0.97%	14.88%
Local Catchment vs Punch T&L		4.23%	-0.59%	-4.78%	-0.38%	-1.54%	2.18%	1.13%	-0.24%

■ Hart Inn

■ Local Catchment

■ Punch T&L